# 1. CUSTOMER SEGMENT(S)



- People who need plasma and donate plasma.
- Hospitals and clinics

#### 6. CUSTOMER CONSTRAINTS



- Unavailability of plasma.Availability of plasma types.Donors within the nearest location.

#### 5. AVAILABLE SOLUTIONS



Explore AS, differentiate

- Posting the situation in the social media like What's app, Instagram, Twitter etc.
- The existing application used only collecting details of donors, but it does not notify them at the right

inform them upon a request.

During the COVID 19 crisis, the requirement of plasma became a high priority and the donor count has become

low. Saving the donor information and helping the needy by notifying the current donors list, would be a helping hand. In regard to the problem faced, an application is to be built which would take the donor details, store them and inform them upon sequent

## 2. JOBS-TO-BE-DONE / PROBLEMS



- 2. Provide a platform to volunteer donors to help the needy. Lack of information about the donors..
- 3.Plasma demand and supply gap has grown even bigger

### 9. PROBLEM ROOT CAUSE

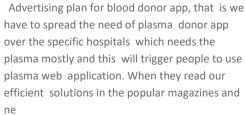


# 7. BEHAVIOUR



- 1.The user/patient finds the right plasma donor application and interacts with the application. Registers by giving the details as a
- 2. The database will have all the details and if a user posts a request then the concerned blood group donors will get notified about it. Calculate the usage and accuracy in finding the donor details.

# 3. TRIGGERS



### 4. EMOTIONS: BEFORE / AFTER

Before: Confused, Anxious, Exhausted, Scared. Aft Relaxed, Motivated.

### 10. YOUR SOLUTION



## 8. CHANNELS of BEHAVIOUR



The donor will register the details of his/her donation. And the Finding respective donors, alerting recipient via email user /patient will request on the application and the application when the plasma is available. will inform them as a response via mail.

# EM

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