Ideation Phase

Define the Problem Statements

Team ID	PNT2022TMID52171
Project Name	Smart solution for Railways
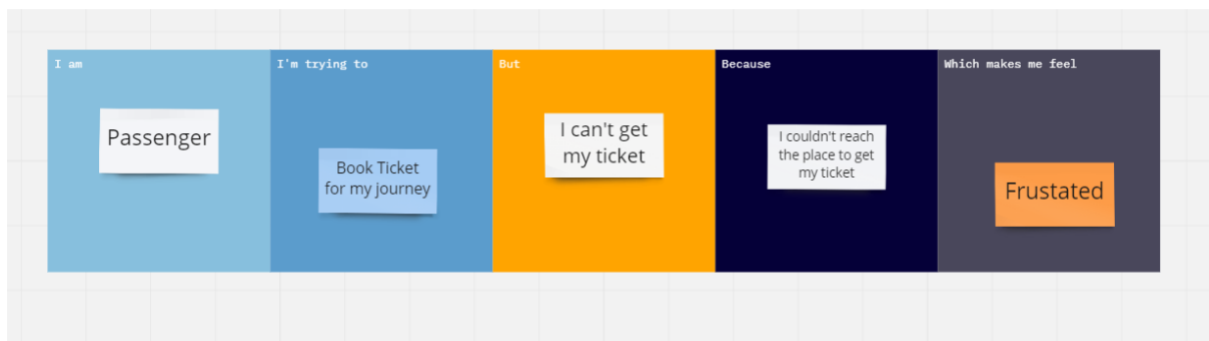
Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Traveller	Book ticket	Ticket has not been provided	There is no unique id given and data's are not stored properly	Unhappy
PS-2	Passenger	Get my ticket and the location of a train arriving	Couldn't track the location	There is no proper scheme provided	Helpless