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| <b>Phases</b><br><br>High-level steps your user needs to accomplish from start to finish | MOTIVATION  | UPLOAD<br>HANDWRITTEN<br>IMAGES OF DIGITS  | RECOGNIZE<br>DIGITS   | OUTPUT   |
| <b>Steps</b><br><br>Detailed actions your user has to perform                            | aims to recognise handwritten digits accurately                     | Looking for various the products in terms of correctness rates<br>locates the the best<br>Publish the pictures of handwritten digits | inquire about acknowledge the digits accessible in the pictures<br>waits for the recognition of the numbers                     | outputs the identified digits in digital format. |
| <b>Feelings</b><br><br>What your user might be thinking and feeling at the moment        | Excited   | Happy to fnd a best one  | eager   | Statisfed  |
|  | Stressed  | Confused<br>Worried  | Anxious   |  |
| <b>Pain points</b><br><br>Problems your user runs into                                   | concerned with scanning for a a way to recognise handwritten digits | confused about which option to select from the given options<br>Concerned with the accuracy  | Trustworthy or not<br>How long will it take for the digits to be recognised?<br>How complicated handwritten numbers are handled | precision of the identified digits               |
| <b>Opportunities</b><br><br>Potential improvements or enhancements to the experience     | Easy availability product range to comprehend digits                | user friendly  | Recognize complex handwritings<br>Faster response   | Higher quality                                   |