Project Design Phase-II
Data Flow Diagram & User Stories

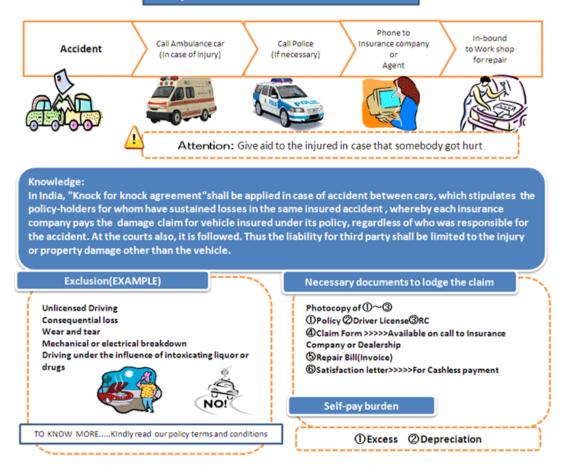| Date	25 October 2022
Team ID	PNT2022TMID40066
Project Name	AI Based Discourse for vehical damage insurance
Maximum Marks	4 Marks

Data Flow Diagrams:

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.

User Stories

Use the below template to list all the user stories for the product.

If you meet an accident.........

Accident → **Call Ambulance car** (In case of injury) → **Call Police** (If necessary) → **Phone to Insurance company or Agent** → **In-bound to Work shop for repair**

⚠ **Attention:** Give aid to the injured in case that somebody got hurt

Knowledge:
In India, "Knock for knock agreement" shall be applied in case of accident between cars, which stipulates the policy-holders for whom have sustained losses in the same insured accident, whereby each insurance company pays the damage claim for vehicle insured under its policy, regardless of who was responsible for the accident. At the courts also, it is followed. Thus the liability for third party shall be limited to the injury or property damage other than the vehicle.

Exclusion(EXAMPLE)

Unlicensed Driving
Consequential loss
Wear and tear
Mechanical or electrical breakdown
Driving under the influence of intoxicating liquor or drugs

NO!

TO KNOW MORE.....KIndly read our policy terms and conditions

Necessary documents to lodge the claim

Photocopy of ①~③
①Policy ②Driver License ③RC
④Claim Form >>>>>Available on call to Insurance Company or Dealership
⑤Repair Bill(Invoice)
⑥Satisfaction letter>>>>>For Cashless payment

Self-pay burden

①Excess   ②Depreciation

Call Center in case of Accident: 24H 365Days Free dial 1800-103-5499

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release

Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password. For claim insurance	I can access my info / dashboard	High	Sprint-1
		USN-2	As a user, recive the mail or verification	I can receive confirmation email & click confirm of insurance	High	Sprint-1
		USN-3	As a user, I can register for the application through online	I can register & through online for claim insurance	Low	Sprint-2
		USN-4	As a user,user can recive the info through the mail or call		Medium	Sprint-1
	Login	USN-5	As a user, I can log into the application by entering email & password specific claim insurance		High	Sprint-1
	Dashboard	USN-6	As a user can see the interface to interact with the the insurance officer through vai mobile			
Customer (Web user)						
Customer Care Executive						
Administrator						