

# PROJECT DESIGN PHASE-II

## CUSTOMER JOURNEY

DATE	25 OCTOBER 2022
TEAM ID	PNT2022TMID34542
PROJECT NAME	Real-Time River Water Quality Monitoring and Control System.
MARKS	

### Customer Journey Chart

The customer journey map we have created here is that to understand the user interactions & experiences with our application titled, Real-Time River Water Quality Monitoring Control System (Entry to Exit).

