

1.CUSTOMER SEGMENTS(CS)	6.CUSTOMER CONSTRAINTS (CC)	5.AVAILABLE SOLUTIONS(AS)
The banking Industry has been one of the earliest adopters of chatbots in its operations. Chatbots are sophisticated computer programs designed to interact with customers in a similar manner as humans.	The main purpose of study is to evaluate the level of customer satisfaction, customer loyalty and retention with adequate quality services, solving the security issues, ease of responsiveness, assurance of services	<input type="checkbox"/> CNN to identify the hand gestures. <input type="checkbox"/> AI to communicate with gesture and voice <input type="checkbox"/> Flask to develop application.
2. JOBS TO BE DONE	9. PROBLEM ROOT CAUSE(RC)	7. BEHAVIOUR(BE)
To deliver effective banking services, the bank capitalizes on artificial intelligence.	<ul style="list-style-type: none"> <li>• The Communication barrier is root cause.</li> <li>• Problem of conveying message properly to the normal people.</li> <li>• The proper expression of the feel was not expressed</li> </ul>	<input type="checkbox"/> Searching the medium to express the <input type="checkbox"/> feelings. Searching a device to get translate.
3. TRIGGERS(TM)	4. YOUR SOLUTION(SL)	8.CHANNELS OF BEHAVIOUR (CH)
<input type="checkbox"/> The ability of the customers to communicate efficiently at serious and necessary situations.	<input type="checkbox"/> This application help in communication between the normal people and chat bot	The Application developed by us is the main channel of the behavior. Online translation is also and Channel of Behaviour.