1 Phases

High-level steps your user needs to accomplish from start to finish

MOTIVATION	UPLOAD HANDWRITTEN IMAGES OF DIGITS	RECOGNIZE DIGITS	OUTPUT

2 Steps

Detailed actions your user has to perform

Wants to recognize handwritten digits accurately	Search for various products based on its accuracy rates Finds the best one Upload the images of handwritten digits	Request to recognize the digits available in the images Waits for the digits to be recognized	Gets the recognized digits as output in digital format

3 Feelings

What your user might be thinking and feeling at the moment

Excited	Happy to find a best one	eager	Statisfied

Stressed	Confused Worried	Anxious	

4 Pain points

Problems your user runs into

Stressed with checking for a method to recognise handwritten digits	Confused to choose the best one among the available choices Worried about the accuracy	Trustworthy or not how long will it take to recognize the digits? How it works for complex handwritten digits?	Accuracy of the recognized digits

5 Opportunities

Potential improvements or enhancements to the experience

Easy availability of products to recognize digits	User-friendly	Recognize complex handwritings Faster response	Higher quality