ANALYTICS FOR HOSPITALS' HEALTH-CARE DATA

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Project Report

1. INTRODUCTION

- 1.1 Project Overview
- 1.2 Purpose

2. LITERATURE SURVEY

- 2.1 Existing problem
- 2.2 References
- 2.3 Problem Statement Definition

3. IDEATION & PROPOSED SOLUTION

- 3.1 Empathy Map Canvas
- 3.2 Ideation & Brainstorming
- 3.3 Proposed Solution
- 3.4 Problem Solution fit

4. REQUIREMENT ANALYSIS

- 4.1 Functional requirement
- 4.2 Non-Functional requirements

5. PROJECT DESIGN

- 5.1 Data Flow Diagrams
- 5.2 Solution & Technical Architecture
- 5.3 User Stories

6. PROJECT PLANNING & SCHEDULING

- 6.1 Sprint Planning & Estimation
- 6.2 Sprint Delivery Schedule
- 6.3 Reports from JIRA

7. CODING & SOLUTIONING (Explain the features added in the project along with code)

- 7.1 Feature 1
- 7.2 Feature 2
- 7.3 Database Schema (if Applicable)

8. TESTING

8.1 Test Cases

- 8.2 User Acceptance Testing
- 9. RESULTS
 - 9.1 Performance Metrics
- 10. ADVANTAGES & DISADVANTAGES
- 11. CONCLUSION
- 12. FUTURE SCOPE
- 13. APPENDIX
 - 13.1 Source Code
 - 13.2 GitHub & Project Demo Link

1.INTRODUCTION:

1.1 Project Overview:

Data analytics refers to the process and practice of analysing data to answer questions, extractinsights, and identify trends. This term also includes the way of how this data is gathered, cleaned and summarized for use and finally the processing of data to support data analytics and predictive modelling.

Recent Covid-19 Pandemic has raised alarms over one of the most overlooked areas to focus: Healthcare Management. While healthcare management has various use cases for using data science, patient length of stay is one critical parameter to observe and predict if one wants to improve the efficiency of the healthcare management in a hospital.

This parameter helps hospitals to identify patients of high LOS-risk (patients who will stay longer) at the time of admission. Once identified, patients with high LOS risk can have their treatment plan optimized to minimize LOS and lower the chance of staff/visitor infection. Also, prior knowledge of LOS can aid in logistics such as room and bed allocation planning.

The goal is to accurately predict the Length of Stay for each patient on case by case basis so that the Hospitals can use this information for optimal resource allocation and better functioning. The length of stay is divided into 11 different classes ranging from 0-10 days to more than 100 days.

1.2 PURPOSE:

There are many reasons why healthcare professionals might want to predict the length of stay of their patients. For example, if a hospital is trying to forecast how many beds will be needed in the coming days or weeks, they will need to know how long their patients are likely to stay. The purpose of predicting the length of stay of the patients is to estimate the amount of time that a patient will spend in a hospital. This information improves bed turnover, allowing hospitals to match demand with capacity for elective and emergent admissions, intensive care

unit (ICU) care, and interhospital transfers. Length of Stay(LOS) is also an important metric for quality of care, so knowing how to predict it can help healthcare professionals identify areas where they can improve.

2. LITERATURE SURVEY:

2.1 Existing Problem:

There is an error in the existing prediction of length of stay in the hospital. The error is that the length of stay is being predicted as shorter than it actually is. This approximate prediction is causing problems for patients who are planning their hospital stay and for the hospital staff who are trying to allocate resources for the patients.

2.2 Reference:

- Janice Hammond, 2015.
- LexisNexis, 2015.
- Title : Predicting Length of Stay Across Hospital Departments
 Author : Jesus Manuel Puentes Gutierrez.

2.3 Problem Statement Definition:

To understand your customer's point of view create a problem statement. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Customer Problem Statement for Hospitals' Health-Care data:





Problem Statemen t (PS)	I am (Custome r)	I'm trying to	But	Because	Which makes me feel
PS-1	a patient	get admitted to the hospital	there is not enough availabili ty of beds	the number of patients is more than the bed available	anxious that I might not get cured
PS-2	a nurse	Allocate resources to the patient	there is not enough availabl e	sufficient resources have not been allocated to the hospital	scared that the patient will not get the right treatment

3. IDEATION & PROPOSED SOLUTION:

3.1 Empathy Map Canvas:

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviors and attitudes. It is a useful tool to helps teams better understand their users.

Creating an effective solution requires understanding the true problem and the person who is experiencing it. The exercise of creating the map helps participants consider things from the user's perspective along with his or her goals and challenges.

Empathy map for Predicting Length of Stay (LOS):

WHAT DOES HE THINK & FEEL? • How long have to stay patient in the hospital? • What resources have to allocate? • How do predict the risk of patients and optimized the plan for treatment? WHAT DOES HE HEAR? • Patients are missing out on proper treatment. WHAT DOES HE SAY & DO? • Family input on the hospital management • News and articles • Doctors advises • predict the Length of Stay for each patient on a case-by-case basis. • Optimized treatment plans for patients.

- Hospital rooms and beds are not available during emergency times.
- · More patients do not get the proper treatment.
- · Many times have to visit patients.

- optimal resource allocation and better functioning.
- Predict patients who will stay longer at the time of admission.

3.2 Ideation & Brainstorming:

Brainstorming provides a free and open environment that encourages everyone within a team to participate in the creative thinking process that leads to problem solving. Prioritizing volume over value, out-of-the-box ideas are welcome and built upon, and all participants are encouraged to collaborate, helping each other develop a rich amount of creative solutions.

Use this template in your own brainstorming sessions so your team can unleash their imagination and start shaping concepts even if you're not sitting in the same room.

Step-1: Team Gathering, Collaboration and Select the Problem Statement

This is used to work as a team to present the ideas of each and evry person. In the Analytics for hospitals health-care data project, this brainstorming session helped in getting different possible ideas from the point-of-view of every actor involved in the hospitals health-care system.



Brainstorm & idea prioritization

Use this template in your own brainstorming sessions so your team can unleash their imagination and start shaping concepts even if you're not sitting in the same room.

- () 10 minutes to prepare
- 1 hour to collaborate
 2 8 people recommended



Before you collaborate

A little bit of preparation goes a long way with this session. Here's what you need to do to get going.

Think about the problem you'll be focusing an solving in the brainsdoming session.

Learn how to use the facilitation tools
Use the Facilitation Superpowers to run a happy and productive session.

