

# CREATE GENERAL QUERY ACTION

Team ID	PNT2022TMID43737
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Project Title	AI-Based Discourse for Banking Industry

## General query action:

The screenshot displays the IBM Watson Assistant configuration interface. The top navigation bar includes 'IBM Watson Assistant Lite', 'Upgrade', 'ChatBot', and 'Learning center'. The main workspace is divided into two panels: 'Conversation steps' on the left and 'Assistant says' on the right.

**Conversation steps:**

- Step 1:** A general query action titled 'Bank working days'. The description states: 'The bank is open from Monday to Saturday from 9 am to 5 pm with exception of the 2nd Saturday.' Below the description is a 'Free text' input field and a 'Go to action: End' button.
- Step 2:** A general query action titled 'Storage locker facility'. The description states: 'Yes, the bank has a storage locker facility for further assistance please contact our bank's customer...'. Below the description is a 'Free text' input field and a 'Go to action: End' button.

**Assistant says:**

The output of the selected query action is displayed in a text box: 'The bank is open from Monday to Saturday from 9 am to 5 pm with exception of the 2nd Saturday.'

The interface also shows a 'Conditions' section for the selected query action, indicating '1 condition' is set. The condition is: 'If All of this is true: 1. Select any genera... is Bank working days'. There is an 'Add condition +' button and a 'New condition group +' button.

At the bottom of the interface, there is a 'Preview' button and a 'Show all' button. The system tray at the very bottom shows the date and time as '17-11-2022 20:31'.