PROJECT DESIGN PHASE - II

CUSTOMER JOURNEY MAP:

Date 16 October 2022

Team ID PNT2022TMID38529

Project Name Personal Assistance for Seniors Who Are Self-Reliant

Maximum Marks 4 Marks

Customer Journey

Customer Journey Maps give an overview of the customer experience. How do you want your business to reach users?

MEDICINE REMINDER	ENTICE	ENTER	ENGAGE	EXIT
STEPS	Their insight into how their emotional makings influences patient care.	Searching best Product or Market	Strawing the Best Subside for the customer Parist of Versal	At the end the our outsime fision Proper Medication
INTERACTION	At the ByContakes tooptal	A Smart Medicine Box	Managing Reminding Patients About the Prescription Insulin.	Cardaler Fine from 247 manitaring
GOALS	Solder-Re-Proper molesten Remender	t Segin, with the self care a potential to its and care and care in care minimum. regularly on time	They call the the containe Teles, containe Teles, containe Teles, containe Teles,	As the End They find Smart Medicine Box
POSITIVE MOMENTS	Public Supportune	User Floridy App. Biologicaest	Age Noticator Various Commit Certifier	Ethiopiany ferrods to Medicaler Times
NEGATIVE MOMENTS	Head forfered the Best Smart Medicine Bios in the Market	Difficult to operate the fitseld app	The user Databli Berg the Public Inter the Public Inter to them colors	A Server Medicine in with Computer Accessorate Dishy & Editorly prospers