

# CUSTOMER JOURNEY MAP CUSTOMER CARE APPLICATION

AWARENESS	CONSIDERATION	PURCHASE	RETENTION	ADVOCACY
<p>Our target is to provide enhanced service to the network users.</p> <p>The clear explanation of the problems is given and also solved clearly</p>	<p>The planning of customer care is to resolve the amount detection problems.</p> <p>Balance amount detection by the network service providers are the biggest painpoint of the customers</p>	<p>Solving customers problem with clear explanation to the user's.</p> <p>Conversional rate and customer service through this customer can experience the network's service</p>	<p>Our service is consistent and greatest value,because it helps people everyday at anytime</p> <p>Our service is user friendly it provides service to users</p>	<p>Our service will help people to understand about the problems and solutions</p> <p>A healthy service,makes user's network problem free.</p>