EMPATHY MAP

Date	14 October 2022
Team ID	PNT2022TMID49364
Project Name	Inventory Management System for Retailers
Maximum Marks	2 Marks
Batch No	B9-3A5E

SAYS
Managing resources is time consuming.
has to contact the assigned personnel to manage maintainence tasks.
requires contacting several people and constant follow ups.

THINKS
Of how much time is wasted in refilling and maintaining resources.
Of getting work done without having to take multiple follow ups.

User

DOES
Uses the registry system to get the resources.
Physically goes and contacts the person in between classes to list items needed.
Takes constant follow up till item is repaired/delivered/replaced.

FEELS
Frustrated that they have to leave teaching work to go check for item availability.
Feels irritated when they have to take constant follow up.