

Project Design Phase Sprint 1

Date	29 October 2022
Team ID	PNT2022TMID35942
Project Name	Project – AI based discourse for Banking Industry

CREATE IBM WATSON ASSISTANT SERVICE

IBM Watson Assistant Lite Upgrade Banking bot ?

Assistant settings

Assistant ID

5dccc2abd-a751-4622-93d3-bf98fc93a440

Assistant name

Banking bot

Your assistant name will be kept internally and not visible to your customers

Description (optional)

121/128

Banking chatbot that provides personal and enhanced way of interactions by guiding customers in financial related queries

Assistant language

English (US)

Cancel

Save

IBM Watson Assistant Lite Upgrade Banking bot ?

Home

Welcome, you're in the new Watson Assistant! Learn more

Banking bot | English (US)

No description

Get started

3 steps left 7 min

Learn about Watson Assistant

5 min

Explore your learning center

Explore at your own pace, and mark as complete when you're ready

Explore Watson Assistant features on interactive demo site

2 min

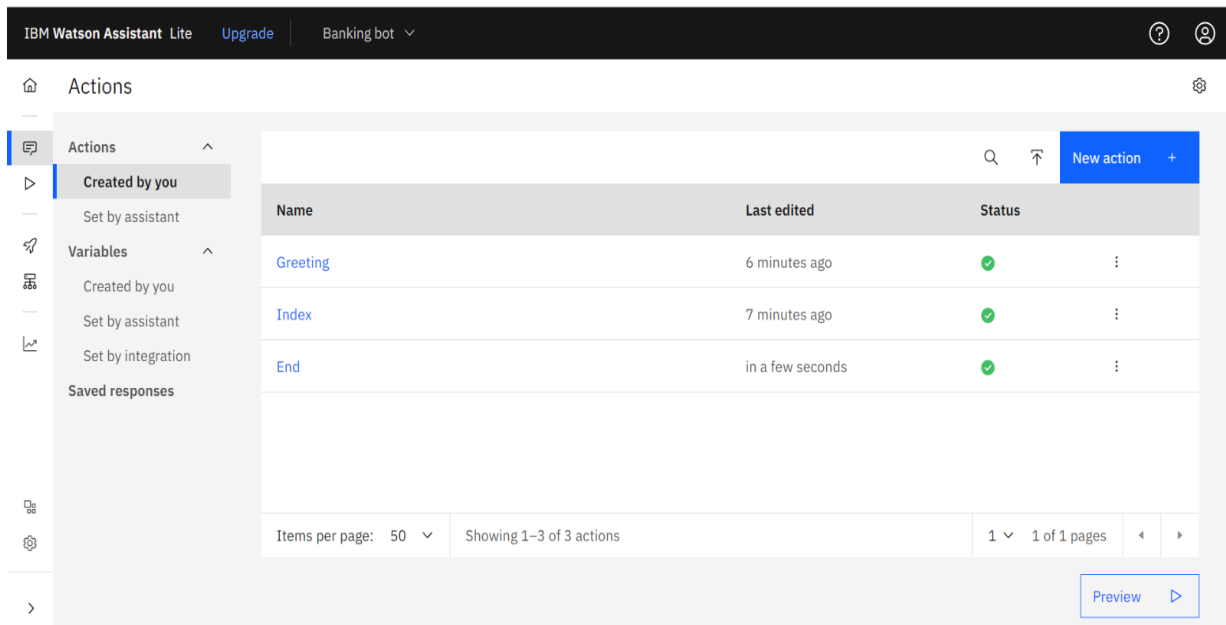
Congratulations!

You've configured your first assistant! Now you can continue to build and get your assistant ready to interact with customers.