Open article 🔫



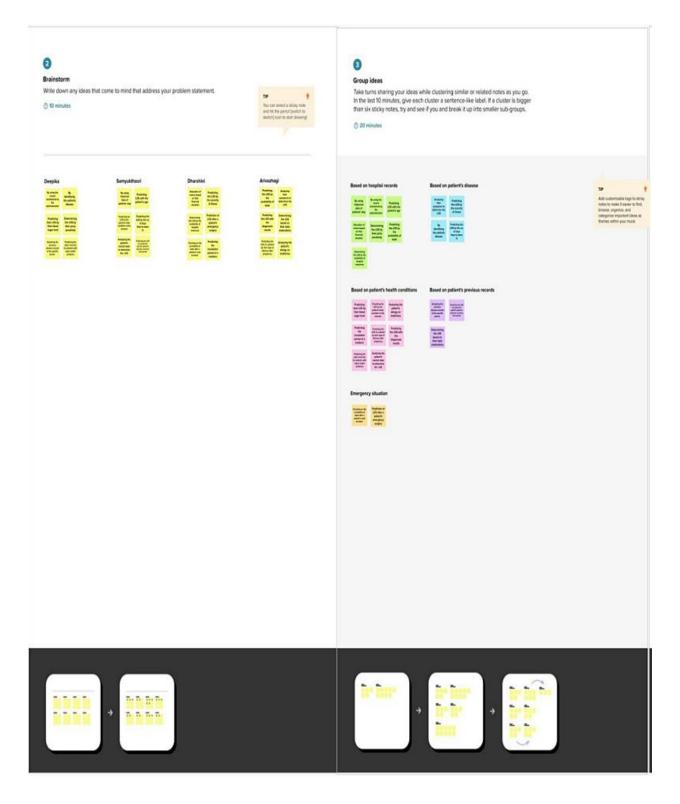


Define your problem statement
What problem are you trying to solve? Frame your
problem as a How Might We statement. This will be the
focus of your brainstorm.





Step-2: Brainstorm, Idea Listing and Grouping



Step-3: Idea Prioritization

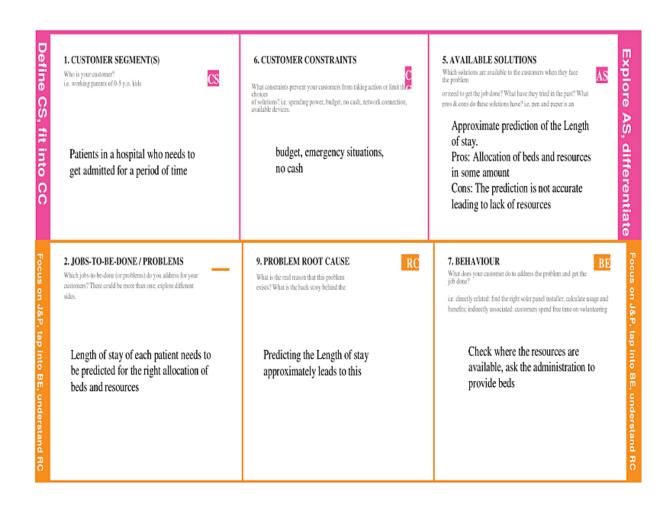


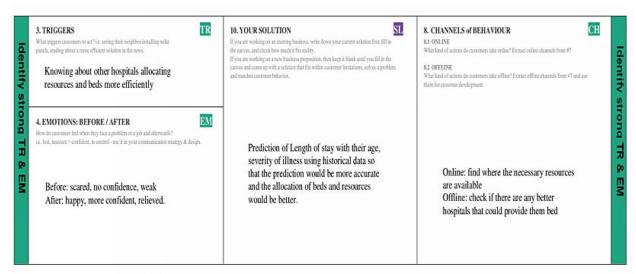
3.3 Proposed Solution

S. No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	To predict the Length of Stay (LOS) for each patient for the allocation of beds and resources.
2.	Idea / Solution description	Predicting the Length of stay by the patients' severity of illness, Age and allocating the beds and resources by using Data visualization tools.
3.	Novelty / Uniqueness	The traditional method's way of allocation of beds and resources by prediction of LOS are approximate and it might lead to insufficient resources. By our proposed solution with analysis of historical data we could predict a more accurate LOS.
4.	Social Impact / Customer Satisfaction	The prediction of a more accurate Length of Stay will result in the allocation of sufficient beds and resources for each patient that helps in their recovery.

5.	Business Model (Revenue Model)	The right Length of Stay prediction could help in allocation of only enough beds and resources and not more than enough. This would lessen the money both the hospital and the patient spent.
6.	Scalability of the Solution	This advanced prediction method instead of the traditional methods makes the Hospital function better by more accurate allocation of beds and resources because it uses the historical data to analyse using visualization tools.

3.4 Problem Solution fit:





4.REQUIREMENT ANALYSIS:

4.1 Functional Requirements:

Following are the functional requirements of the proposed solution.

FR No.	Functional Requirement (Epic)	Sub Requirement (Story / Sub-Task)
FR-1	User Registration	Registration through Gmail
FR-2	User Confirmation	Confirmation via gmail
FR-3	User Login	Login through Gmail
FR-4	Uploading the data	Uploading into the IBM Cognos analytics
FR-5	Preparing the data	Data module creation
FR-6	Exploring the data	Performing predictive analysis
FR-7	Visualizing the data	Creating dashboards

4.2 Non-functional Requirements:

Following are the non-functional requirements of the proposed solution.

FR	Non-Functional	Description
No.	Requirement	
NFR-1	Usability	The Dashboards are created using cognos analytics to display the results of predictive analysis on a patient's LOS that could be used for easy understanding.
NFR-2	Security	The application helps in preventing unauthorized access.
NFR-3	Reliability	The results will be reliable to the users and always consistent.

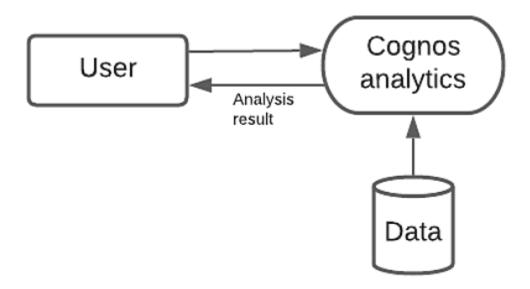
NFR-4	Performance	The analysis results are fast to get.
		Visualizations are made in less time usually
		seconds
NFR-5	Availability	The dashboards can be available always
		when there is a demand
NFR-6	Scalability	The application can perform analysis and
		create visualizations on any patient's data.

