







Project Design Phase-II Customer Journey Map

Date	20 October 2022
Team ID	PNT2022TMID47870
Project Name	Intelligent Vehicle Damage Assessment & Cost Estimator for insurance Companies
Maximum Marks	4 Marks

<small>Creating a user journey is a quick way to help you and your team gain a deeper understanding of who you're designing for, aka the stakeholder in your project. The information you add here should be representative of the observations and research you've done about your users. (1)</small>					
1 Phases <small>High-level steps your user needs to accomplish from start to finish</small>	Requirements needs	image collection	image preprocessing and segmentation	cost estimator	
2 Steps <small>Detailed actions your user needs to perform</small>	parameter selection	selection of predict	estimation and accuracy	capture the image of damaged vehicle. check the image damage are visible. upload the image in internet. select the method for prediction and estimation cost.	Measure the damage level using in image detection algorithms. unnecessary image will be rejected. the image is analysed the information and give the result
3 Feelings <small>What your user might be thinking and feeling at the moment</small>	  				
	less unavailable features	less development rework	some defect are occur	High spcific for target data. detection are limits under trigger criteria. the reasonable image collection is more quantity is difficult.	Difficult to manage over time. require operation for submit the data, sometimes configuration is required.
4 Pain points <small>Problems your user runs into</small>	undocumented process	conflict requirement	Need of new management	Lack of technology and human resource sometimes. hurdles is one of the pain point	Collecting of dataset can be expensive. the large dataset least to more time obtain result.
5 Opportunities <small>Potential improvements or enhancements to the experience</small>	Low cost development	high level requirements	more benefit measure	Image detection increase the efficiency. it contain quicker and accurate.	Appropriate image detection gives an output. it easy to verify the parameter and estimate damaged cost
					The utilization of data in decision making allows to make decision based evidence and it also has advantage of making easier to verify the result