

# **CUSTOMER CARE REGISTRY**

## **FUNCTIONAL REQUIREMENT**

### **TEAM MEMBERS:**

- ABHINAV V NAMBIAR (TEAM LEAD)
  - ADWAITH RAJ P
- MOHAMMED ASHRAF B R
  - MOHAMMED RABEEH

## **TEAM DETAILS:**

Team no : PNT2022TMID42929

College name :RVS COLLEGE OF ENGINEERING &  
TECHNOLOGY

Department : COMPUTER SCIENCE & ENGINEERING

S NO	Functional Requirement(epic)	Sub Requirement (story/Sub-task)
1	User Registration	Registration through form Registration through Gmail Registration through Google
2	User confirmation	Confirmation via Email Confirmation via OTP
3	User login	Login via Google login with Email id and password
4	Admin login	Login via Google login with Email id and password
5	Query Form	Description of the issue contact information
6	E-mail	Login alertness
7	Feedback	Customer feedback

**THANK YOU!**