

# Customer Journey Map

Phases High-level steps your user needs to accomplish from start to finish	Awarness	Research	Selection and Usage	Advocacy
Steps Detailed Action your user has to perform	Users needs an AI build application to identify Bio-diversity(Species)	Compare software by its application and advantages	Decide which software to use and conatct the developer to know more about the app	Share the feedback of software to the developer
Feelings What your user might to thinking and feeling at the movement	Nervous,Exciting-to learn about Bio-diversity	Nervous,Fear,Anxiety,O verwhelmed-about finding a usefull good application	Fear-choosing wrong application,Exciting-to use and test the App	Exciting,Responsible,N ervous-about sharig feedback with the developer
Pain Points Problems your user runs into	Application not supported to the device	App drains battery quickly, use choose the correct application from lot of different option	Networks issues or bugs	Error in identify object and information correctly, must communicate effciently and proffessionally with valid point
Opportunities What could be improve are introduce	Complete information of the app for the customer to read	App function smoothly and multiple way for support	Complete description with all details and report	Giving the basic description in a simple manner so that users