

Project Development Phase

Delivery of Sprint - 3

Date	05 November 2022
Team ID	PNT2022TMID40074
Project Name	AI-based discourse for Banking Industry

Creating Loan Account Action

Loan action is created with the necessary steps.

The screenshot displays the IBM Watson Assistant configuration interface. The browser address bar shows the URL: <https://us-south.assistant.watson.cloud.ibm.com/crm%3Av1%3Abl...>. The interface includes a top navigation bar with 'IBM Watson Assistant', 'Life', 'Upgrade', 'Jarvis', and 'Learning center'. The main content area is titled 'Loan' and features a sidebar on the left with a 'Customer starts with:' dropdown set to 'Loan' and a 'Conversation steps' list. The 'Conversation steps' list contains three steps: 1. 'What type of loan are you looking at?' with buttons for 'Vehicle loan', 'Gold loan', and '+3'; 2. '1 is House loan' with a description 'To be eligible for a house loan please get in touch with our bank service providers...'; 3. '1 is Gold loan' with a description 'Please contact the bank with the following...'. A 'New step +' button is at the bottom of the sidebar. The main panel shows the 'Customer starts with:' configuration, including instructions to enter phrases that start the conversation, a text input field 'Enter a phrase', and a list of phrases with 'Loan' currently selected. A 'Preview' button is located at the bottom right.

Creating General Query Action

General query action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface in a web browser. The top navigation bar includes 'IBM Watson Assistant Lite', 'Upgrade', 'Jarvis', and 'Learning center'. The main content area is titled 'Query'. On the left, a sidebar shows 'Conversation steps' with a list of queries: 'Bank workin...', 'Storage lock...', and '+ 4'. Below this, a detailed view of a step shows a query 'Bank working days' and a response 'The bank is open on all days from Monday to Saturday from 9 am to 3 pm with...'. A 'Go to action: End' button is visible. On the right, a 'Customer starts with:' section provides instructions on how to enter phrases and a text input field labeled 'Enter a phrase'. A 'Preview' button is at the bottom right.

Creating Net Banking Action

Net banking action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface with the 'Net Banking' conversation step selected. The sidebar on the left shows 'Conversation steps' with queries: 'Facing errors...', 'What are the ...', and '+ 2'. The detailed view of a step shows a query 'What's net banking?' and a response 'Internet Banking is an electronic payment system. It allows you to conduct many...'. A 'Go to action: End' button is visible. On the right, the 'Customer starts with:' section includes instructions and a text input field labeled 'Enter a phrase'. Below the input field, the phrase 'Net Banking' is entered. A 'Preview' button is at the bottom right.

In addition to this greeting, end greeting, index and end actions are also created.

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IBM Watson Assistant LiteUpgradeJarvis ▾Learning center?👤

🏠Actions⚙️

Actions ^

▶Created by you

—Set by assistant

🔍Variables ^

—Created by you

—Set by assistant

—Set by integration

📄Saved responses

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🔍🔼New action +

Name	Last edited	Examples Count	Status	
Savings	a day ago	1	✓	⋮
current	a day ago	3	✓	⋮
Greetings	4 days ago	4	✓	⋮
End	2 days ago	0	✓	⋮
End Greetings	4 days ago	3	✓	⋮
Loan	4 days ago	1	✓	⋮

Items per page: 50 ▾Showing 1–9 of 9 actions

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IBM Watson Assistant LiteUpgradeJarvis ▾Learning center?👤

🏠Actions⚙️

Actions ^

▶Created by you

—Set by assistant

🔍Variables ^

—Created by you

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Name	Last edited	Examples Count	Status	
End Greetings	4 days ago	3	✓	⋮
Loan	4 days ago	1	✓	⋮
Index	4 days ago	1	✓	⋮
Query	4 days ago	1	✓	⋮
Net Banking	4 days ago	1	✓	⋮

Items per page: 50 ▾Showing 1–9 of 9 actions

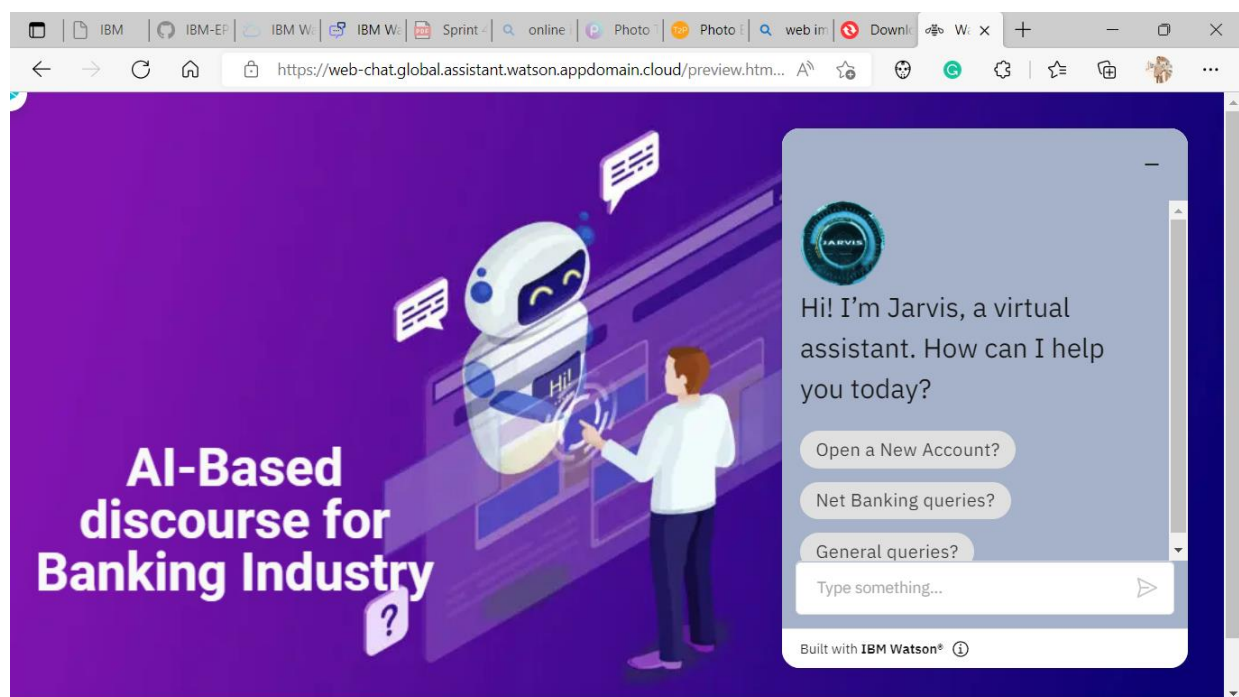
1 ▾1 of 1 pages◀▶

Preview▶

PROJECT: <https://chatbotprojectibm.000webhostapp.com/>

PREVIEW OF CHATBOT:

<https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageUrl=https%3A%2F%2Fus-south.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-1e722d6c-00e0-4293-b9aa-0fe3a3057a13%3A%3Aa7df30bc-0228-4f1c-9cd9-47df461d4afb&integrationID=c0539915-1afe-414a-a696-7ade3183af77®ion=us-south&serviceInstanceID=1e722d6c-00e0-4293-b9aa-0fe3a3057a13>



Note: No code for this project. So, I attached the screenshot and step to build it.