PROJECT PLANNING PHASE
Milestone And Activity

Date	**05 November 2022**
Team ID	**PNT2022TMID43046**
Project Name	**Customer Care Registry**
Maximum Marks	**4 Marks**

TITLE	DESCRIPTION	DATE
Literature survey & Information Gathering	Literature survey on the selected project and Gathering Information by referring the , technical papers,research publication etc….	29/09/2022
Prepare Empathy Map	Prepare Empathy Map canvas to capture the user pains & Gains,Prepare list of problem statements	29/09/2022
Ideation	List the by organizing the brainstorming session and prioritize the top 3 ideas based on the feasibility and importance	29/09/2022
Proposed Solution	Prepare the proposed solution documents which includes the novelty,feasibility of idea,business model , social impact, scalability of solution,etc…	30/10/2022
Problem Solution Fit	Prepare problem- solution fit document .	31/10/2022

Solution Architecture	Prepare solution architecture document.	31/10/2022
Customer Journey	Prepare the customers journey maps to understand the user interactions & Experiences with the application(entry to exit).	01/11/2022
Functional Requirement	Prepare the functional requirement document	01/11/2022
Technology Architecture	Prepare the technology architecture diagram ..	02/11/2022
Data Flow Diagram	Draw the data flow diagrams and submit for review.	01/11/2022
Prepare Milestone & Activity List	Prepare the milestones and activity list of the project.	04/11/2022
Project Development- Delivery of Sprint-1, 2, 3 & 4	Develop & submit the developed code by testing it.	05/11/2022