5. PROJECT DESIGN:

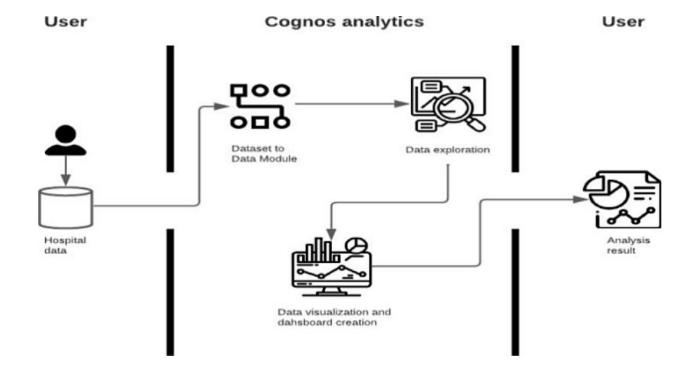
5.1 Data Flow Diagrams:

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.

Data flow diagram level 0:



5.2 Solution & Technical Architecture:



5.3 User Stories:

The below template list all the user stories for the product.

User Type	Functional Requirem ent(Epic)	User Story Number	User Story / Task	Acceptance criteria	Priorit y	Releas e
User (Data analyst)	Registration	USN-1	register for the		High	Sprint-1
		USN-2	As a user, I will receive	I can receive confirmation email &	High	Sprint-1

	LIGNI 2	confirmation gmail once I have registered for the application	click confirm	TT: -1.	Surint.
Login		As a user, I can log into the application by entering gmail & password	I can receive confirmation gmail & click confirm	High	Sprint-1
dasht	ooard USN-4	Uploading the data through the quick launch	The data gets uploaded	High	Sprint-
	USN-5	Uploading the data through the hamburgermenu	The data gets uploaded	High	Sprint-1
	USN-6	Preparing the data by creating a data module	The data gets cleaned.	High	Sprint-2
	USN-7	Exploration of data for the prediction of LOS Data visualizationw ith the creation of dashboards	The data is analysed	High	Sprint-
	USN-8		The data is presented	High	Sprint -4

6.PROJECT PLANNING & SCHEDULING:

6.1 Sprint Planning & Estimation:

The below template shows the Sprint Planning & Estimation:

Sprint	Functional Requireme nt (Epic)	User Story Numbe r	User Story / Task	Story Points	Priori ty	Team Members
Sprint-1	Registration	USN-1	As a user, I can register for the cognos analytics application by entering my email, password, and confirming my password.	1 0	High	Rohini Neena Shamna Siva sankari
Sprint-1	Data uploading	USN-2	As a user, I will be uploading my data into the cognos analytics	1 0	High	Rohini Siva sankari Shamna Sowndharya
Sprint-2	Data preparation	USN-3	As a user, I will be cleaning the data for analysis and creating a data module	5	High	Shamna Neena
Sprint-2	Data Analysis	USN-4	As a user, I will be performing analysis on the data for making predictions	5	High	Rohini Siva sankari
Sprint-2	Dashboards	USN-5	As a user, I will be making visualizations and interactive dashboards from the data	1 0	High	Neena Sowndhary a
Sprint-3	Story	USN-6	As a user, I will be making stories from the data and the dashboards	2 0	High	Shamna Siva sankari

Sprint-4	Report	USN-7	As a user, I will be	2	High	Siva
			making a report	0		sankari
			from the analysis			Rohini
			and dashboards			

6.2 Sprint Delivery schedule:

Sprint	Total Story Point s	Duratio n	Sprint Start Date	Sprint End Date (Planne d)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual
Sprint-1	20	6 Days	24 Oct 2022	29 Oct 2022	20	29 Oct 2022
Sprint-2	20	6 Days	31 Oct 2022	05 Nov 2022	20	05 Nov 2022
Sprint-3	20	6 Days	07 Nov 2022	12 Nov 2022	20	12 Nov 2022
Sprint-4	20	6 Days	14 Nov	19 Nov 2022	20	19 Nov 2022
			2022			

Velocity:

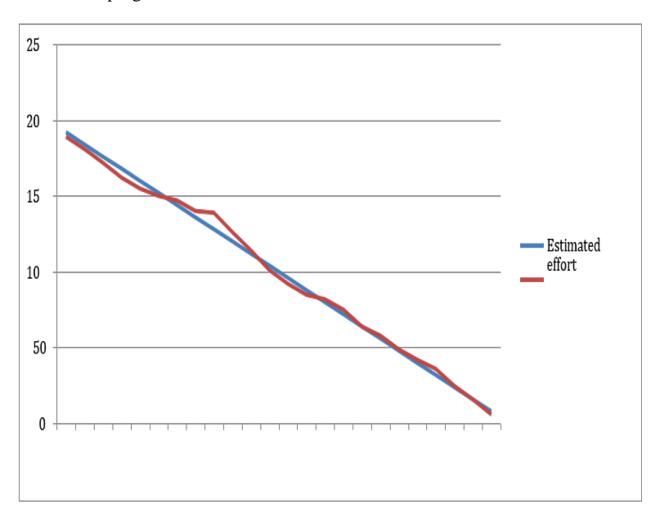
Imagine we have a 10-day sprint duration, and the velocity of the team is 20 (points per sprint). Let's calculate the team's average velocity (AV) per iteration unit (story points per day).

$$AV = \frac{sprint\ duration}{velocity} = \frac{20}{10} = 2$$

6.3 Reports from JIRA:

Burndown Chart:

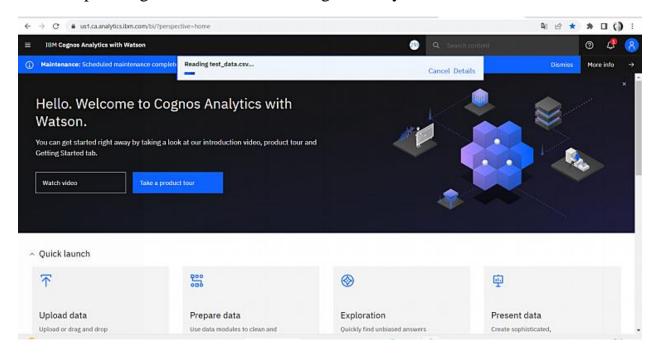
A burn down chart is a graphical representation of work left to do versus time. It is often used in agile software development methodologies such as Scrum. However, burn down charts can be applied to any project containing measurable progress over time.

