# 1. CUSTOMER SEGMENT(S)

CS

### **6. CUSTOMER CONSTRAINTS**

CC

### 5. AVAILABLE SOLUTIONS

AS

- Plasma donors should be in the age group of 18-65 years.
- Donors should not be less than 45 kilograms.
- Requires an active Internet Connection.
  Cannot Auto verify user genuineness.
- Online application for plasma donation is available but not user friendly.
- Plasma donor website in AWS platform are also available for finding plasma donors.

## **JOBS-TO-BE-DONE / PROBLEMS**



### 9. PROBLEM ROOT CAUSE



SL

#### 7. BEHAVIOUR



- The chances of more serious problems happening during/after donating plasma are usually small still, drawing plasma always poses some risks.
- Donating plasma does not cause any side effects, but some donors experience fatigue, bruising, bleeding or dehydration.
  - Mismatched transfusion cause acute kidney failure, anemia, lungs problems.
- Directly Related : User-Friendly , Finds donors immediately.
- Indirectly Associated : Require High Internet speed.

## 3. TRIGGERS

EM



- TR
- Improve overall health and mood.
- Reduce Cholesterol Level and lower Blood Pressure
- 4. EMOTIONS: BEFORE / AFTER



- Before : Anxious, Fear, Frustrated.
- After: Reduces Stress and lowers risk of developing serious diseases.

#### **10. YOUR SOLUTION**

- The user interacts with the application.
- Registers by giving the details as a donor.

  The Database will have all the details and if a user posts a request then the concerned blood group donors will get notified about it.

## **8.CHANNELS of BEHAVIOUR**



- 8.1 ONLINE
- Donors registers by giving the details.Patients posts a request and donors get notified
  - 8.2 OFFLINE
- ❖ Application cannot be used offline.