

**Ideation Phase**  
**Define the Problem Statements**

Date	19 November 2022
Team ID	PNT2022TMID42180
Project Name	Smart Solution For Railways

**Customer Problem Statement :**

As trains are most preferred modes of transportation of people, simultaneously there are facing a problems while travelling like fire accident, chain- snatching. To avoid all such brutality we came up with a solution by providing an application. With a single click this app addresses issues by sending text message to TC and RPF as an alert

I am	Passenger
I'm trying to	Alert TC using an Application
but	Facing a network issue
because	Train is moving
Which makes me feel	Roberry,fire accident,theft,etc..