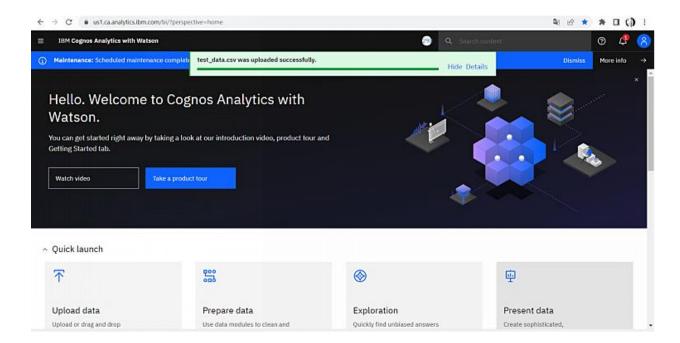


7. CODING & SOLUTIONING:

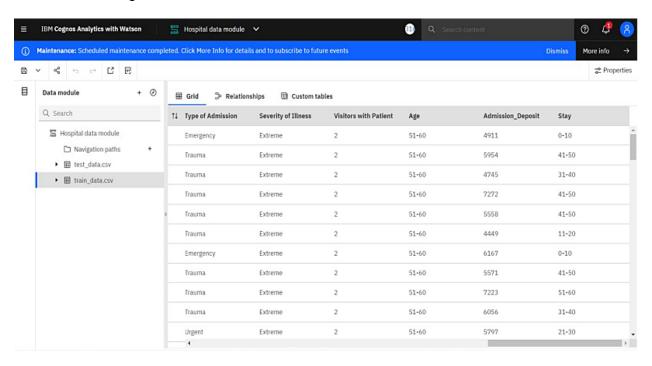
7.1 Feature 1:

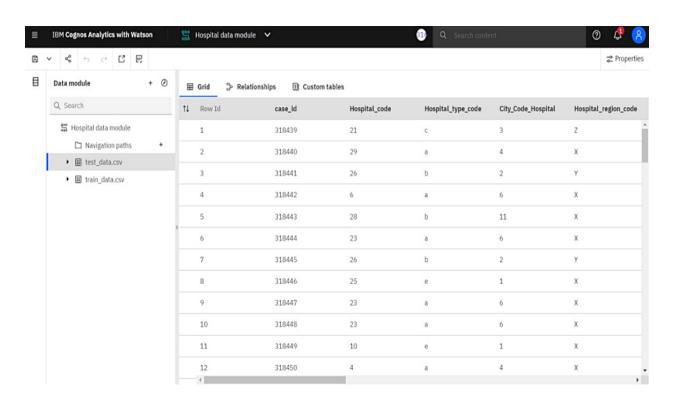
Uploading the data in the IBM cognos analytics.





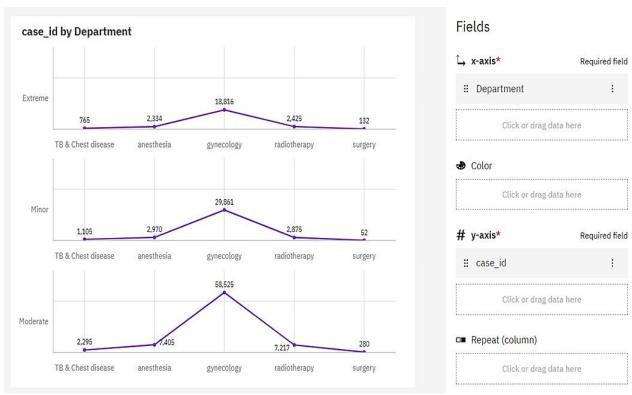
Creating the data module.



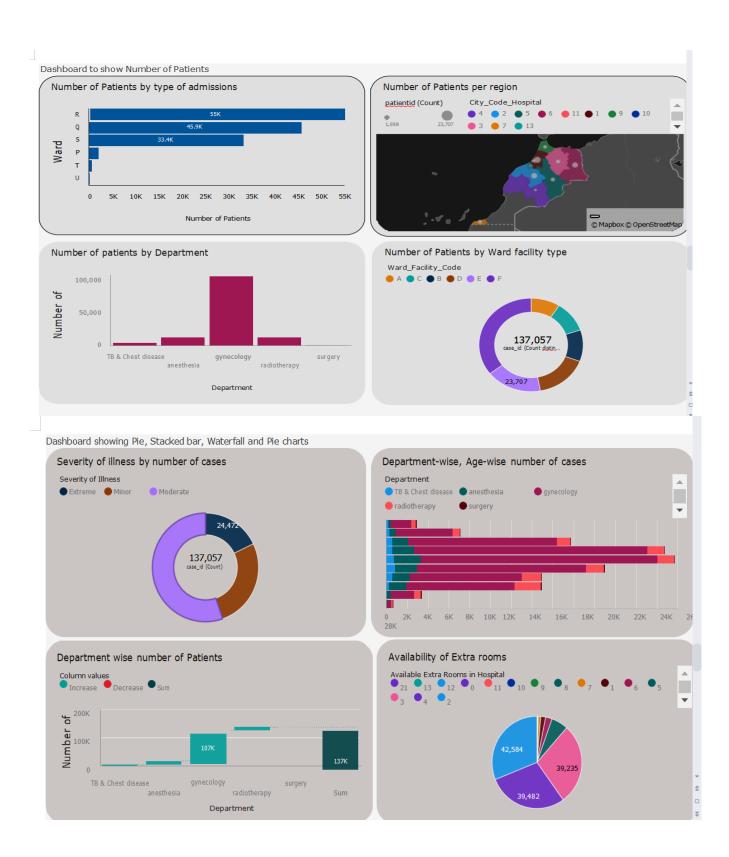


• Exploring the data by using data module.



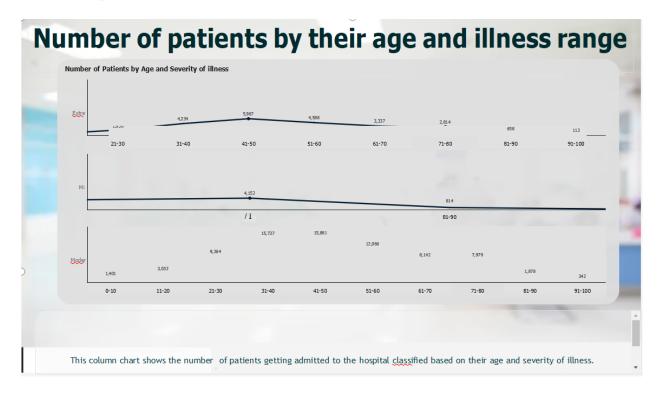


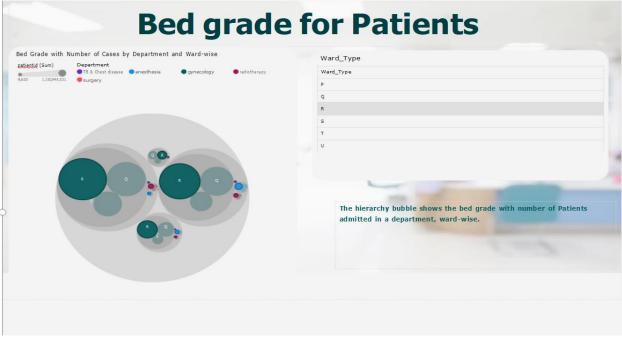
Creation of interactive dashboards.



