

# CUSTOMER JOURNEY MAP

	STAGE 1	STAGE 2	STAGE 3	STAGE 4	STAGE 5
OBJECTIVE	Write goal or activity	Gas leakage detection System this projects protect personnel and the environment from potentially hazardous exposure to gases.	The system comprises of sensors for detecting gas leak interfaced to microcontroller that will give an alert to user whenever there is a gas leakage, display warning information by using liquid.	Gas Leak Detection System Gas leak detection is the process of identifying potentially hazardous gas leaks by sensors. These sensors usually employ an audible alarm to alert people when a dangerous gas has been detected.	An alarm management system represents the series of actions a system performs in an event of gas leakage.
NEEDS	Write a need you want to meet.	Fire hazard prevention.	Harmful gas defection.	Oxygen level measurement.	Prompt gas leak alerts.
FEELINGS	Write an emotion you expect the customer to have.	Happy about this solution.	Embarrassed on the solution and promoted the good words t this project	Happy	Encouraging towards this project and giving good feedback
BARRIERS	Write a potential challenge to your objective.	Higher Officials.	Commercial Companies.	The gasses are toxic in nature, resulting in human unconsciousness and even death if consumed in larger quantities.	Moreover, gaseous blasts are another disaster that everyone -working in a factory or at home – would want to avoid at all costs!