CUSTOMER JOURNEY MAP

TEAM ID – PNT2022TMID41135

hases	Motivation	Information gathering	an Juc to	Analyzes of various products	Chooses the most efficient product		Payme
ctions	Taking action and concerning for roadsafety	Selecting efficient in order improve road safety	rry	Other products are available including static boards	Smart are more efficient static	bards than ards	Follov prod satisfa
uchpoints	Buyers are delighted	The government need not w about traffic safety after the installation		The numerous varieties of products are accessible and it entertains the user	The government will not be concerned the safety receiving	about after this	The governm acquires product determinits wo
ustomer Feeling		(xx)	nat				©
	The customer believes it will assist to improve the state of the road	The customer believes will last long time		The customer believes that a different option will be offered	They will it simple easy to a product	find and elect	They believe the product be easy use