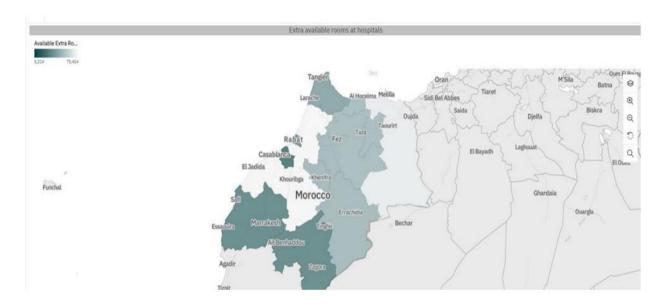
7.2 Feature 2:

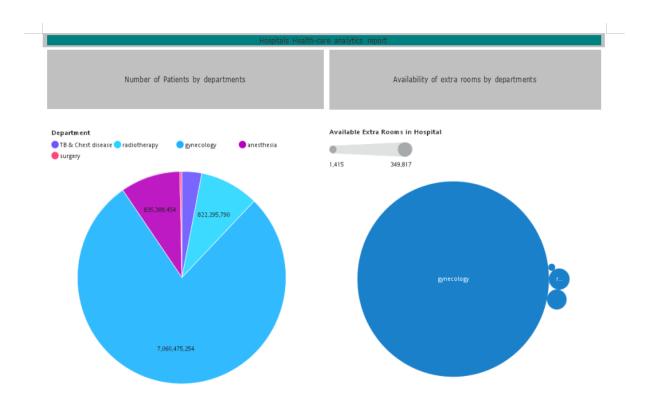
• To present the analytics and visualization results by creating a story.





■ To submit the results of analytics and visualization create a report.





7.3 Database Schema:

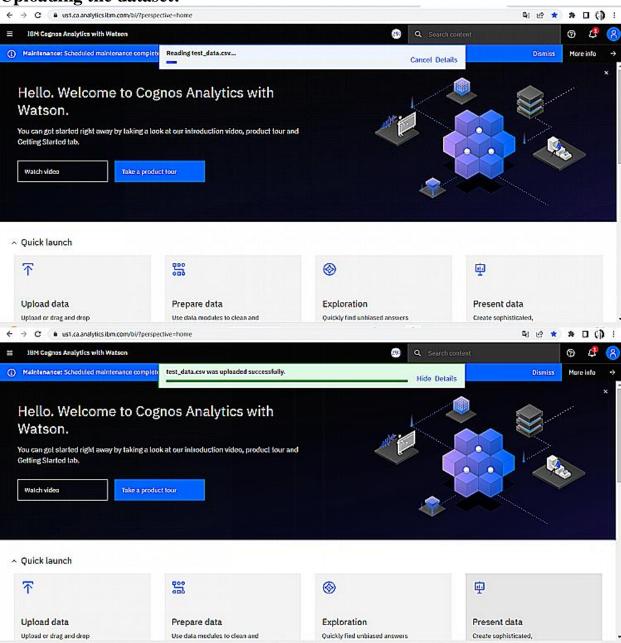
- case_id
- Hospital_code
- Hospital_type_ code
- City_Code_Hospital
- Hospital_region_code
- Available Extra Rooms in Hospital
- Department
- Ward_Type
- Ward_Facility_Code
- Bed Grade
- patientid
- City_Code_Patient
- Type of Admission
- Severity of Illness
- Visitors with Patient
- Age
- Admission_Deposit
- Stay

8. TESTING:

8.1 Test Cases:

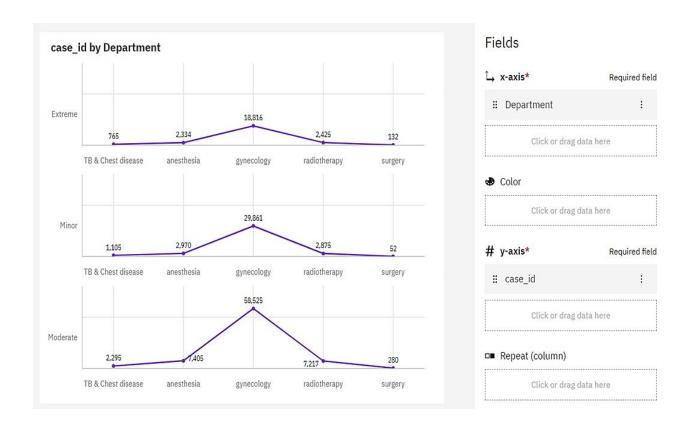
- Verify user is able to upload the data
- Verify user is able to prepare the data by creating a data module
- Verify user is able to explore the data
- Verify user is able to make dashboards
- Verify user is able to create a story
- Verify user is able to create a report

Uploading the dataset:

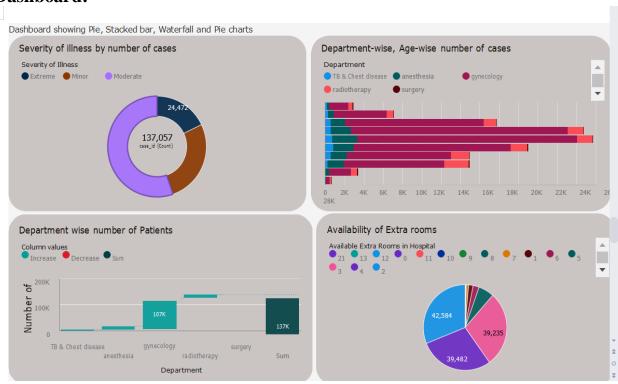


Preparing the data: IBM Cognos Analytics with Watson 👺 Hospital data module 🗸 B ∨ 4 + → C E **☆** Properties Data module + Ø ⊞ Grid > Relationships Custom tables Q Search 11 Row Id Hospital_code City_Code_Hospital Hospital_region_code case_ld Hospital_type_code 🛱 Hospital data module 318439 □ Navigation paths 2 318440 29 4 a Х ► I test_data.csv 3 318441 26 b 2 Υ ► ⊞ train_data.csv 4 318442 6 6 Х a 5 318443 28 b 11 Х 6 318444 23 6 Х a 7 318445 26 b 2 8 318446 25 e 1 Х 9 318447 23 a 6 Х 10 318448 23 a 6 Х 11 318449 10 e 1 х 4 318450 4 Х a 12

Exploration of data:



Dashboard:



Report (Run as PDF):



8.2 User Acceptance Testing:

Purpose of Document:

The purpose of this document is to briefly explain the test coverage and open issuesof the Analysis of the hospitals health-care data project at the time of the release to User Acceptance Testing (UAT).

