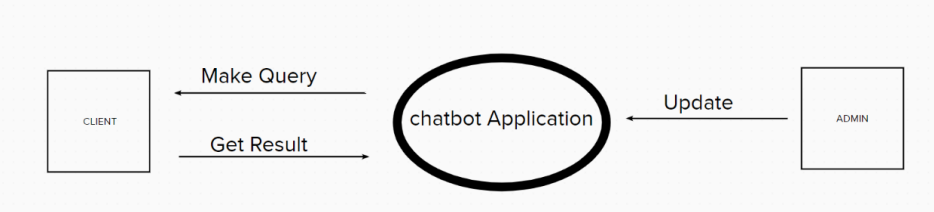
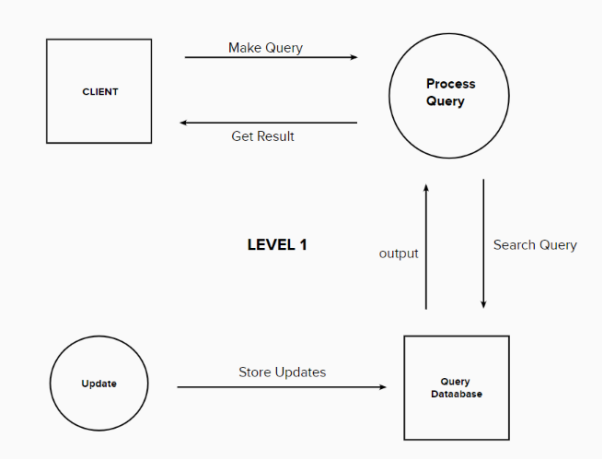
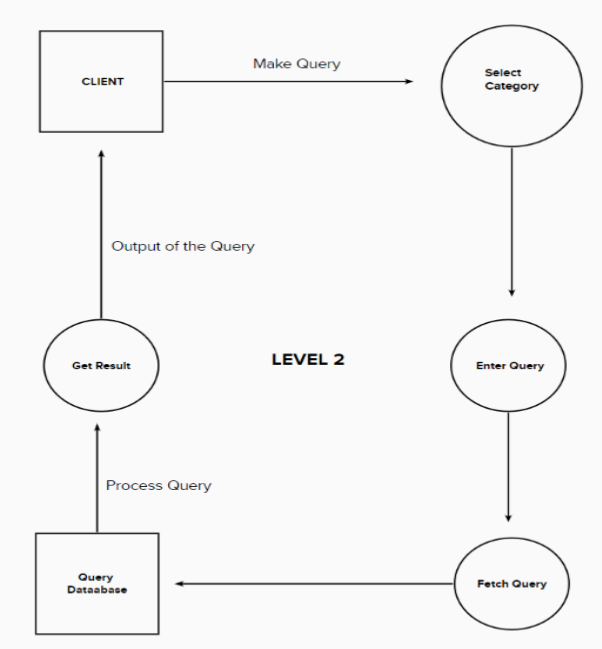
PROJECT DESIGN PHASE-II
DATA FLOW DIAGRAM & USER STORIES

Date	26 October 2022
Team ID	PNT2022TMID31628
Project Name	AI based discourse for Banking Industry
Maximum Marks	4 Marks

DATA FLOW DIAGRAMS:







User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile or Webuser)	Savings Account Related Actions	USN-1	As a user, in the Savings Account option, I can select Types of Savings Account to get details regarding documents required forcreating that savings account.	I can clear my queries regarding types of savings account	High	Sprint-1
		USN-2	As a user, I can check the Interest Rates ofSavings Account	I can clear my queries regarding interest rates of savings account	High	Sprint-1
		USN-3	As a user, I can check the Minimum Balanceof Savings Account	I can clear my queries regarding minimum balance of savings account	Medium	Sprint-2
	Current Account Related Actions	USN-4	As a user, I can choose the Type of Companyto know the information on documents to be submitted for creating current account	I can clear my queries regarding types of companies	High	Sprint-1
		USN-5	As a user, I want to get details on procedureto close my Current Account	I can clear my queries regarding current account closure	High	Sprint-2
	Loan Account Related Actions	USN-6	As a user, I can choose the Type of Loans to know the information on choosing an essential loan scheme	I can clear my queries regarding types of loan account	High	Sprint-1
		USN-7	As a user, I can check the Loan Amounts thatcan be offered for corresponding Loan Accounts chosen	I can clear my queries regarding loan amounts of loan account	High	Sprint-2
		USN-8	As a user, I can check the Status of Loan formy Loan Accounts	I can clear my queries regarding loan status ofloan account	Low	Sprint-2
	General Queries Related Actions	USN-9	As a user, I want to get the procedure detailsfor Currency Conversion facility of my bank account	I can clear my queries regarding currency conversion facilities of bank account	Low	Sprint-1
		USN-10	As a user, I want to check my CIBIL score for my loan application and to ensure whether myloan application is approved by the bank.	I can clear my queries regarding CIBIL score of loan application	Medium	Sprint 3
		USN-11	As a user, I want to get the procedure details for maintaining Storage Locker facility of mybank account	I can clear my queries regarding storage lockerfacilities of bank account	High	Sprint-3

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
	Net Banking Related Actions	USN-12	As a user, I want to get the procedure details for changing the Net Banking password of my bank account	I can clear my queries regarding change of netbanking password	Medium	Sprint-2
		USN-13	As a user, I can select types of fund transfersto get details regarding different services available in net banking	I can clear my queries regarding types of fundtransfers in net banking	High	Sprint-3
		USN-14	As a user, I want to get the procedure detailsfor adding beneficiaries to my net banking account.	I can clear my queriesregarding adding beneficiaries in net banking	Low	Sprint-3
Administrator		USN-15	As an admin, I can change responses to queries and modify them as and when needed.	I can modify responses ofthe chatbot	Medium	Sprint-1
		USN-16	As an admin, I can added more options to queries and add new options as new featuresget added.	I can add more optionsand queries into the chatbot	Medium	Sprint-1