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## efine Explore 1. CUSTOMER SEGMENT(S) 6. CUSTOMER CONSTRAINTS 5. AVAILABLE SOLUTIONS Which solutions are available to the customers when Who is your customer? i.e. working parents of 0-5 y.o. kids cs they face the problem What constraints prevent your customers from taking action or limit Customers are the person who are affected by the of solutions? i.e. spending power, budget, no cash, network connection, available devices. or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper AS, differen is an alternative to digital notetaking Easy to use. disease. More Efficient. into Ouick results. Only the web application and the No prior knowledge is required. image is required. RC 2. JOBS-TO-BE-DONE / PROBLEMS 9. PROBLEM ROOT CAUSE 7. BEHAVIOUR BE Which jobs-to-be-done (or problems) do you address for What is the real reason that this your customers? There could be more than one; explore problem exists? What is the back i.e. directly related: find the right solar panel installer, calculate different sides story behind the need to do this job? usage and benefits; indirectly associated: customers spend free i.e. customers have to do it because of the change in regulations. time on volunteering work (i.e. Greenpeace) For consulting a doctor is It takes long time to It is free to use. predict the disease. more difficult for the Accurate results will be given. patients because of the By using this application it will be easier to detect crowd. the disease at the earlier Early detection of disease. stage.



What triggers customers to act? i.e. seeing their neighbour installing

solar panels, reading about a more efficient solution in the news.

3. TRIGGERS

10. YOUR SOLUTION

TR

If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.

## 8. CHANNELS of BEHAVIOUR

8.1 ONLINE

SL

What kind of actions do customers take online? Extract online channels from #7

They can upload images and predict through online.

D O

8.2 OFFLINE

## 4. EMOTIONS: BEFORE / AFTER

EM

How do customers feel when they face a problem or a job and afterwards? i.e. lost, insecure > confident, in control – use it in your communication strategy & design.

The person may feel insecure before. After this he will feel more secure.

Before it takes long for the disease to be predicted.

After using this application more time will be saved.

They are recognized more faster and more accurate.

The model trained to learn the low level to high level features and the classification results are validated.

What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.

They have to prepare the spiral and wave images by writing with hand and upload the images in the system.