## Ideation Phase Define the Problem Statements

| Date          | 17.09.2022                            |  |  |
|---------------|---------------------------------------|--|--|
| Team ID       | PNT2022TMID34617                      |  |  |
| Project Name  | University Admit Eligibilty Predictor |  |  |
| Maximum Marks | 2 Marks                               |  |  |

## **Customer Problem Statement Template:**

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.



| Problem<br>Statement (PS) | I am<br>(Customer)                | I'm trying to                  | But                    | Because                       | Which makes me feel |
|---------------------------|-----------------------------------|--------------------------------|------------------------|-------------------------------|---------------------|
| PS-1                      | 12 <sup>th</sup> grade<br>student | get<br>admission<br>details in | There is no updates in | of no real<br>time<br>updates | stressed            |

|      |                  | website   | seat<br>availability  |                             |                       |
|------|------------------|---|---|-----------------------------|-----------------------|
| PS-2 | a UG<br>graduate | Check my<br>eligibility of<br>university for<br>higher<br>studies | There is no proper guidance in website and lot of irrelevant data | of no proper<br>information | Difficult and worried |