Project Design Phase-I
Proposed Solution

Date	24 September 2022
Team ID	PPNT2022TMID46946
Project Name	Customer Care Registry
Maximum Marks	2 Marks

Proposed Solution:

S.No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	A Customer had occur a problem when they apply a ticket they need to recovery a solution or result .So the customer will contact a customer care for arise ths issue. After the customer complaint, the company could identify that problem and solved this issue. Now the company wants to avoid these kinds of problems and technical issues So the company needs the customer satisfaction. This customer care registry helps to solve the issues and its find customer satisfaction .
2.	Idea / Solution description	Customer care Registry is used to solve a issues in shortest time.its give a customer clarification
3.	Novelty / Uniqueness	Customer care is more than just providing great customer service. It's a proactive approach to providing information, tools, and services to customers at each point they interact with a brand.
4.	Social Impact / Customer Satisfaction	This project is very effective and used to find a problems . when the customer has face It

5.	Business Model (Revenue Model)	- The cost to develop the project is about the cloud app used here. - The Cloud platform used here play a vital role in cost. - If any problems occurs on during this service we need to fix it. - The contribution to necessary of make the project succeed in the market.
6.	Scalability of the Solution	The project design is a part of the implication that can be used to improve the customer care service. All the technical aspects have been thoroughly designed keeping all the constraints in mind. The project resolves around whether the project will be able to meet the future needs of the users. This project-based on cloud computing gives users the freedom of changing software specifications as per the arising need. It gives customer satisfaction.