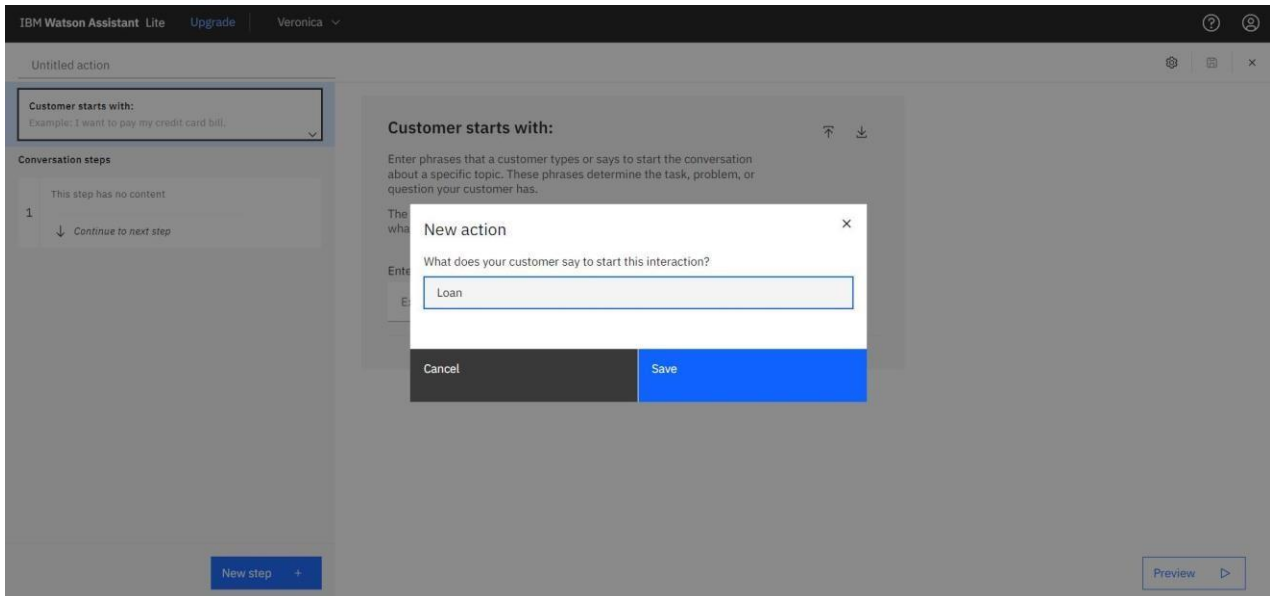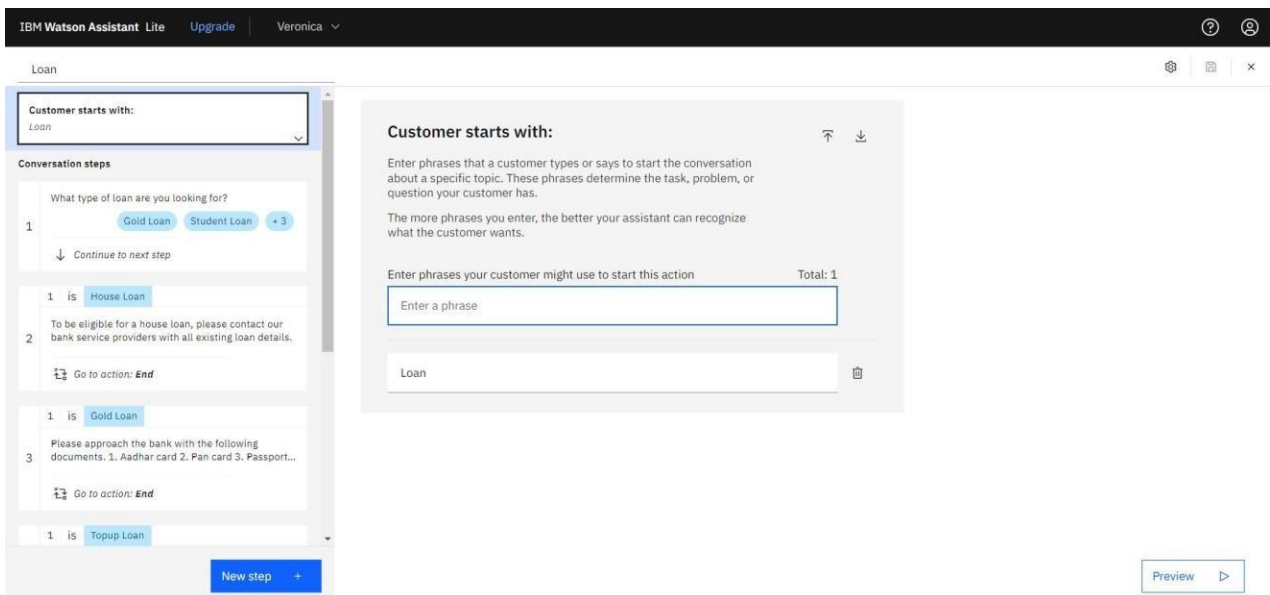# Creating Loan Account Action

Create a new Loan Action Skill

Adding steps in loan action to handle customer queries regarding Housing loan, Gold loan, Top-up loan, Student loan, and Vehicle loan.

Loan

Please approach the bank with the following
3   documents. 1. Aadhar card 2. Pan card 3. Passport...

⟱ Go to action: **End**

1   is   Topup Loan

To be eligible for a top-up loan, please contact our
4   bank service providers with all your existing loan...

⟱ Go to action: **End**

1   is   Vehicle Loan

Kindly approach the bank with the following
5   documents: 1. Automobile Invoice 2. Pan card 3....

⟱ Go to action: **End**

1   is   Student Loan

Please approach the bank with the following
6   documents: 1. Acceptance letter from an academi...

⟱ Go to action: **End**

New step   +

Customer starts with: ⤒ ⤓

Enter phrases that a customer types or says to start the conversation
about a specific topic. These phrases determine the task, problem, or
question your customer has.

The more phrases you enter, the better your assistant can recognize
what the customer wants.

Enter phrases your customer might use to start this action   Total: 1

Enter a phrase

Loan   🗑

Preview   ▷