

















Date	29.10.2022
Team ID	PNT2022TMID47359
Project Name	Smart Solution for Railways
Maximum Marks	2 Marks

JOURNEY STEPS Which step of the experience are you describing?	DETECTION OF CRACK Where is the crack occurs in the railway track?	DISCOVERY Why do they even start the journey?	REORGANIZATION Chief Track Engineers then resolve the problem .	EXPLORE THE IDEA Passengers should explore about this technology to find out new technologies related to it.
ACTIONS What does the sensor do?What information do they look for?What is their context?				
NEEDS AND PAINS What does the passengers want to reach(destination) or avoid(accidents).				
TOUCHPOINT What part of the service do they interact with?				

PASSENGER FEELINGS What is the passenger feeling?				
---	---	---	---	---

Oppurtunities What could we improve or introduce?	User friendly	Proper Analysis	Features	Monitoring
Process ownership Who is the lead on this?	creator	creator	<div>Product Providers</div>	<div>Passengers and Railway Deapartment</div>