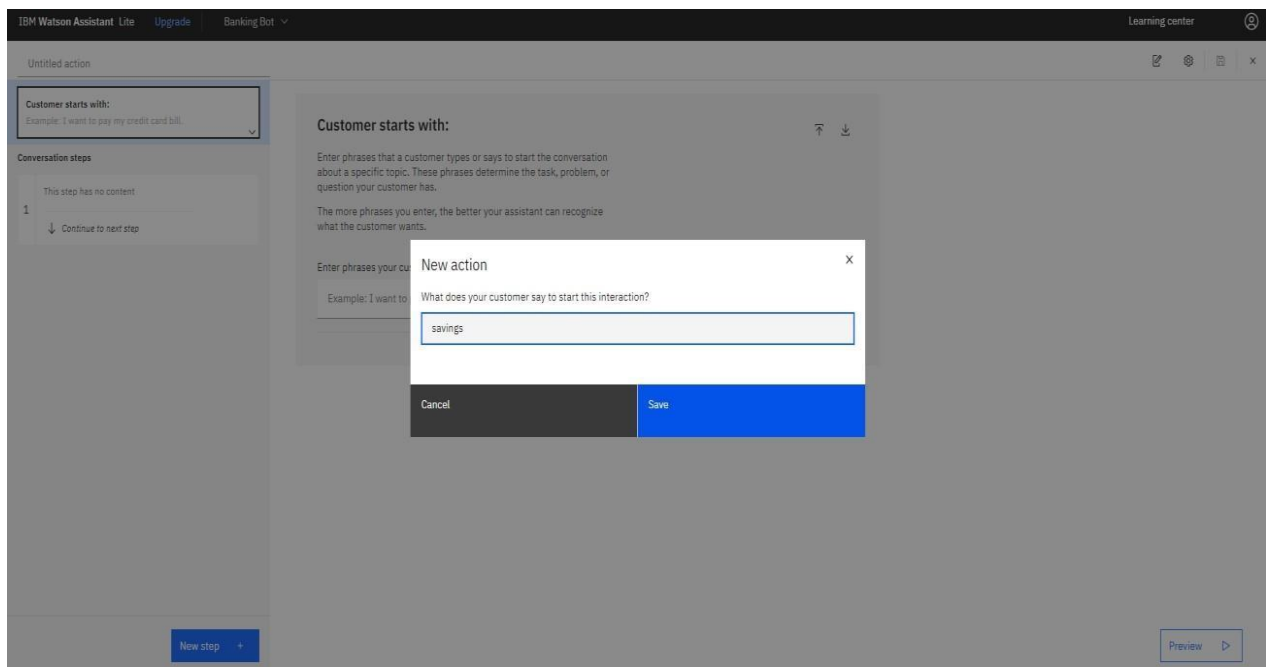


## CREATING SAVING ACCOUNT ACTION

TEAM ID	PNT2022TMID43731
PROJECT NAME	AI BASED DISCOURSE FOR BANKING INDUSTRY

## CREATING SAVING ACCOUNT



Here we have three categories of savings account

- 1.Regular savings account
2. Kids savings account
3. Zero balance savings account

So when we select the savings account option we should be redirected to the above options

So we link the index actions with the savings actions

Now if we click the regular saving account option details will be displayed and conversation is ended based on our response i.e yes/no

If No:

The screenshot shows the IBM Watson Assistant interface for the 'savings' topic. The 'Conversation steps' panel on the left shows a step with a condition 'Regular savings account' and a 'Free text' input. The 'Conditions' panel in the center shows a condition '1. Which type of savings account d... is Regular savings account'. The 'Assistant says' panel shows a message: 'Great! Please take the following documents and head towards the nearest branch. 1. Aadhar card 2. Pan card 3. Passport size photo'. The 'Preview' panel on the right shows a chat flow with a 'Regular savings account' message, a 'thanks' message, and a 'go to Enquiry' button. The 'User enters free text' message is also visible.

If yes:

The screenshot shows the IBM Watson Assistant interface for the 'Enquiry' topic. The 'Conversation steps' panel on the left shows a step with a condition 'No response' and a 'Yes' button. The 'Conditions' panel in the center shows a condition '1. No response is Yes'. The 'Assistant says' panel shows a message: 'For example: What size do you want to order?'. The 'Preview' panel on the right shows a chat flow with a '1. Aadhar card' message, a 'thanks' message, and a 'go to Enquiry' button. The 'User enters free text' message is also visible.

## The same goes for kids savings account and zero balance account

This screenshot shows the configuration for Step 3 in the 'savings' flow. The interface includes a 'Conversation steps' panel on the left, a central configuration area, and a 'Preview' panel on the right.

**Conversation steps:**

- Step 1: Which type of savings account do you want to create? (Buttons: Regular savin..., Kids savings..., +1)
- Step 2: Great! Please take the following documents and head towards the nearest branch. (Action: Enquiry)
- Step 3: (Highlighted) Kids savings account. Assistant says: Awesome! Please take the following documents and head to nearest branch. (Action: Enquiry)

**Step 3 is taken with conditions:**

- Conditions: If All of this is true: 1. Which type of savings account d... is Kids savings account.
- Assistant says: Awesome! Please take the following documents and head to nearest branch. 1. Aadhar card, 2. PAN card, 3. Passport size photo.

**Preview:**

The preview shows the chat flow. The user selects 'Kids savings account', and the assistant responds with the document requirements. The 'Kids savings account' option is highlighted in the selection list.

This screenshot shows the configuration for Step 4 in the 'savings' flow. The interface includes a 'Conversation steps' panel on the left, a central configuration area, and a 'Preview' panel on the right.

**Conversation steps:**

- Step 1: Which type of savings account do you want to create? (Buttons: Regular savin..., Kids savings..., +1)
- Step 2: Great! Please take the following documents and head towards the nearest branch. (Action: Enquiry)
- Step 3: Kids savings account. Assistant says: Awesome! Please take the following documents and head to nearest branch. (Action: Enquiry)
- Step 4: (Highlighted) Zero balance savings account. Assistant says: Awesome! Please take the following documents and head to nearest branch. (Action: Enquiry)

**Step 4 is taken with conditions:**

- Conditions: If All of this is true: 1. Which type of savings account d... is Zero balance savings account.
- Assistant says: Awesome! Please take the following documents and head to nearest branch. 1. Aadhar card, 2. PAN card, 3. Passport size photo.

**Preview:**

The preview shows the chat flow. The user selects 'Zero balance savings account', and the assistant responds with the document requirements. The 'Zero balance savings account' option is highlighted in the selection list.