Ideation Phase
Define the Problem Statements

Date	08 October 2022
Team ID	PNT2022TMID40994
Project Name	Web Phishing Detection
Maximum Marks	2 Marks

Customer Problem Statement:

An online user needed to purchase something through an online. So, he entered into the online website through internet. It takes some time to display the product. He started to see all the products. He search the necessary things in online website. At last he found the needed products. After that he entered all the credit card details, username and password for purchasing the things through online. Then he received the message "Your order is placed and transaction is successfully completed. You will receive the ordered product within 2 days". After that within 24 hours he got a message in mobile and the bank account was empty then the customer shocked .Then only he realized that was a fake website and his bank account details was stolen by hacker .To avoid this scenario. We need to solve this problem by using the Web Phishing Detection.

I am	An online user
I'm trying to	Purchase some necessary things through an online website.
But	It takes some time for display of the products.
Because	Some illegal websites are using normal websites name for stealing my sensitive details such as credit card details ,username ,password ,etc..
Which makes me feel	Unsafe and frustrated while using fake websites.

Customer Problem Statement Template:

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	An Online user	Purchase some necessary things through an online website.	It takes some time for display of the products.	Some illegal websites are name for stealing my sensitive details such as credit card details, password ,etc.,	Unsafe and frustrated while using fake websites.
PS-2	Customer	Open an website in the browser	Some websites are not secure and our details got stolen.	We may not be aware of the secure or infectious websites.	That our information gets stolen and our bank details gets hacked by the fake web users.