CHATBOT SKILL CREATION

In this sprint, we have created three actions

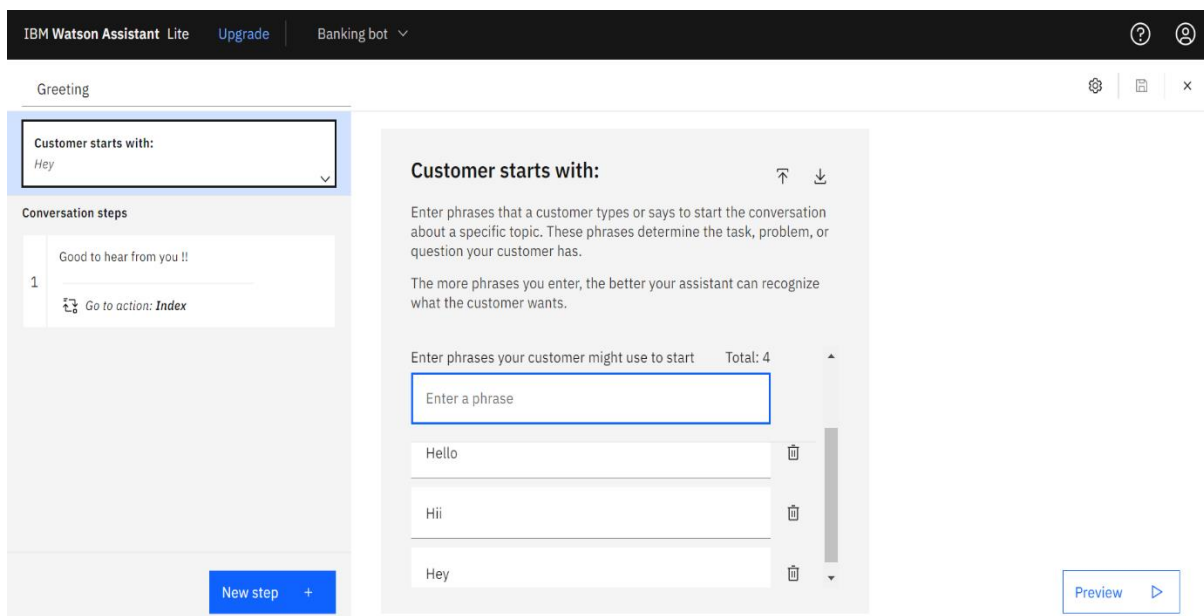
1. Greeting
2. Index
3. End



The screenshot shows the 'Actions' page in the IBM Watson Assistant interface. The top navigation bar includes 'IBM Watson Assistant Lite', 'Upgrade', and 'Banking bot'. The left sidebar has a search icon, a home icon, and a list of items: 'Actions', 'Variables', 'Saved responses', and 'Settings'. The 'Actions' section is expanded, showing a list of actions created by the user. The table has columns for 'Name', 'Last edited', and 'Status'. There are three actions: 'Greeting' (edited 6 minutes ago), 'Index' (edited 7 minutes ago), and 'End' (edited in a few seconds). A 'New action +' button is in the top right. At the bottom, there is a 'Preview' button.

Name	Last edited	Status
Greeting	6 minutes ago	✓
Index	7 minutes ago	✓
End	in a few seconds	✓

GREETING



The screenshot shows the 'Greeting' action configuration page. The top navigation bar includes 'IBM Watson Assistant Lite', 'Upgrade', and 'Banking bot'. The left sidebar has a search icon, a home icon, and a list of items: 'Actions', 'Variables', 'Saved responses', and 'Settings'. The 'Actions' section is expanded, showing a list of actions created by the user. The table has columns for 'Name', 'Last edited', and 'Status'. There are three actions: 'Greeting' (edited 6 minutes ago), 'Index' (edited 7 minutes ago), and 'End' (edited in a few seconds). A 'New action +' button is in the top right. At the bottom, there is a 'Preview' button.

Customer starts with:
Hey

Conversation steps

1. Good to hear from you !!
Go to action: Index

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start Total: 4

Enter a phrase

Hello

Hii

Hey

INDEX

IBM Watson Assistant Lite Upgrade Banking bot

Index

Customer starts with:
Index

Conversation steps

How can I help you ?

1 Savings acco... Loan enquiry + 3

Continue to next step

1 is Savings account

2 This step has no content

Go to action: Savings

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1 action

Enter a phrase

Index

Preview

END

IBM Watson Assistant Lite Upgrade Banking bot

End

Customer starts with:
End

Conversation steps

Do you want to know about some other services ?

