Project Development Phase
Model Performance Test

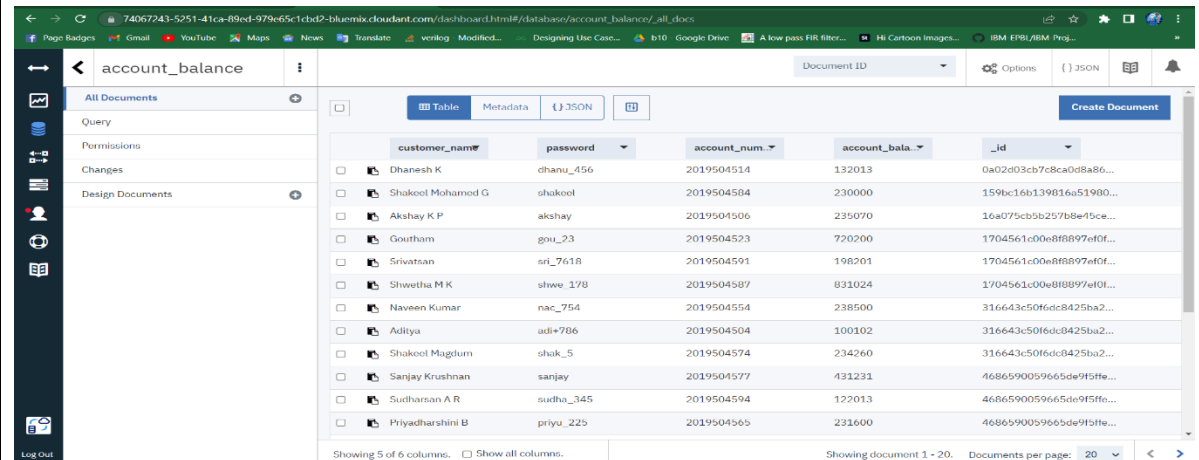| Date	19 November 2022
Team ID	PNT2022TMID35942
Project Name	Project – AI BASED DISCOURSE FOR BANKING INDUSTRY
Maximum Marks	10 Marks

Model Performance Testing:

Project team shall fill the following information in model performance testing template.

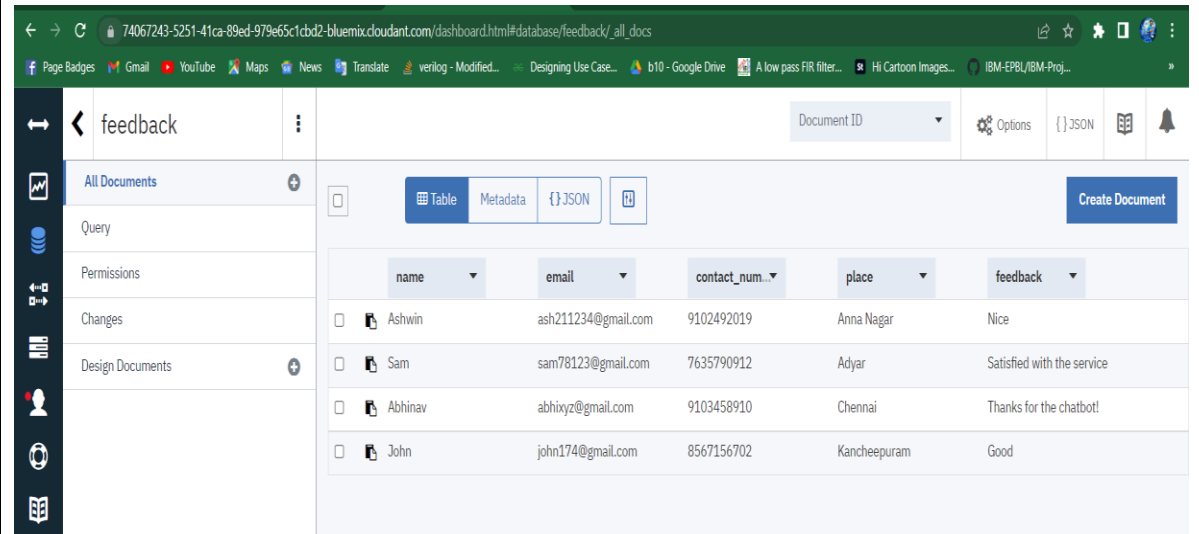| S.No.	Parameter	Values and features	Screenshot
1.	Model Summary	**Actions provided in chatbot:** • Savings account • Current account • Net banking • General queries • Loan queries • Offers	**HOME PAGE:**

Unique features:
- Checking account balance after authentication.
- Storing user feedback in IBM cloudant database.
- Storing input data from net banking registration in IBM cloudant database.

