Project Development Phase
Delivery of Sprint - 3

Date	01 November 2022
Team ID	PNT2022TMID31628
Project Name	AI based discourse for Banking Industry

Creating Net Banking Action
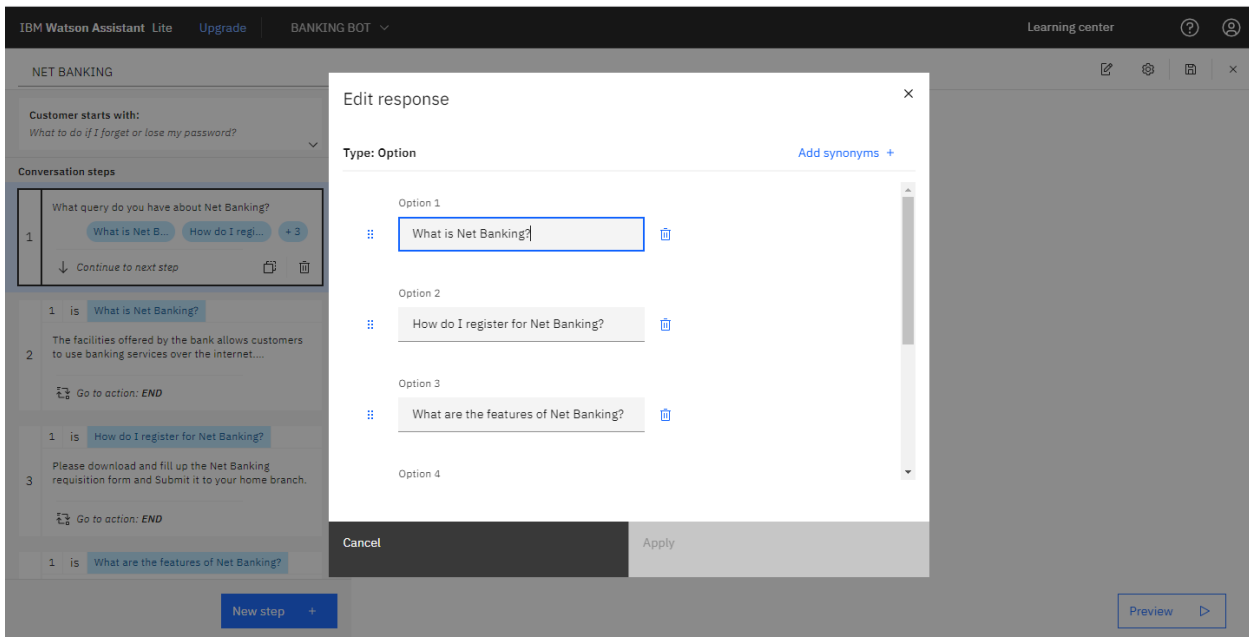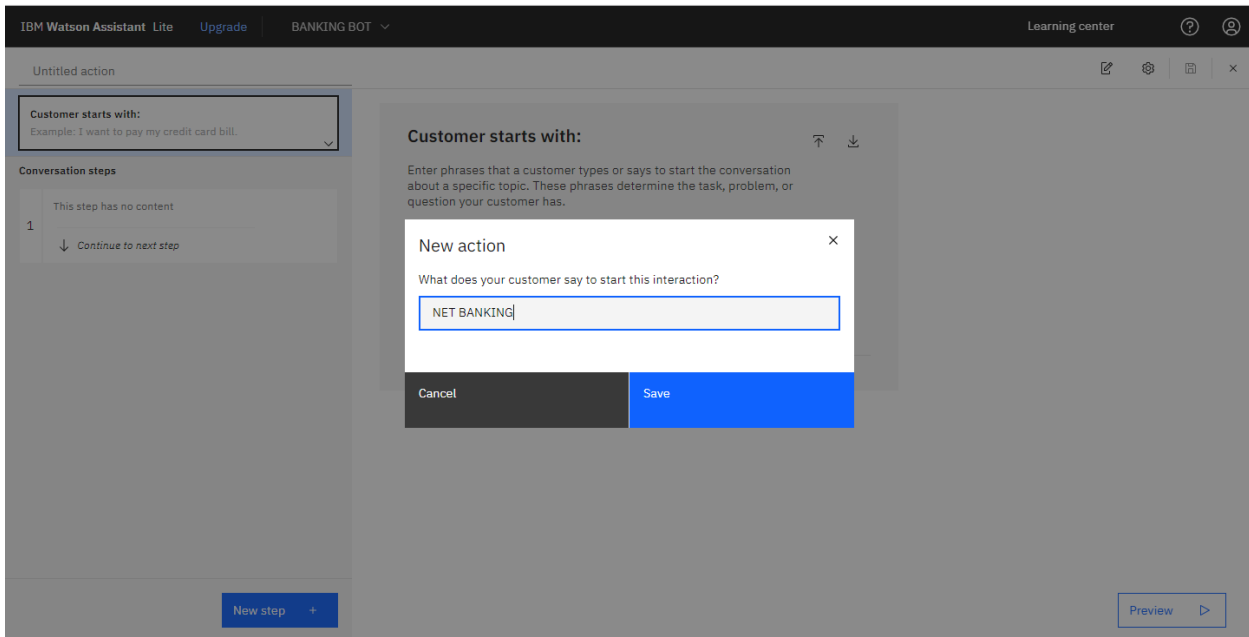
NET BANKING   ✎   ⚙   🖫   ✕