1 Yes No

Continue to next step

1 is No

2 Thank you. Have a nice day !!

Action complete

1 is Yes

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1 action

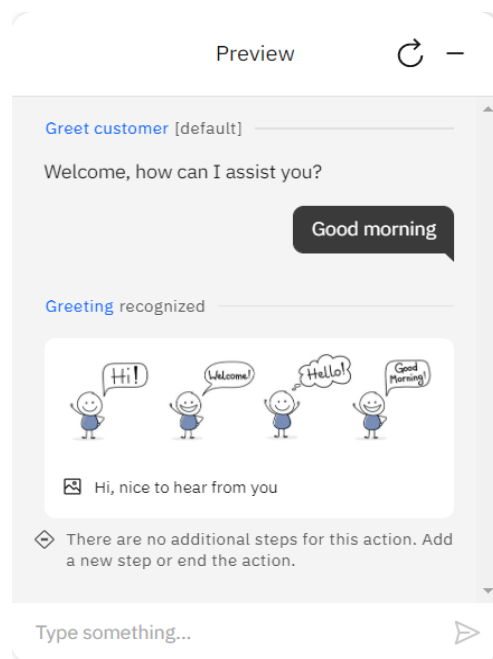
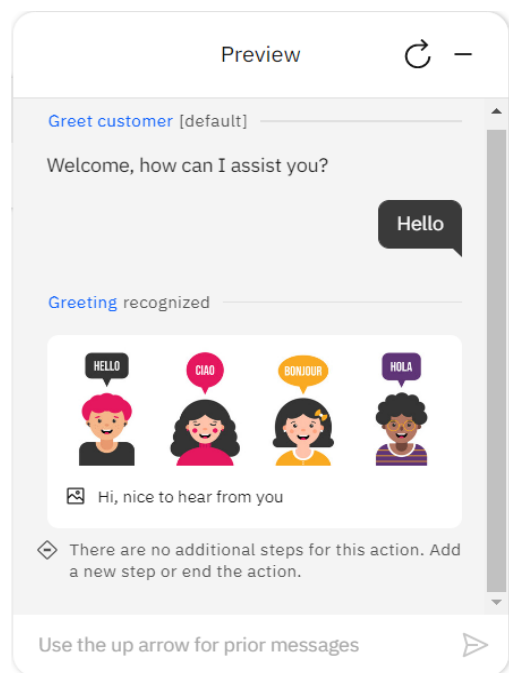
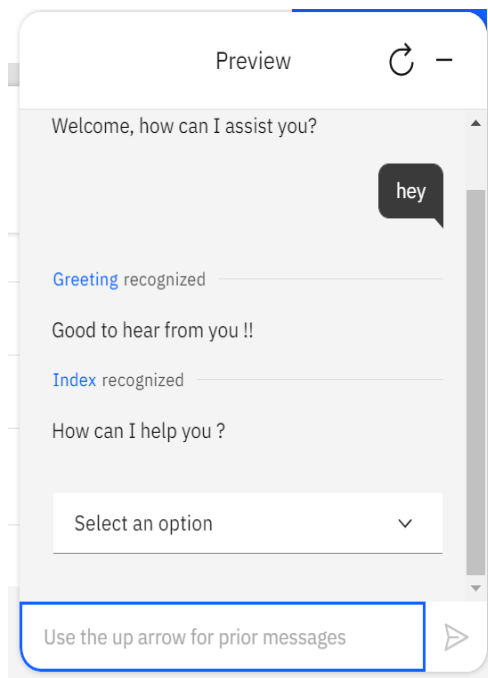
Enter a phrase

End

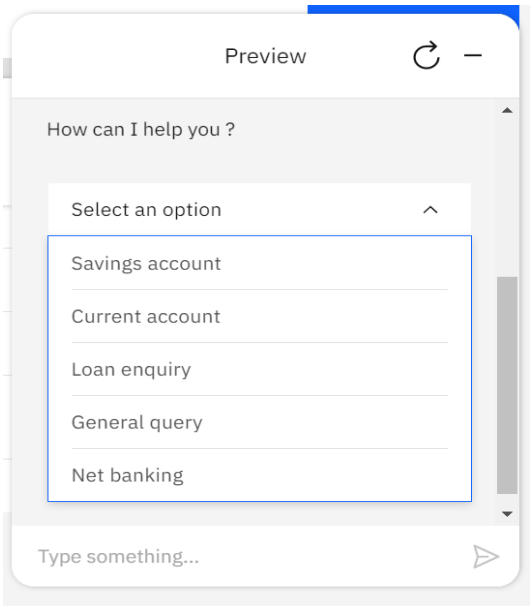
Preview

PREVIEW:

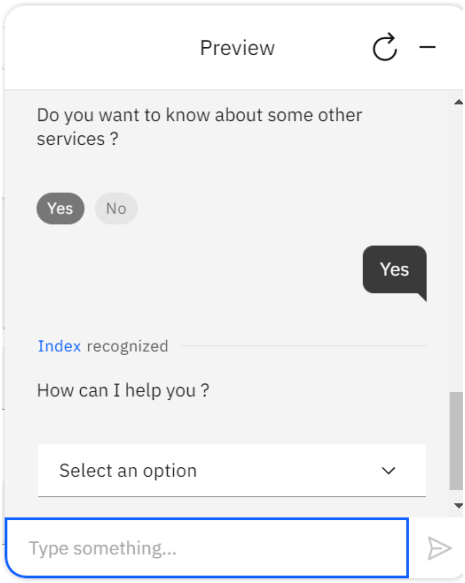
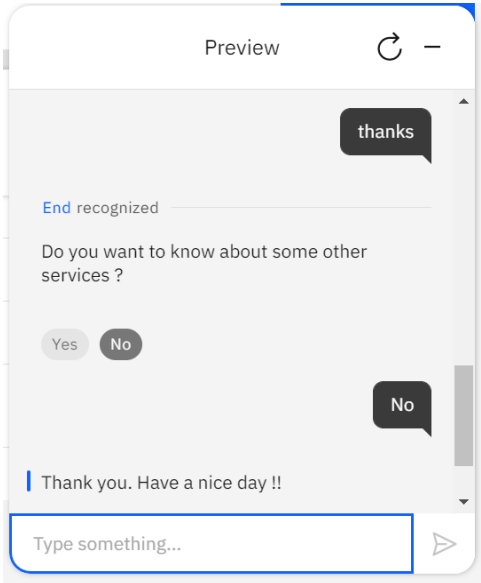
GREETING



INDEX



END



SAMPLE WEBSITE