Defect Analysis:

This reportshows the number of resolved or closed bugs at each severity level, and how they were resolved

Resolution	Severity 1	Severit y 2	Severity 3	Severity 4	Subtotal
By Design	1	1	1	0	3
Duplicate	0	0	0	0	0
External	1	1	0	0	2
Fixed	1	0	0	0	1
Not Reproduced	0	0	0	0	0
Skipped	1	1	1	1	4
Won't Fix	0	0	0	0	0
Totals	4	3	2	1	0

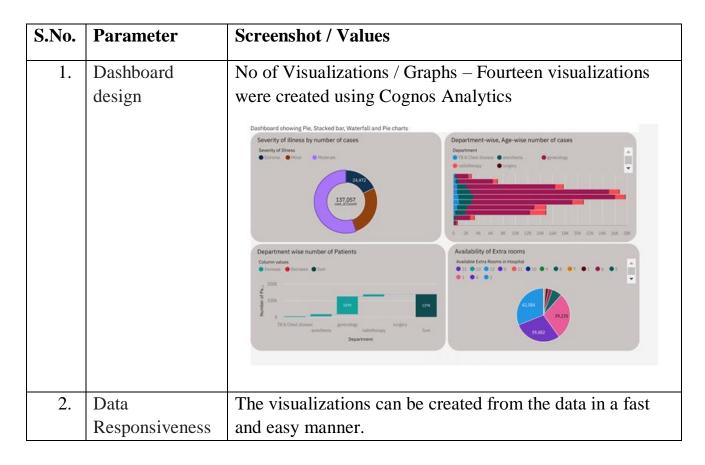
Test Case Analysis:

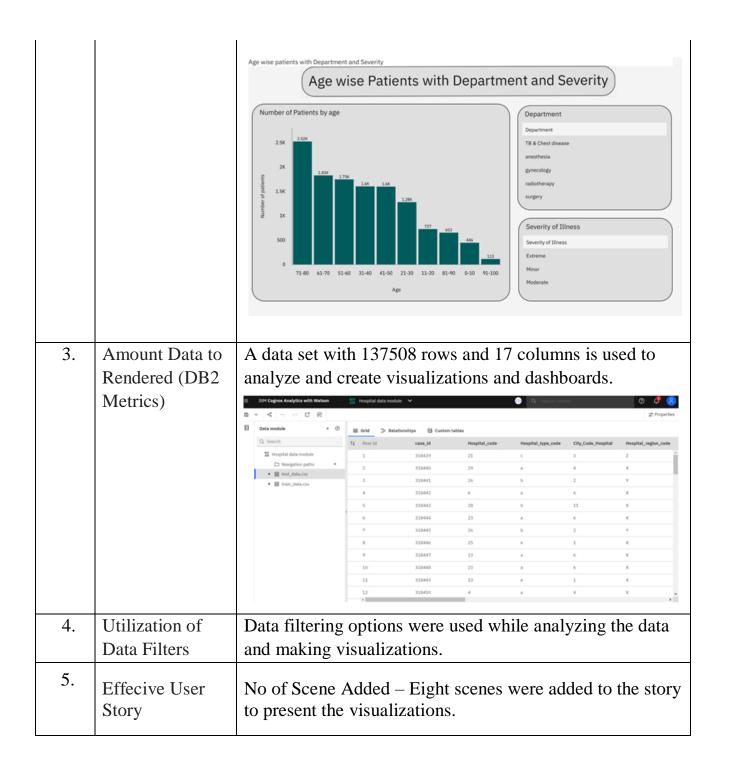
This report shows the number of test cases that have passed, failed, and untested

Section	Total Cases	Not Tested	Fail	Pass
Uploading the data	5	0	0	5
Preparing the data	5	0	0	5
Exploring the data	5	0	0	5
Dashboard creation	7	0	0	7
Creating a story	7	0	0	7
Creating a report	4	0	0	4

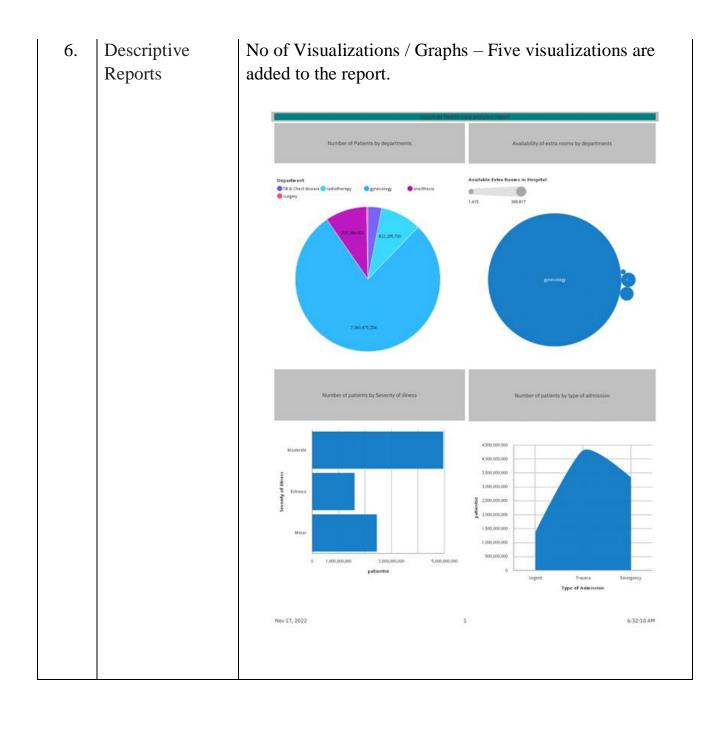
9.RESULTS:

9.1 Performance Matrics:









10.ADVANTAGES & DISADVANTAGES:

Advantages:

- Allows for better resource planning.
- Can help identify patients at-risk.
- Allows for earlier interventions .
- Reduces the hospital expenditures.
- No excess usage of resources from hosptitals.

Disadvantage:

- The result might be less accurate sometimes.
- It may lead to over or under-treatment.

11.CONCLUSION:

This project shows that reductions in hospital costs and an improvement in quality patient care are possible. We prove that estimating the length of stay is possible at the hospital level. This means that it is possible to assess which departments are a better choice to save costs. The improvement in the success rates when predicting the LOS in some hospital departments is interesting. This helps avoid unnecessary effort and provides a contextualised vision to hospitals about which departments are susceptible to cost and resource-saving options. Also, it would be interesting to analyse the length of stay after suffering a big pandemic as COVID-19 to check how it affects to this feature (LOS) and to find out how this fact affects to hospital departments.

