

# User journey

by the Design Team of Accenture Interactive NL



People  
2-9



Time  
30 min



Difficulty  
Beginner

SKILLS RECOMMENDER APPLICATION THROUGH WHICH THE FRESHER OR THE SKILLED PERSON CAN LOG IN AND FIND THE JOBS BY USING THE SEARCH OPTION OR THEY CAN DIRECTLY INTERACT WITH THE CHATBOT AND GET THEIR DREAM JOB.

Skills/Job  
recommender  
Application

<div>1 Phases</div> <div>High-level steps your user needs to accomplish from start to finish</div>	<div>WEATHER THIS APPLICATION IS SUITABLE FOR ME</div>	<div>JOB SELECTION</div>	<div>WILL IT GIVE THE RELATIVE JOB PROPERLY OR NOT</div>	<div>WILL THE COMPANYS USING THIS APPLICATION WILL BE ACCURATE OR NOT</div>
<div>2 Steps</div> <div>Detailed actions your user has to perform</div>	<div>CHECK FOR THE EXISTING OPPERTUNITIES OF JOB</div> <div>LOGIN AND GET THE USER EXPERIENCE</div>	<div>ASK FOR REVIEWS FROM THE USER WHO HAVE ALREADY USED THE APPLICATION</div> <div>TEST OURSELVES TO KNOW ABOUT THE ACCURACY OF THE APPLICATION</div>	<div>TRY THE APPLICATION TAKENAND GET TO KNOW ABOUT IT</div> <div>VIEW THE JOB LINKS BY THE APPLICATION TO CLARIFY THE DOUBT</div>	<div>EXPLORE IN THE WEB ABOUT SIMILAR APPLICATION REVIEWS</div> <div>INCERACT WITH THE COMPANY ONLINE AND GET THEIR JOB LINKS</div>
<div>3 Feelings</div> <div>What your user might be thinking and feeling at the moment</div> <div>👍</div> <div>👎</div>	<div>EXCITED TO KNOW ABOUT THE WORKING OF THE NEW SYSTEM</div>	<div>CHECK WITH THE REVIEWS GIVEN BY THE PUSER AND GET EXCITED ABOUT THE APPLICATION</div>	<div>EXCITED TO VIEW THE JOB OPPERTUNITI ES TAKEN BY THE APPLICATION</div>	<div>GETTING EXITED ABOUT THE JOB</div>
	<div>SUSPICIOUS ABOUT THE APPLICATION</div>	<div>COMING ACROSS BAD REVIEWS AND GET RESENTED</div>	<div>ARE THE JOBS TAKEN SECURE</div>	<div>IAM CONFUSED</div>
<div>4 Pain points</div> <div>Problems your user runs into</div>	<div>SUSPECIOUS ABOUT THE APPLICATION</div>	<div>LOSS OF AND TIME</div>	<div>DEPRESSED BECAUSE OF DOES NOT LIKE THE JOB</div>	<div>LOSS OF TRUST IN SIMILAR FIRMS</div>
<div>5 Opportunities</div> <div>Potential improvements or enhancements to the experience</div>	<div>GET TO EXPLORE VARIOUS HELP GIVEN BY THE APPLICATION TO THE USER</div>	<div>SO THEM THE OPTION THAT ARE BEST FOR JOBS</div>	<div>COLLECT FEEDBACK ACTIVELY</div>	<div>PEOPLE CAN GET THE SERVICES THROUGH ONLINE ON THE SPOT THROUGH THE APPLICATION</div> <div>TIP Click on the + outside the border of the table to add additional rows and columns.</div>

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