

<div>Journey Steps</div> <div>Which step of the experience are you describing?</div>	<div>Discovery</div> <div>Why do they even start the journey?</div>	<div>Registration</div> <div>Why would they trust us?</div>	<div>Onboarding and First Use</div> <div>How can they feel successful?</div>	<div>Sharing</div> <div>Why would they invite others?</div>
<div>Actions</div> <div>What does the customer do? What information do they look for? What is their context</div>	<div>To increase donor in all city</div>	<div> <div>Lowers cancer risk</div> <div>Improves fitness</div> <div>Improves heart health</div> </div>	<div> <div>User Onboarding is the Process of Improving the Odds Your New Users Stay with Your Product.</div> <div>Customer onboarding is the process that new users go through to get set up and start using your product.</div> <div>It covers the whole journey: from initial sign-up to product activation and first use</div> </div>	<div> <div>they can sit down and put their head between the knees so that it is lower than the heart</div> <div>temporary lowering of blood pressure</div> </div>
<div>Needs and Pains</div> <div>What does the customer want to achieve or avoid?</div> <div>Tip: Reduce ambiguity, e.g. by using the first person narrator.</div>	<div> <div>shouldn't feel any pain while the blood is being drawn</div> <div>may experience an uncomfortable sensation at the site where the needle is inserted into your arm.</div> </div>	<div> <div>feel pain at the needle insertion site after your donation.</div> <div>Arm is bruised.</div> </div>	<div> <div>Have adequate food</div> <div>including iron-rich foods as they help to maintain the hemoglobin level</div> </div>	<div> <div>Make sure you're drinking enough water before donating blood.</div> <div>Some people may feel nauseous</div> </div>
<div>Touchpoint</div> <div>What part of the service do they interact with?</div>	<div>They are basically the place where customer interactions occur.</div>	<div>The touch points include various digital or customer relationship management (CRM) touchpoints.</div>	<div>It helps businesses to identify the touchpoints in different phases.</div>	<div>Identifying your customer journey touch points is the first and foremost step to create a map</div>
<div>Opportunities</div> <div>What could we improve or introduce?</div>	<div>Increase in bring the awareness of donating blood to others</div>	<div> <div>Can Write a review about the service you experienced while donating with us. In</div> <div>Write a review about the service you experienced while donating with us.</div> </div>	<div>Post on social media when you donate, along with your reason for donating that day and tag us!</div>	<div>Bring a friend or family member with you when you donate</div>