Customer starts with:
What to do if I forget or lose my password?   ⌄

Conversation steps

1   What query do you have about Net Banking?
     [What is Net B...] [How do I regi...] [+ 3]
     ↓ Continue to next step

2   1 is [What is Net Banking?]
        The facilities offered by the bank allows customers
        to use banking services over the internet....
        ⟲ Go to action: **END**   ⧉   🗑

3   1 is [How do I register for Net Banking?]
        Please download and fill up the Net Banking
        requisition form and Submit it to your home branch.
        ⟲ Go to action: **END**

     1 is [What are the features of Net Banking?]

                                    New step   +

Step 2 is taken   with conditions ⌄   *fx*

Conditions   1 condition ⌃

If   All ⌄ of this is true:

        [1. What query d...]   is   [What is Net Banking?]   ✕

and Add condition +

New condition group +

Assistant says

B *I* ⊘ ⅜ ⊡ ♫ ▣ ▣   ⟨/⟩

The facilities offered by the bank allows customers to use banking services over the
internet. Customers need not visit their bank's branch office to avail each and every
small service.

⊙ Define customer response   ⌄   Preview ▷

NET BANKING   ✎   ⚙   🖫   ✕

3   1 is [How do I register for Net Banking?]
        Please download and fill up the Net Banking
        requisition form and Submit it to your home branch.
        ⟲ Go to action: **END**

4   1 is [What are the features of Net Banking?]
        1)Check the account statement online.
        ⟲ Go to action: **END**

5   1 is [Facing problems in Net Banking]
        Please contact out customer care executive or
        approach the closest branch.
        ⟲ Go to action: **END**

6   1 is [What to do if I forget ...]
        Click the "forgot password" link when logging in. The
        system will ask you to select a pre-arranged mode...
        ⟲ Go to action: **END**   ⧉   🗑

                                    New step   +

Step 6 is taken   with conditions ⌄   *fx*

Conditions   1 condition ⌃

If   All ⌄ of this is true:

        [1. What query d...]   is   [What to do if I forget or lose ...]   ✕
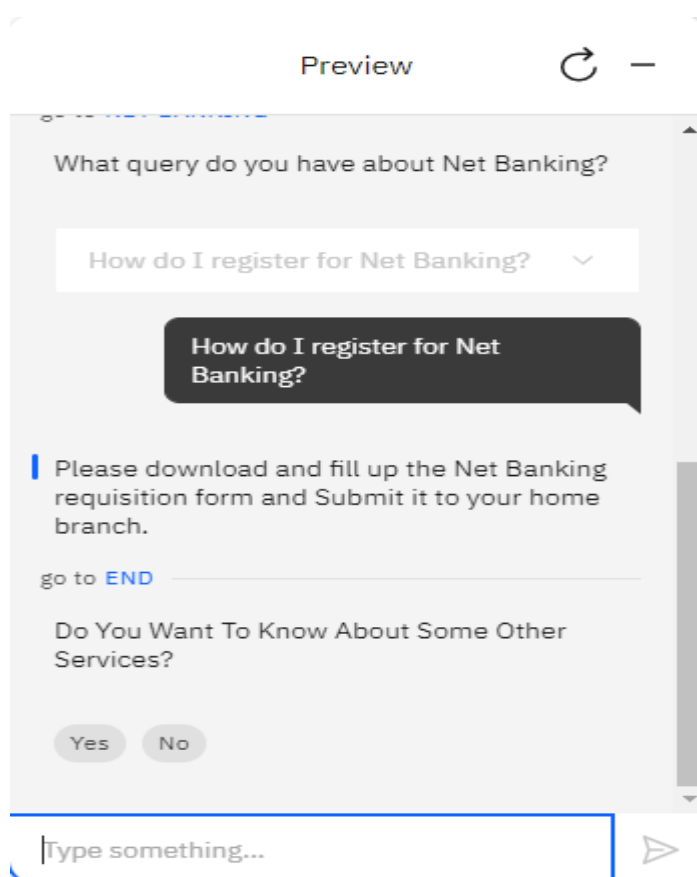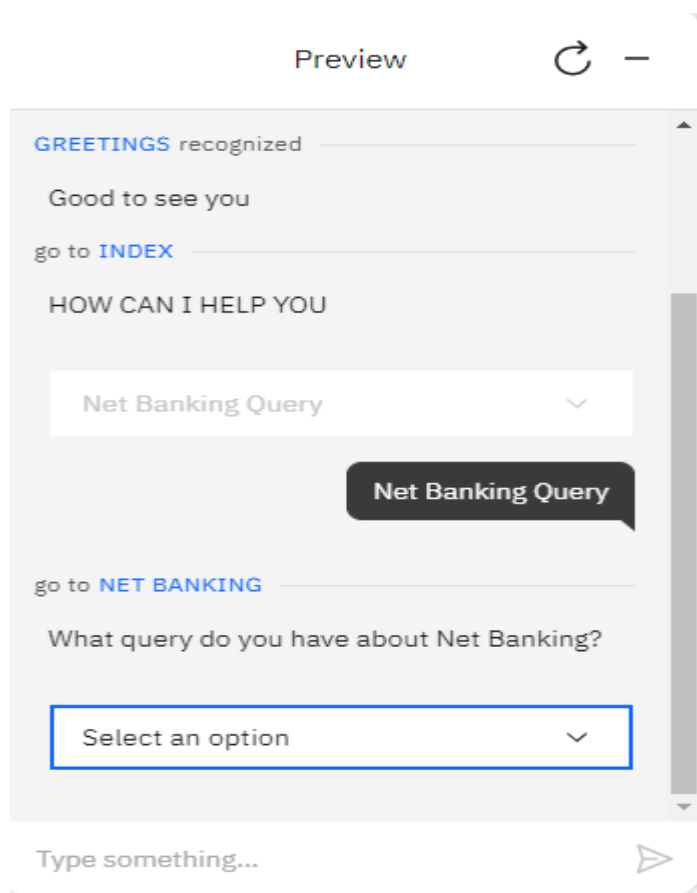
and Add condition +

New condition group +

Assistant says

B *I* ⊘ ⅜ ⊡ ♫ ▣ ▣   ⟨/⟩

Click the "forgot password" link when logging in. The system will ask you to select a
pre-arranged mode of transmission of a temporary secure access code to you. You
can access the system with this code, and a new password creation screen will
appear.

⊙ Define customer response   ⌄   Preview ▷

GREETINGS recognized

Good to see you

go to INDEX

HOW CAN I HELP YOU

Net Banking Query ⌄

Net Banking Query

go to NET BANKING

What query do you have about Net Banking?

Select an option ⌄

Type something...

What query do you have about Net Banking?

How do I register for Net Banking? ⌄

How do I register for Net Banking?

| Please download and fill up the Net Banking requisition form and Submit it to your home branch.

go to END

Do You Want To Know About Some Other Services?

Yes   No

Type something...

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