1 CUSTOMER SEGMENT(S)

TEAM ID

DATE

Who is your customer? i.e. working parents of 0-5 y.o. kids

Our problem statement identifies that farmers are facing difficulties in monitoring soil moisture, temperature, humidity and along with that they couldn't keep track on watering the crops manually.

6. CUSTOMER CONSTRAINTS

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Our Smart Farmer service is affordable and it is just an application, it works with all modern gadgets.

5. AVAILABLE SOLUTIONS

which solutions are available to the customers when they face the problem or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital

The Farmers can monitor all the sensor parameters by using a web or mobile application even if the farmer is not near his field

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2. JOBS-TO-RE-DONE / PROBLEMS

The Smart Farmer application must monitor the temperature, soil moisture, humidity along with that it needs to control the motor pumps whether to water the plants or not.

9. PROBLEM ROOT CAUSE

What is the real reason that this problem exis What is the back story behind the need to do this job? i.e. customers have to do it because of the change in

The issue still exists as a result of these errors. There won't be any information sharing between the sensors and the application without an internet connection. Given that everything in the world is connected, our Smart Farmer also functions when connected to the internet.

7. REHAVIOUR

er do to address the problem and get the job What does your customer do to address on a second of the condition of the

If a farmer needs assistance, they can do so by selecting the help option in the application's settings. The help option will display a brief guide about how to use the application.



TR & EM

solar panels and reading about a more efficient solution in the

For instance, if a farmer manually controlling the motor pumps, there is a chance of making the crops very wet due to this the crops may go to waste. To avoid such situations the motor pumps can be controlled easily by an application.

10. YOUR SOLUTION

If you are working on an existing business, write down your current solution first, fill in the carvax, and check how much it fits reality. If you are working on a new business proposition, then keep it blank until you fill in the carvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behavior.

Farmers can monitor all the sensor parameters by using a web or mobile application even if the farmer is not near his field and also they can make the decision whether to water the crop or postpone it by monitoring the sensor parameters and controlling the motor pumps from the mobile application itself.

8. CHANNELS of BEHAVIOUR

What kind of action do customers take online? Extract online channels from #7

If the setting is in online mode, customers can submit a report in the assistance section of the setting choice.

If the application/product is offline, farmers can see the previously updated results.

4 EMOTIONS REFORE /AFTER

How do customers feel when they face a problem or a job and afterwards? I.e. lost, insecure > coefficient, in control-use it in your communication strategy and design

Farmers would initially experience anxiety before using the application. Once the farmer started using the application it would be very easy for them.