

**Project Design Phase-II
User Stories**

Date	08 October 2022
Team ID	PNT2022TMID46946
Project Name	Customer Care Registry
Maximum Marks	4 Marks

User Stories

Use the below template to list all the user stories for the product.

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low	Sprint-2
		USN-4	As a user, I can register for the application through Gmail	I can use Gmail to register.	Medium	Sprint-1
	Login	USN-5	As a user, I can log into the application by entering email & password		High	Sprint-1
	Dashboard		As a user, I can see my query status in dashboard.		Low	Sprint-4
Customer Care Executive	Managing	USN-	As a Customer executive , I can manage the customer queries.	I can solve customer's issues.	High	Sprint-3
Administrator	Authentication	USN-6	As a admin I can authenticate the user's mail id and password.	I can authenticate user login credentials.	Medium	Sprint-1