**Data Flow Diagrams:**
**Project Design Phase-II**
**Data Flow Diagram & User Stories**

| Date | 31 October 2022 |
|---|---|
| Team ID | PNT2022TMID42950 |
| Project Name | Project – AI Based Discourse for Banking Industry |
| Maximum Marks | 4 Marks |
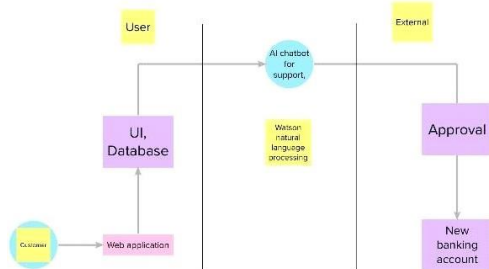


**User Stories.**

| User Type | Functional Requirement (Epic) | User Story Number | User Story / Task | Acceptance criteria | Priority | Release |
|---|---|---|---|---|---|---|
| | | | | | | |

| Customer (Mobile user) | Registration | USN-1 | As a user, I can register for the application by entering my email, password, and confirming my password. | I can access my account / dashboard | High | Sprint-1 |
|---|---|---|---|---|---|---|
| | | USN-2 | As a user, I will receive confirmation email once I have registered for the application | I can receive confirmation email & click confirm | High | Sprint-1 |
| | | USN-3 | As a user, I can register for the application through Facebook | I can register & access the dashboard with Facebook Login | Low | Sprint-2 |
| | | USN-4 | As a user, I can register for the application through Gmail | | Medium | Sprint-1 |
| | Login | USN-5 | As a user, I can log into the application by entering email & password | | High | Sprint-1 |
| | Dashboard | USN-6 | As a user, I can get the application completion status and files to be required to create the account. | I can receive completion status and create the account. | Low | Sprint-2 |
| Customer (Web user) | Registration | USN-1 | As a web user, I can go through many social media websites, get the details and I can register for the application | I can access my application dashboard | High | Sprint-1 |
| | | USN-2 | As a user, I can get the details of the application through email. | I can receive confirmation email to link my application | Medium | Sprint-1 |
| | Login | USN-3 | As a user, I can link my google account to register my application. | I can register my application. | High | Sprint-1 |
| | Dashboard | USN-4 | As a user, I can manage and get a detailed view of the application | Any changes in the application comes to my | Low | Sprint-2 |

| User Type | Functional Requirement (Epic) | User Story Number | User Story / Task | Acceptance criteria | Priority | Release |
|-----------|------------------------------|-------------------|-------------------|--------------------|----------|---------|
| | | | | knowledge while checking dashboard. | | |
| Customer Care Executive | IBM Watson | | AI based IBM Watson provides full support for the customer to guide and create new banking account | I can fill the respective details in the respective field. | High | Sprint-1 |
| | Support | | Customer support is also mentioned for describing important issue faced by the customer. | I can get the detailed solution for the queries | Medium | Sprint-1 |
| Administrator | Verification | | Administrator can completely verify the submitted application. | I can get verified for application. | High | Sprint-1 |