Flight Delay Predication Using By Machine Learning .

Template

Empathy map canvas

Use this framework to empathize with a customer, user, or any person who is affected by a team's work. Document and discuss your observations and note your assumptions to gain more empathy for the people you serve.

Originally created by Dave Gray at

XPLANE®

Share template feedback

Develop shared understanding and empathy

Summarize the data you have gathered related to the people that are impacted by your work. It will help you generate ideas, prioritize features, or discuss decisions.

WHO are we empathizing with?

Who is the person we want to understand?
What is the situation they are in?
What is their role in the situation?

Passengers feel like "why did this kinds of things happen for us?"

They thing "when wil this problem and take off flight?"

if you know prior then we can come with precaution

What do they need to DO?

What do they need to do differently?
What job(s) do they want or need to get done?
What decision(s) do they need to make?
How will we know they were successful?

They try find out reason ,"why delay happened?" by enquiring or asking officers or neighbors .

vaguely and silently wait next announcements.

Passengers feel very confused surrounding abou delaying flight .

Passengers saw that airpart authorities and airline try to solve the peoblem.

What do they HEAR?

What are they hearing others say?
What are they hearing from friends?
What are they hearing from colleagues?
What are they hearing second-hand?

What do they THINK and FEEL?

PAINS

What are their fears, frustrations, and anxieties?

GAINS

What are their wants, needs, hopes, and dreams?

Passengers worry about their planned works& schedules

Passengers feels frustrated about the long waiting in that environment.

If delay is known earlier,passengers can rescheduled their works and find alternate ways to reach their destination.

Airport Authorities about their future scheduled flights affected by this flight delay.

Airport Authorities about their future scheduled flights affected by this flight delay.

Airport Authorities can able ti take precation steps if they known it earlier.

They can reduce their financial loses and save their company's reputation on society.

Passengers hear some roomers which may be positive or negative around them

They hear some instruction which given by airport authorities and the respected airline

Airport autnorities and airline hear like "Passengers are very anger and vague"

What do they SEE?

What do they see in the marketplace?
What do they see in their immediate environment?
What do they see others saying and doing?
What are they watching and reading?

What do they SAY?

What have we heard them say?
What can we magine them saying?

Airport authorities try to find out the solution for that problem.

They say other authorities to find out"hoe does it will affect other flights travel and their future schedule.

What other thoughts and feelings might influence their behavior?

Airline try to find out the causes and solution for that& make their passengers aware ofd it if they known earlier.

Passengers say "what's happen?"

"Is there any problem with flight schedule ?","is there any chance to delay?"

They try find out reason ,"why delay happened?"by enquiring or asking officers or neighbours

They looks very anxious and tension

What do they DO?

What do they do today?
What behavior have we observed?
What can we imagine them doing?

Respected airline try to clam passengers and also try to reduce auxious,tension of the passengers.

They discuss with airport authorities and find out possibilities of solution.