Ideation Phase Define the Problem Statements

Date	01 November 2022	
Team ID	PNT2022TMID43237	
Project Name Project -Web phishing Detection		
Maximum Marks	2 Marks	

Customer Problem Statement:

An online user needed to purchase something through an online. So he entered into the online website through internet. It takes some time to display the product. He started to see all the products. He search the necessary things in online website. At last he found the needed products. After that he entered all the credit card details, username and password for purchasing the things through online. Then he received the message "Your order is placed and transaction is successfully completed. You will receive the ordered product within 2 days". After that within 24 hours he got a message in mobile and the bank account was empty then the customer shocked .Then only he realized that was a fake website and his bank account details was stolen by hacker .To avoid this scenario. We need to solve this problem by using the Web Phishing Detection.

I am	An online user
I'm trying to	Purchase some necessary things through an online website.
But	It takes some time for display of the products.
Because	Some illegal websites are using normal websites name for stealing my
	sensitive details such as credit card details ,username ,password ,etc
Which makes me feel	Unsafe and frustrated while using fake websites.

Customer Problem Statement Template:



Problem	I am	I'm trying to	But	Because	Which makes
Statement	(Customer)				me feel
(PS)					
PS-1	An Online user	Purchase some	It takes some	Some illegal	Unsafe and
		necessary things	time for	websites are	frustrated
		through an online	display of the	name for	while using
		website.	products.	stealing my	fake websites.
				sensitive	
				detai l s such	
				as credit card	
				detai l s,	
				password	
				,etc.,	
PS-2	Customer	Open an website	Some	We may not	That our
		in the browser	websites are	be aware of	information
			not secure	the secure or	gets stolen
			and our	infectious	and our bank
			detai l s got	websites.	details gets
			stolen.		hacked by the
					fake web
					users.