Project Design Phase-II
Technology Stack (Architecture & Stack)

Team ID	PNT2022TMID45006
Project Name	CUSTOMER CARE REGISTRY
Maximum Marks	4 Marks

Technical Architecture

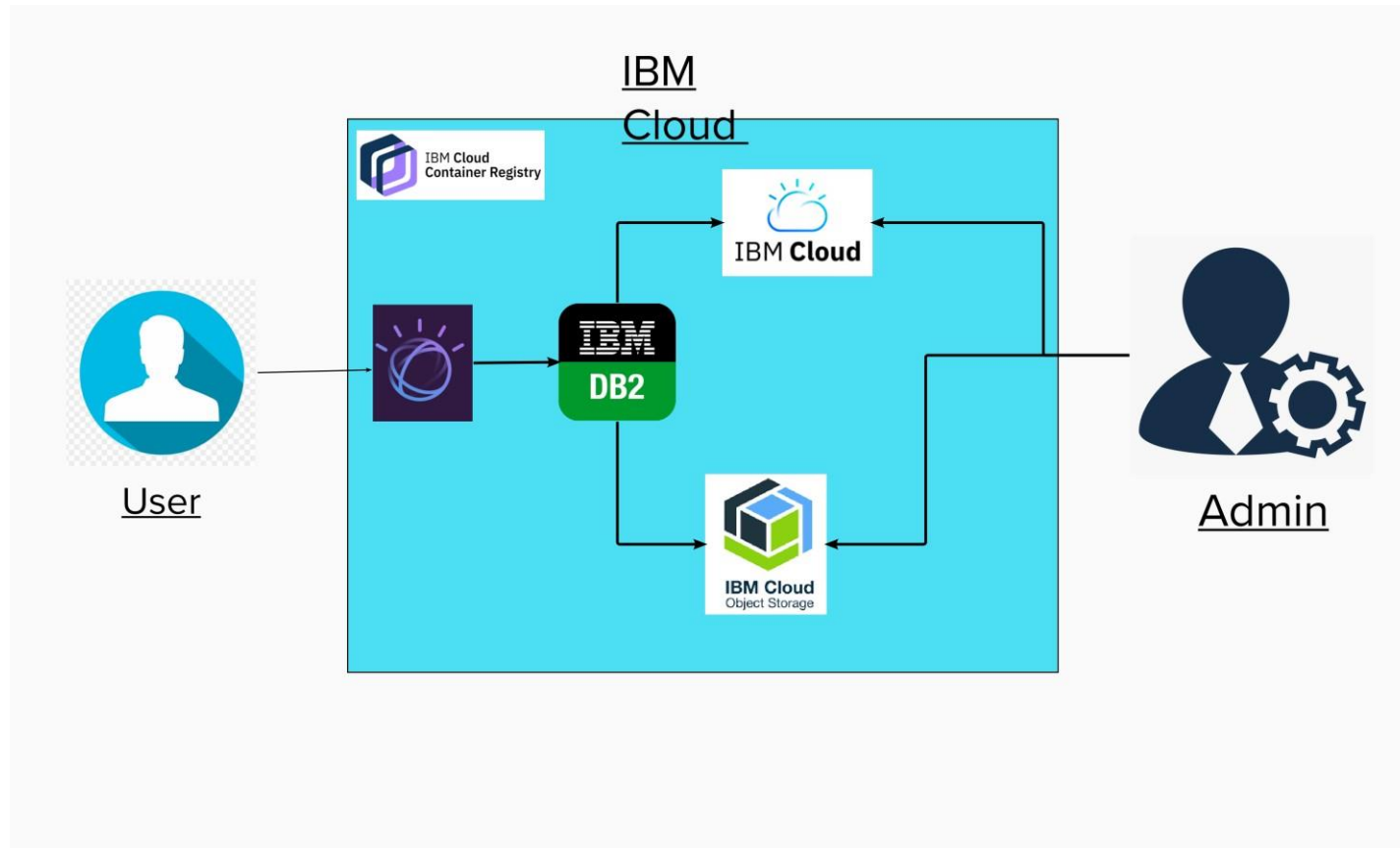**Table-1 :**

Components & Technologies

S.No	Component	Description	Technology
1.	User Interface	How user interacts with application e.g. Web UI, Mobile App, Chatbot etc.	HTML, CSS, JavaScript
2.	Application Logic-1	Logic for a process in the application	Python
3.	Application Logic-2	Logic for a process in the application	IBM Watson STT service
4.	Application Logic-3	Logic for a process in the application	IBM Watson Assistant
5.	Database	Data Type, Configurations etc.	MySQL
6.	Cloud Database	Database Service on Cloud	IBM DB2
7.	File Storage	File storage requirements	IBM Block Storage
8.	Infrastructure (Server / Cloud)	Application Deployment on Cloud Cloud Server Configuration : Db2 /python	Kubernetes,

Table-2:

Application Characteristics

S.No	Characteristics	Description	Technology
1.	Open-Source Frameworks	Flask	Python
2.	Encryption Hashing and Salting	Encryption Hashing and Salting	Encryptions
3.	Scalable Architecture	Getting resources to different parts of the system thatneed it	Microservices Architecture
4.	Availability	The Application available 24/7	IBM Cloud
5.	Performance	1000 request per day	IBM Watson