# 1. CUSTOMER SEGMENT(S)



Who is your customer? i.e. working parents of 0-5 v.o. kids

CS,

fit into

BE, understand

## Both used caí selleís and buyeís

#### 6. CUSTOMER CONSTRAINTS



What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available

- 1 o eteímine the woíthiness of the caí by theií own within few minutes
- A loss function is to be optimized by spending money foi dealeis, biokeis to buy oí sell a caí.

#### 5. AVAILABLE SOLUTIONS



Which solutions are available to the customers when they face the

or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital

- In the past Useí cannot find the value of used caí buy theií own without píioí knowledge about caís.
- •A peison who don't know much about the cai can also make píedictions foi used cais easily.

#### 2. JOBS-TO-BE-DONE / PROBLEMS



Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

l'o build a supeívised machine leaíning model using íegíession algoíithms foi foiecasting thevalue of a vehicle based on multiple attibutes such as

- Condition of Engine
- · Age of the used caí
- Kilometeís díiven
- Numbeí of owneís

#### 9. PROBLEM ROOT CAUSE



What is the real reason that this problem exists? What is the back story behind the need to do

i.e. customers have to do it because of the change in

- 1 he piice piedicted by the dealeis oíbíokeís foi used cai is not tíustful.
- useís can píedict the coíiect valuation of the caí iemotely without human inteívention like caí dealeís.
- Useí can eliminate biased valuation píedicted by the dealeí.

#### 7. BEHAVIOUR



What does your customer do to address the problem and get the job done? i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e.

- 1 he History of Your Car's condition and documents píoduced by them will be suspicious.
- 1 he model is to be built that would give the neases íesale value of the vehicle by eliminating anonymous value piedicted by the humans.

#### 3. 1°RIGGERS



10. YOUR SOLUTION



If you aie woiking on an existing business, wiite down youi cuiient solution fiist, fill in the canvas, and check how much it fits feality.

If you aie woiking on a new business pioposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customeí limitations, solves a píoblem and matches customeí behaviouí.

#### 8. CHANNELS of BEHAVIOUR



What kind of actions do customeis take online? Extiact online channels from 7

8.2 OTILINE

What kind of actions do customeís take offline? Extíact offline channels fíom 7 and user them foi customei development.

• customeí should píedict the woíth of the caí by

What tíiggeís customeís to act? i.e. seeing theií neighbouí installingsolaí panels, íeading about a moíe efficient solution in the news.

useís can píedict the coíiect valuation of the caí by theií own like olx,caís24 and otheí caí íesale value píediction websites by using model, yeaí, owneí, etc.

### 4. EMOTIONS: BETORE / ATTER

EM

How do customeís feel when they face a píoblem of a job and afteiwaíds? i.e. lost, insecuíe > confident, in contíol - use it in youí communication stíategy & design.

Befoie: • Usei will be in feai about the biased values piedicted by the humans basedon the condition of the cai.

Afteí: • useí can deteímine the woíthiness of the caí by theií own without human inteívention.

• 1 The main aim of this píoject is to píedict the píice of used caís using the Machine Leaíning(ML) algoiithms and collection data's about diffeient caís. 1 The píoject should take paíameteís ielated to used caí as inputs and enable the customeís tomake decisions by theií own.

using diffeient paiameteis given by the ownei.

- Useí Should confiím the details píovided about the vehicle in Rl'O online.
- useí can decide by seeing the exteíioí and inteíioí condition of the caí.
- Useí can test the peífoímance of the caí and to buyit up in a affoídable píice based on its condition.