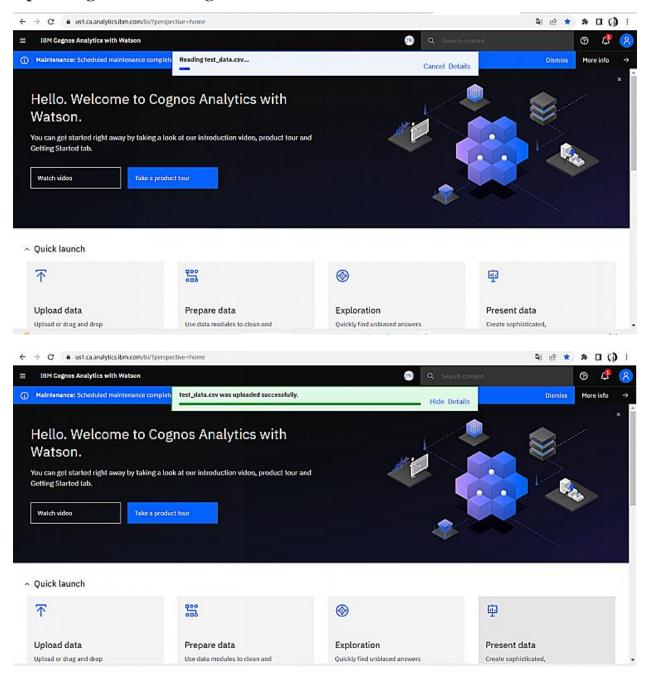
12.FUTURE SCOPE:

The future scope of data analytics is very promising. With the advent of new technologies and the increasing demand for data-driven decision making, organization will require more sophisticated data analytics tools and techniques. Our analysis also offers directions to future research in those hospital departments which are the most appropriate ones to predict LOS.

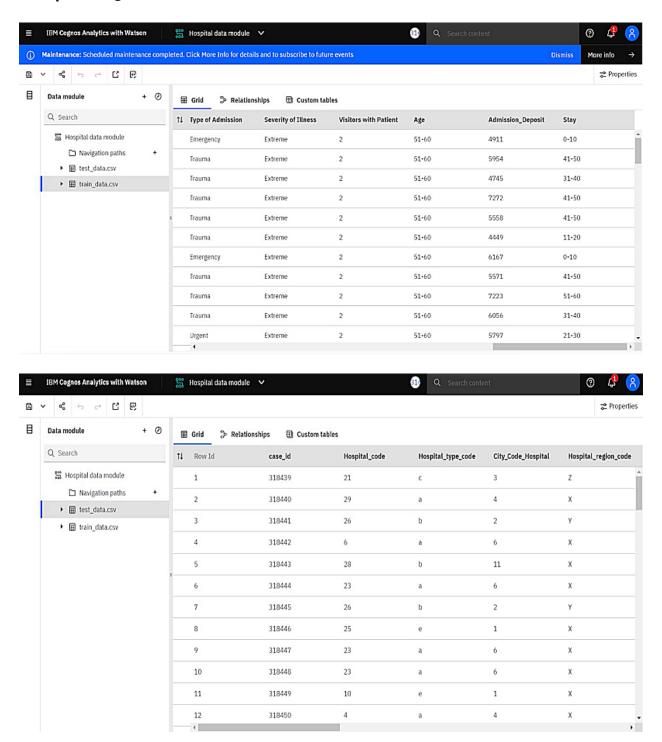
13.APPENDIX:

13.1 Source Code:

Uploading dataset in Cognos:

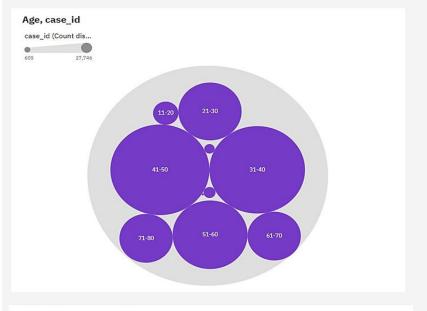


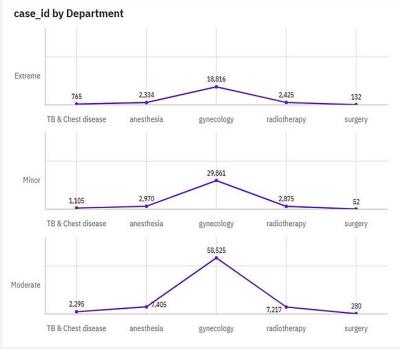
Preparing the Data:

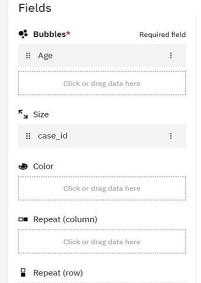


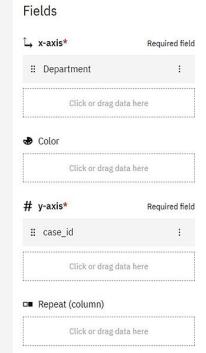
Exploration of Data:

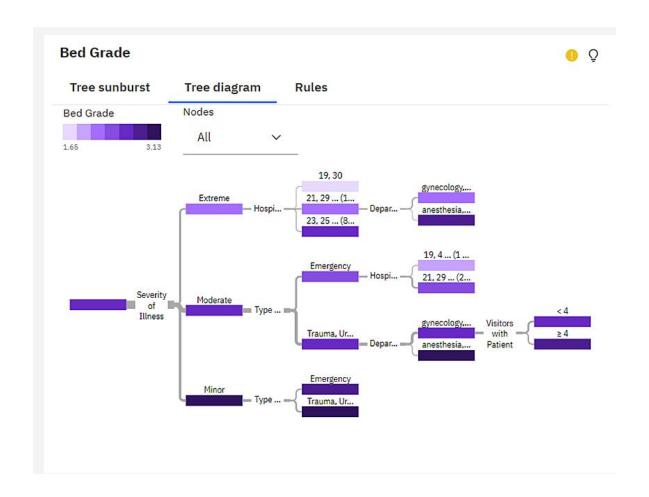






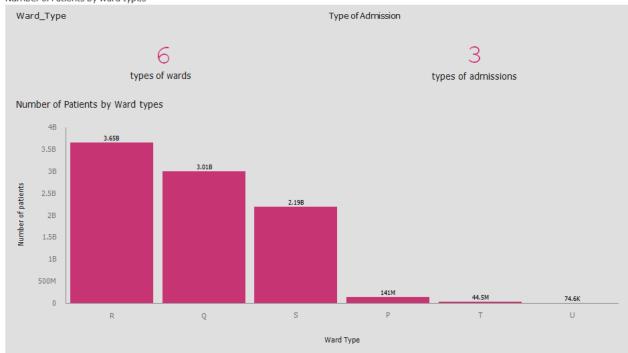




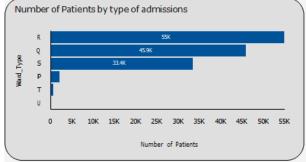


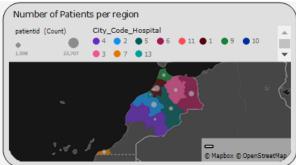
Dashboard:

