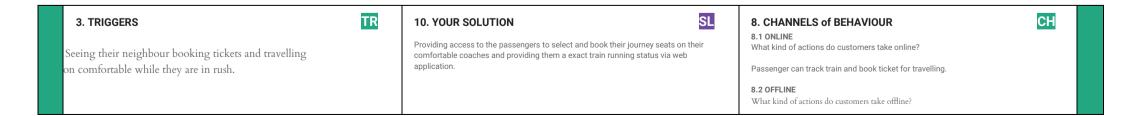
Team ID: PNT2022TMID34495

Date:05-11-2022

Explore 5. AVAILABLE SOLUTIONS 1. CUSTOMER SEGMENT(S) **6. CUSTOMER CONSTRAINTS** 00 Railways Passenger. CS In person Ticketing system, Official government site for ticket booking and available of train Uncomfortable in choosing seat arrangements, Non tracking sites. confirmed transaction process, Spending power. AS, dif 9. PROBLEM ROOT CAUSE RC 7. BEHAVIOUR BE 2. JOBS-TO-BE-DONE / PROBLEMS Allowing passenger to book ticket on their comfortable seating arrangements and providing them the exact train running Directly related: find the right for making ticket purchase, knowing the exact train Insufficient of technology usage to track train location and unable to book specific seat as per passenger status via web application. need. Indirectly associated: customers spend free time on searching the best service providing sites.



4. EMOTIONS: BEFORE / AFTER	EM	Passenger can view train route from maps.
How do customers feel when they face a problem or a job and afterwards? Lost, insecure, uncomforted>secure, comfort and in control.		P