## 1. CUSTOMER SEGMENT(S)

CS

An internet user who is thoughts to buy products online.

An enterprise user surfing through the internet for getting more information over the internet

#### 6. CUSTOMER CONSTRAINTS



Customers to have very low awareness on phishing websites.

They don't know what to do after they losing their data information.

### 5. AVAILABLE SOLUTIONS

Which solutions are available



The already available solutions are blocking such phishing sites and by triggering a message to the customer about dangerous nature of the website.

But the blocking of phishing sites are not more affective as the attackers use a different/new site to steal potential data thus a AI/ML model can be used to prevent customers from these kinds of sites to stealing data

# 2. JOBS-TO-BE-DONE / PROBLEMS

J&P

The phishing websites must be detected the url have some phishing suspicious in a earlier stage

The user could be blocked from entering such sites for the prevention of such issues like phishery links.

### 9. PROBLEM ROOT CAUSE

RC

The black hat hackers to use some new ways to cheat the native users.

Very limited research is performed on this part of the internet.

### 7. BEHAVIOUR



The option to check the legitimacy of the Websites is provided.

Users get an idea what to do and more importantly what not to do.

ap into BE, understand R