Define CS, fit into

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1. CUSTOMER SEGMENT(S)

tourist. Customers are businessmen, student, traveler and all the people traveling in flight.

6. CUSTOMER CONSTRAINTS

Customers require accurate and early predictions of the flight engine failure. And they also look for an alternate solution.

5. AVAILABLE SOLUTIONS

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RC

Check the all technical terms in the aircraft before the take off.

2. JOBS-TO-BE-DONE / PROBLEMS

Structural failures where a broken connecting rod, crank, valve, or camshaft is present account for seventeen percent of failures primarily in continental engines.

9. PROBLEM ROOT CAUSE

The root cause of the problem is unforeseen unpredictable engine failure that cause cancellations and arrival, departure delays.

7. BEHAVIOUR

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To develop the methods to predict the failure in time and to fix the problem.

3. TRIGGERS

To predict the failure of the flight and to solve it.

10. YOUR SOLUTION

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Keep engines regularly maintained. Always do engine checks before setting out. Check oil and fuel levels regularly.

8. CHANNELS OF BEHAVIOUR

Scheduled or preventive work to anticipate and prevent failures. Unscheduled work – Repair Maintenance and on- condition maintenance

4. EMOTIONS: BEFORE / AFTER M When the aircraft engine failure occurs, passengers get afraid and frustrated. They also might lose to reach on time to some important occasions.