water quality analyzer



SCENARIO

Water quality analyzing



Entice

How does someone initially become aware of this process?



Enter

What do people experience as they begin the process?



Engage

In the core moments in the process, what happens?



Exit

What do people typically experience as the process finishes?



Extend

What happens after the experience is over?



Steps

What does the customer (water quality analyzer) experience.



Checking for water quality





















View the



















Interactions

What interactions do they have at each step along the way?

- Customer: Who do they see or talk to?
- Places: How they access the quality checking
- Things: what procedure do they follow to get the quality of water.



Which will give accurate value matching



Goals & motivations

At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")

Help give efficient quality of water



Positive Things

What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?

People generally feel happy about the quality

Help the all customers to know the quality in an easy way

an high level



Negative moments

What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?

It's reassuring to red reviews written by old users



Areas of opportunity

How might we make each step better? What ideas do we have? What have others suggested?