## Project Title: Crude oil price projection Project Design Phase-I - Solution Fit Template

**Team ID:** PNT2022TMID433290

<u>Iden</u> <u>tify</u>	3. TRIGGERS	10. YOUR SOLUTION	CHANNELS of     BEHAVIOUR
<u>stro</u> ng <u>TR</u> <u>&amp;</u> <u>EM</u>	4. EMOTIONS: BEFORE / AFTER  How do customers feel when they face a problem or a job and afterwards?		ONLINE What kind of actions do customers take online? Extract online channels from #7      OFFLINE