

1.Test Cases:

Test Case	Description	Test Step	Expected Result	Status
Sign up	Sign Up as Admin/User	1.Enter a valid Email and password as an Admin/User 2.Verify your OTP from mail	The link will be taken to log in.	Pass or Fail
Login	Login as Admin/Agent/User	1.Enter a valid Email and password to Validate	The link will be redirected to the dashboard page	Pass or Fail
Forgot Password	Forgot password for all	1.Ener a valid Email 2.Enter OTP and New Password to verify	The password will be updated an allow to Login	Pass or Fail
Raise a Ticket	Rasie a ticket for a Issues for All Users	1.Select Issue Type and Enter yor Name as well as Query 2.Submit the Query	Query will be Updated	Pass or Fail

2.User Acceptance Testing

Test Case ID	Feature Type	Component	Test Scenario	Prerequisite	Step to Execute
Sign Up Page_TC_001	Functional	Home Page and Sign Up Page	Verify users are able to see the sign up pop-up when the user clicked on Sign up		1.Enter URL and clicked go 2.Click on sign up form Navbar
SignUp Page_TC_002	UI	HomebPage an Sgn-up Page	Verify the UI elements in the sign up and pop up		1.Enter URL and click go 2.Click the signup button 3.Verify the Signup popup elements
Login Page_TC_001	Functional	Home Page and Login Page	Verify the user is able to see the Login when the user is clicked on Login		1.Enter URL and click go 2.Verify whether login popup is displayed or not

Login Page_TC_002	UI	Home Page and Login Page	Verify the UI elements in the Login popup		1.Enter URL and click go 2.Click on the Login buton 3.Verify the Login popup in UI elements
Admin Inviate Page_TC_001	Functional/UI	Admin Inviate Page	Verify if the agent is no inviated unless the admin inviates him.	User logged as Admin	1.Verify Agent details and invite Agent a.Email text box b.Password text box

Test Case ID	Excepted Result	Actual Result	Status	TC for Automation(Y/N)
SignUp Page_TC_001	Signup popup should display	Working as expected	Pass	Y
SignUp Page_TC_002	Application should show in UI elements	Working as expected	Pass	Y
Login Page_TC_001	Login popup should display	Working as expected	Pass	Y
Login page_TC_002	Application should show in UI elements	Working as expected	Pass	Y
AdminInviate Page_TC_001	Admin user popup should display and agent to be allocated	Working as expected	Pass	Y

3.Performance Testing:

S.No	Project Name	Scope/ Feature	Functional Changes	Hardware Changes	Software Changes	Impact of Downtime	Load/Volume Changes	Risk Score	Justification
1.	Customer Care Redistry	New	Moderate	No Change	Low	-	>30%to50%	Orange	Changes have been Observed

2.	Customer Care Redistry	New	Low	No Change	Low	-	>40% to 60%	Orange	Changes have been Observed
3.	Customer Care Redistry	New		No Change	Low	-	20% to 50%	Orange	Changes have been Observed

S.No	Project Overview	NFT Test Approach	Assumptions/ Dependencies/ Risks	Approvals/ SignOffs
1.	Customer Care Registry	Usability	Low	Kavirajan.K
2.	Customer Care Registry	Scalability	Low	Narayanan.K

S.No	Project overview	NFT-Test Approach	NFT-MET	Test outcome	Go/No-Go Decision	Reccomendations	Idendified Defects	Approvals/ SignOff
1.	Customer Care Registry	Scalability	Yes	Good		Increase no. of pods	Closed	Gary Felix A