

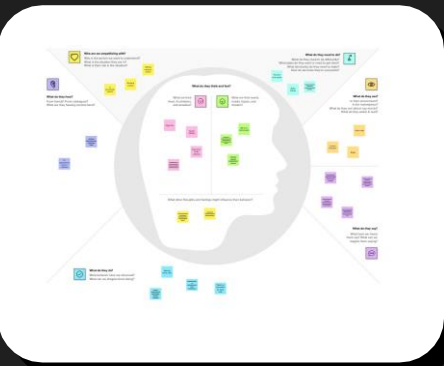
Empathy map canvas

Use this framework to empathize with a customer, user, or any person who is affected by a team’s work. Document and discuss your observations and note your assumptions to gain more empathy for the people you serve.

Originally created by Dave Gray at



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project title	AI BASED DISCOURSE FOR BANKING INDUSTRY
Mentor	SANTHOSHKUMAR S P
Team id	PNT2022TMID43737

ideation phase empathy map canvas

