## **PROBLEM-FIT SOLUTION**

# 1.CUSTOMER SEGMENT(S)

Hearing and speaking disabled people.

## 6. CUSTOMER CONSTRAINTS

- Lack of awareness about sign language.
- High cost.
- Spending time

## 5. AVAILABLE SOLUTIONS

- Learn sign language.
- Practice sign language.
- Trying to communicate with normal people.

# 2.JOBS-TO-BE-DONE/PROBLEMS

Facing difficulties to communicate with normal people.

# 9. PROBLEM ROOT CAUSE

- Health issues
- Genetic problem
- Accident

# 7. BEHAVIOUR

- Find the right way to learn sign language.
- Practice frequently.

### 3. TRIGGERS

Can't able to communicate like others.

#### **4.EMOTIONS:**

#### **BEFORE**

There is difficulty in communicating which makes them socially isolated.

### **AFTER**

Feeling comfortable in communicating with people.

### 10. YOUR SOLUTION

Capturing their sign language as images that analyze and convert into readable text. This makes communication between normal and disabled people easy.

### 8. CHANNELS OF BEHAVIOUR

#### **ONLINE**

Communication is done through mobile and laptop.

#### **OFFLINE**

Communication is done directly.