

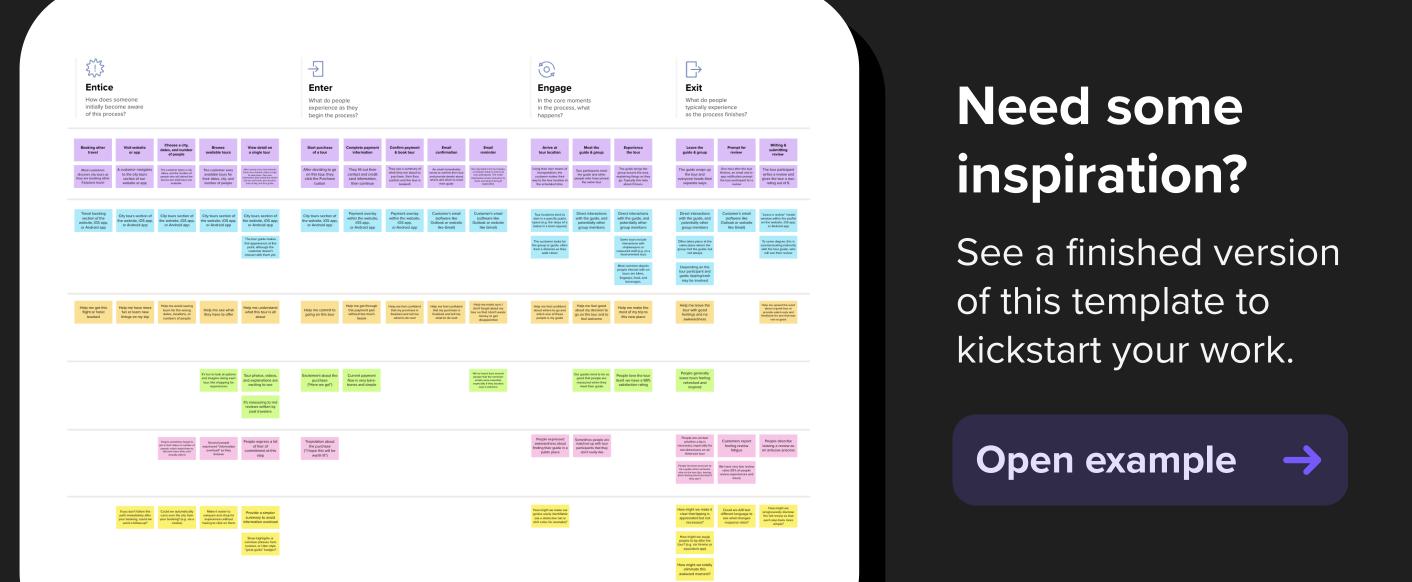
Customer experience Journey map

Use this framework to better understand customer needs, motivations, and obstacles by illustrating a key scenario or process from start to finish. When possible, use this map to document and summarize interviews and observations with real people rather than relying on your hunches or assumptions.

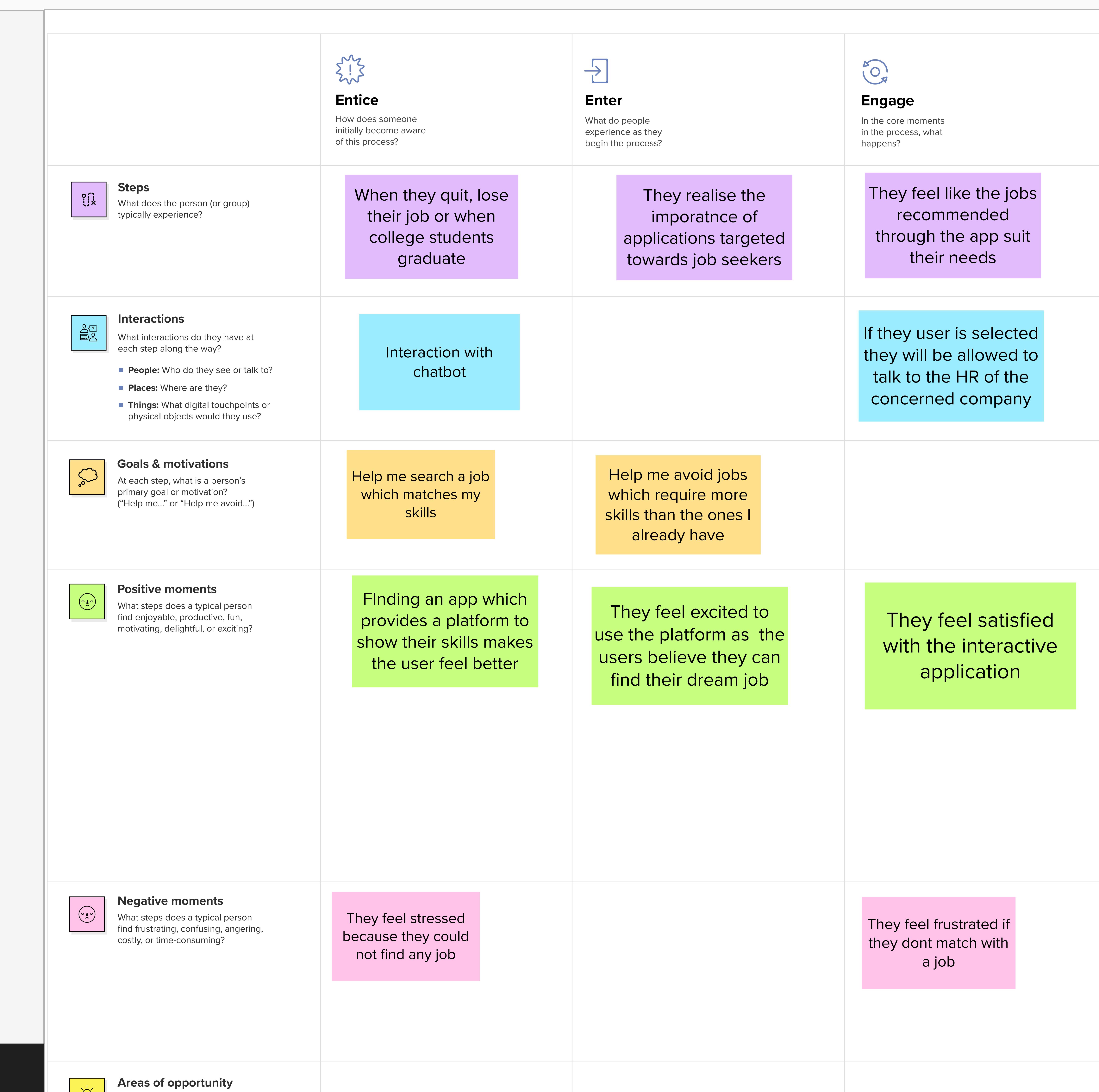
Created in partnership with

Product School

Share template feedback



How might we make each step



The score based recommendation



Extend

What happens after the experience is over?

They realise which are the skills actually needed to get a job and what they have to update themselves in

typically experience

They get a job with which they are satisified

Help me to upgrade my skills to get better job recommendation

> They feel the need to appreciate or review the application

If they find a job they feel great. if not our chatbox will provide consoling messages

They start to lose interest if there is constant rejection from companies