

IDEATION PHASE

DEFINE THE PROBLEM STATEMENTS

Date	13 October 2022
Team ID	PNT2022TMID47359
Project Name	Smart Solution For Railways
Maximum marks	2Marks

CUSTOMER PROBLEM STATEMENT TEMPLATE:

Problem statement(PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Station Master	Inform about the fault as fast as during some problem	The delay in opening the gate during critical situations	The railway Station master is sometimes late due to some problems	Frustrated
PS-2	Traveler	Save time in entering application	It takes some time to reach the website	Slow internet connectivity	Nervous

Team Member

Deepa M

Soubarnika T

Mahila V

Santhiya C

Sheerin Banu S