

CREATE NET BANKING ACTION

Team ID	PNT2022TMID43737
Date	17 November 2022
Project Title	AI-Based Discourse for Banking Industry

Net banking action:

The screenshot displays the IBM Watson Assistant interface for configuring a chatbot action named 'Net Banking'. The interface is divided into several sections:

- Conversation steps:** A list of steps for the chatbot's conversation flow. Step 1 is 'What queries do you have regarding net banking?' with a '+2' indicator. Step 2 is 'What is net banking?' and is currently selected. Step 3 is 'How do I register for net banking?'. Each step includes a 'Go to action: End' button.
- Step 2 is taken:** A section for configuring the action triggered by Step 2. It shows a condition: 'If All of this is true: 1. What queries do ... is What is net banking?'. Below this, there is a 'New condition group +' button.
- Assistant says:** A section for defining the response text. It shows a text box with the following content: 'Netbanking, also known as internet banking, is a digital method to conduct banking transactions by the means of the internet. It is an electronic system, that any individual with a bank account can activate and use for their financial proceedings.' A 'Preview' button is visible next to the text box.

The interface also includes a top navigation bar with 'IBM Watson Assistant Lite', 'Upgrade', and 'ChatBot' options, and a bottom status bar showing the system time as 20:30 on 17-11-2022.