

# Project Design Phase-II

## CustomerJourneyMap

Date	16 November 2022
Team ID	PNT2022TMID44452
Team Leader	Abimanyu V
Team Member	Gokulnath M, Kiruthik D, Ramesh S
ProjectName	Virtual eye – lifeguard for swimming pools for active drowning
Maximum Marks	

1 Phases				
High-level steps your user needs to accomplish from start to finish				
2 Steps				
Detailed actions your user has to perform				
3 Feelings				
What your user might be thinking and feeling at the moment				
4 Pain points				
Problems your user runs into				
5 Opportunities				
Potential improvements or enhancements to the experience				

Share your feedback