Customer journey

	1 Phases	System configuration	User Interface in application	Uploading gesture images	Performing task according to gestures
	2 Steps	Check for system and camera configuration	Easy and user friendly interface	Upload the images of gesture to perfom the task	Check the accuracy and browsing the images
	3 Feelings 👍	System is ready to use and camera is perfect	Easy user interface / Attractive and easy navigation	Gesture is captured and task is loaded	Browsing the gestures / Accuracy of the image is perfect
	👎	Technical issues / Fault in camera quality	Difficult to understand this UI	Due to bad lighting gesture is not recognised	Wrong browsing is performed / Irrelevant activities
	4 Pain points	Infratrusture error may occur	Difficult to use	Network issues	Image is not recognized
	5 Opportunities	Infrastructure quality must improved	User friendly UI is built	Model should be built to work in bad lightings	More images should be trained