Project Design Phase-II Customer Journey Map

Date	07 October 2022	
Team ID	PNT2022TMID32964	
Project Name	Emerging Methods for Early Detection of	
	Forest Fire	
Maximum Marks	4 Marks	



Customer experience journey map

Use this framework to better understand customer needs, motivations, and obstacles by illustrating a key scenario or process from start to finish. When possible, use this map to document and summarize interviews and observations with real people rather than relying on your hunches or assumptions.

Created in partnership with



Share template feedback
 ■



Document an existing experience

Narrow your focus to a specific scenario or process within an existing product or service. In the **Steps** row, document the step by-step process someone typically experiences, then add detail to each of the other rows.



Scenario: Cetting a notification regarding forest fire and trying to extinguish it before a catastrophe.	Entice The design every the design every of this process?	Enter Word do people reported at the province of the province	Engage In the core consets. If the process, what supposess	Exit Wind do prospic Wind do prospic you the process Statebach	Extend What hoppes after the repetance is event
Steps What does the person for spough , so cally experience?	Trouble of the control of the contro	Commendate Life services Life services	Notes to Note the Note to Note	Americans B1 The Paris P	See VEH LIN- We see the see to see that the see to see the see that the see to see the see that the see the see that the s
Interactions What provides no delively have at contract planey for a way? In page 12 way on a tract way In page 12 way on a tract way In page 12 way on a tract way In page 13 way on a tract way In page 14 way on a tract way In page 14 way on a tract way In page 14 way on a tract way on a tract way In page 14 way on a tract way on a tract way In page 14 way on a tract w	South and a september is a september of the september of	STATE CONTROL OF THE STATE OF T	Meditat State of Medital Should developed the state of th	Secretaria: More anno estatura	and the first th
Goals & motivations At each step, write is generally [Help me or "Help me avoid"]	Schene Athlese error excellent	Transport contracts The second contracts T	Missense wid Francis others	Some dealth of the control of the co	Expression of AM Sec.
Positive moments What siteps down should person into supposition production, first reading significant connecting sites and supposition of the sup	1 controlled to the controlled	To description.	Best verbook of Conference of	And working the second	Manufacture 11
Negation matrix What steps down in years a second and eraphing costs and eraphing costs, or important study	"14 Std F Enhance I state", present	MANUSCO MANUSC	The March Control of C	Pat 1 st an Mildes, description of the state	*CLARE MACHINE COST *GET PARTE MACHINE *GET
	I find proved the tools on	COS NO. CONTROL OF THE COST	The condition	In speech as A by person of given of	Great Section 1950 the care of the processing