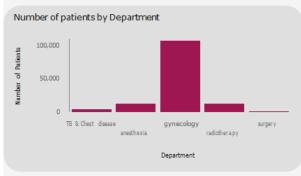
member of Patients by Ward types

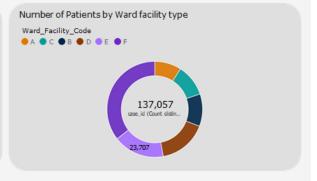


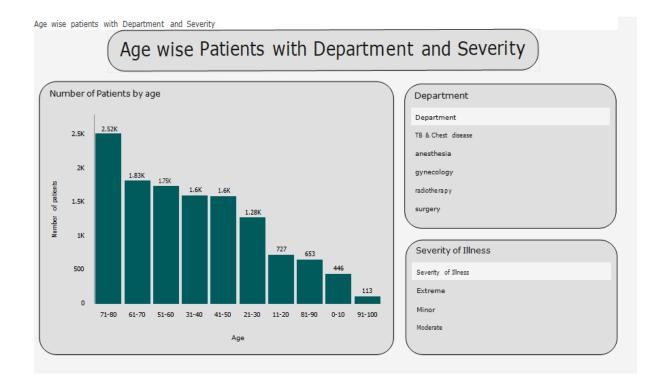


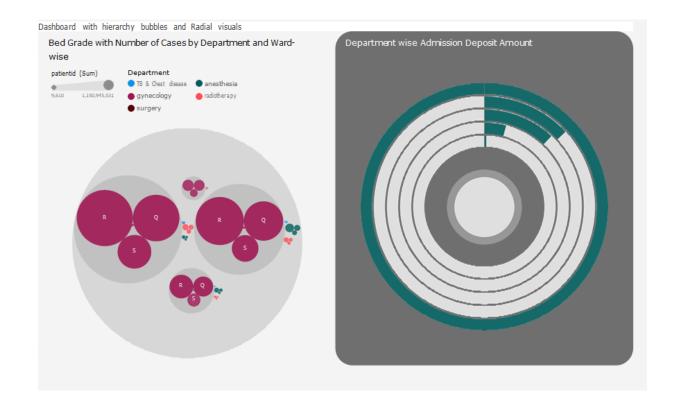


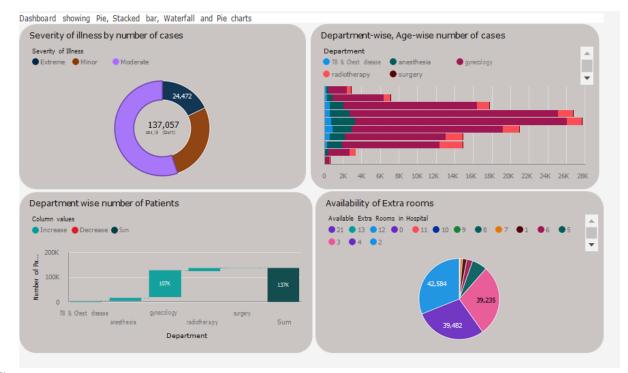




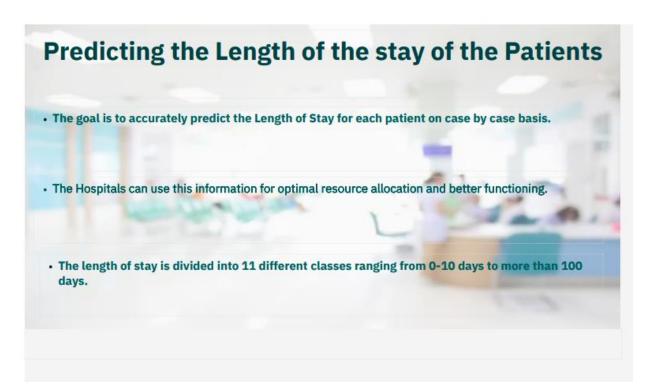


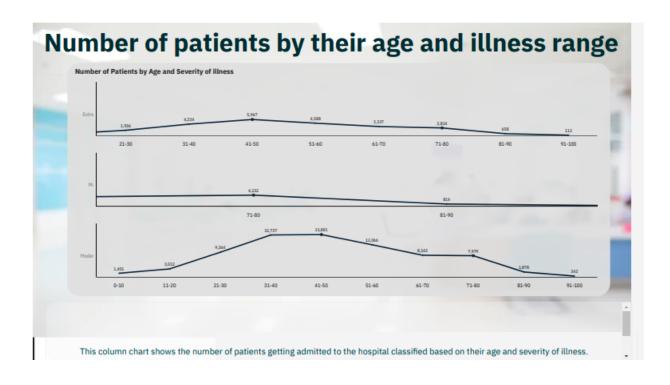


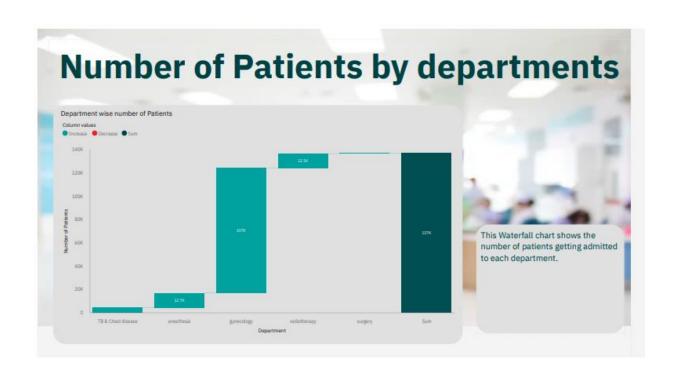




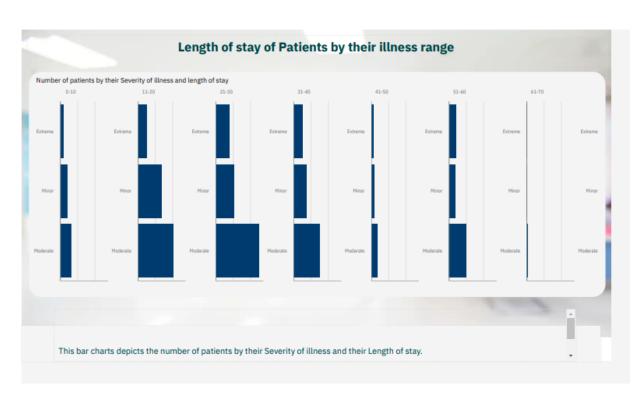
Story:















Report (Run as pdf):





Link:13.2 GitHub & Project Demo

GitHub link:

https://github.com/IBM-EPBL/IBM-Project-47980-1660803720

Project Demo Link:

https://player.vimeo.com/video/772467402