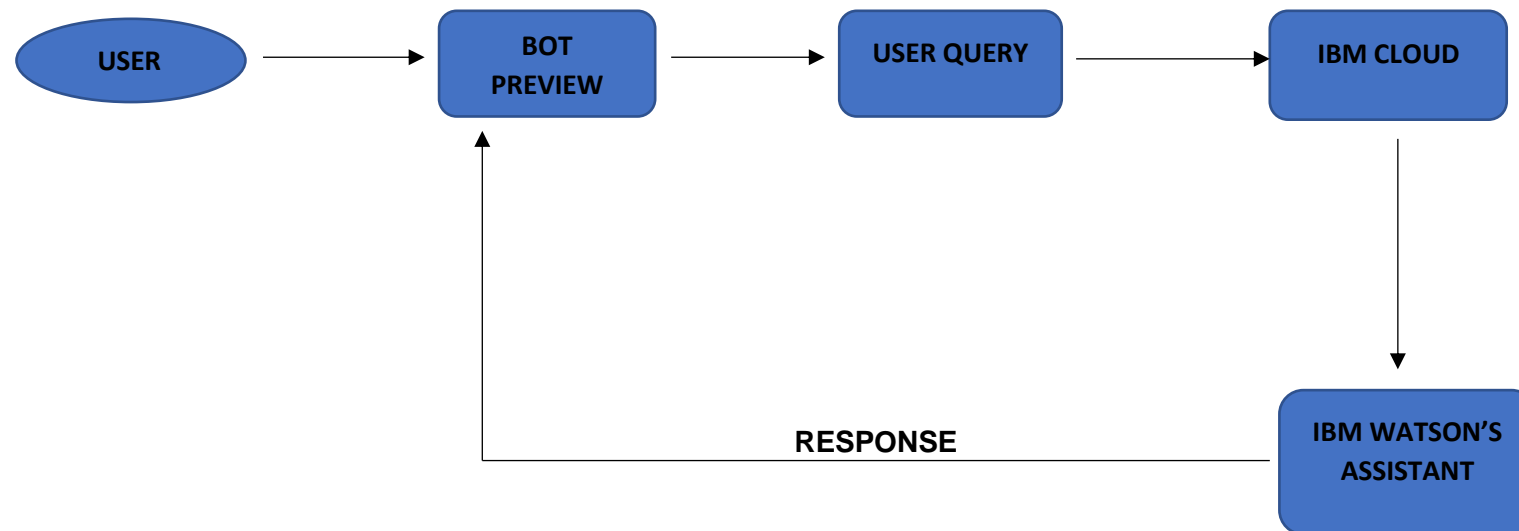


Project Design Phase-II
Data Flow Diagram & User Stories

| | |
|---------------|---|
| Date | 03 October 2022 |
| Team ID | PNT2022TMID43731 |
| Project Name | AI Based Discourse for Banking Industry |
| Maximum Marks | 4 Marks |

Data Flow Diagrams:



User Stories

| User Type | Functional Requirement (Epic) | User Story Number | User Story / Task | Acceptance criteria | Priority | Release |
|-------------------------------|-------------------------------|-------------------|---|---|----------|----------|
| Customer (Mobile/web user) | Bot Preview | USN-1 | As a user, I can see a chatbot preview where I can write questions in a message box to ask questions. | I can access the chatbot's message box | High | Sprint-1 |
| | | USN-2 | As a user, I can view the frequently asked questions (FAQ). | Access to the Frequently Asked Questions is provided to me (FAQ). | High | Sprint-1 |
| | Updates | USN-3 | As a user, I can see the updates and search for further information about them | I can able to view and access the updates | Medium | Sprint-2 |
| Administrator | Edit options | USN-4 | As a user, I can add/edit welcome messages and FAQs to the Bot | I can access to add options like greeting messages, etc | High | Sprint-1 |
| | | USN-5 | As an admin, I have the authority to provide ideas and alternatives to the Bot. | can deliver ideas and alternatives | Medium | Sprint-2 |
| | | USN-6 | As an admin, I can make a post regarding new updates. | I can post new updates. | Medium | Sprint-2 |
| Developer | Support | USN-7 | I can easily construct a bank bot as a developer using IBM Watson Assistant. | can easily accessible Watson Assistant. | High | Sprint-1 |
| | Upcoming Features | USN-8 | I can add new features to the Bot as a developer. | can able to perform new features to the bot | Medium | Sprint-2 |
| | Design | USN-9 | As a developer, I can create as well as design the chatbot's UI. | I can design the chatbot's UI. | High | Sprint-1 |