

CREATING SKILLS AND ASSISTANT FOR CHATBOT

TEAM ID	PNT2022TMID43731
PROJECT NAME	AI BASED DISCOURSE FOR BANKING INDUSTRY

Creating Net Banking Action

IBM Watson Assistant Lite Upgrade Bankingchatbot

Net Banking

Customer starts with:
Net Banking

Conversation steps

What queries do you have regarding Net Banking?

1 Facing errors... What are the ... +2

Continue to next step

1 is What is Net Banking?

The facility offered by the bank allows customers to use banking services over the internet. Customers...

2 Go to action: End

1 is How do I register for Net Banking?

Please download and fill up the net banking requisition form and submit it your home branch.

3 Go to action: End

1 is What are the features of Net Banking?

1)Check the account statement online. 2)Open a

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1

Enter a phrase

Net Banking

Preview

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Net Banking

Preview

How do I register for Net Banking?

What are the features of Net Banking?

Facing errors in Net Banking

What is Net Banking?

The facility offered by the bank allows customers to use banking services over the internet. Customers need not visit their bank's branch office to avail each and every small service.

go to End

Do you want to know about some other services?

Yes No

Type something...