

PROBLEM STATEMENT



DEFINE THE PROBLEM STATEMENTS

Customer Problem Statement Template:

Problem	l am	I'm trying	But	Because	Which
Statement (ps)	(customer)	to			makes me feel
1.	Businessman	Buy a car for personal use	Don't have time to search and predict		Frustrated
2.	Travel agent owner	Buy a car for my travel agency	Can't predict the value	Changing market value	Depressed
3.	Family man	Buy a car for my family use	Not able to choose the right one	Trying to find a Car that fits my budget	Sorrowful
4.	Dealer	Sell a car to the customers	predict the	Different car has different features	Confused
5.	Racer	Buy a sports car		Higher horse power	Distressed