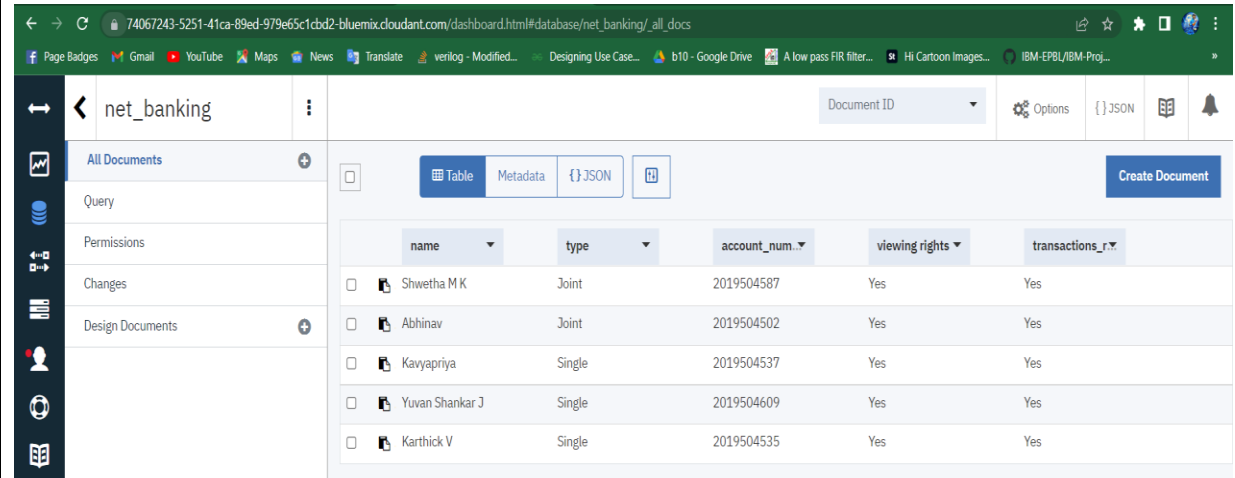**DATABASE TO STORE ACCOUNT DETAILS TO VALIDATE WHEN THE USER CHECKS HIS ACCOUNT BALANCE:**

DATABASE TO STORE USER FEEDBACK:
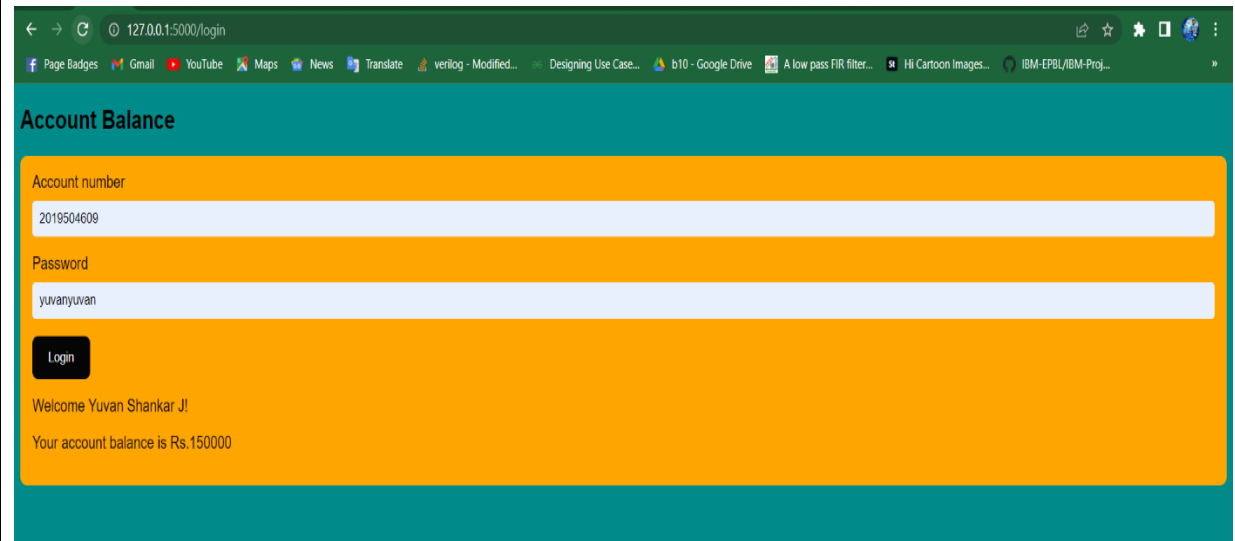
DATABASE TO STORE USER DATA FROM NET BANKING REGISTRATION FORM:

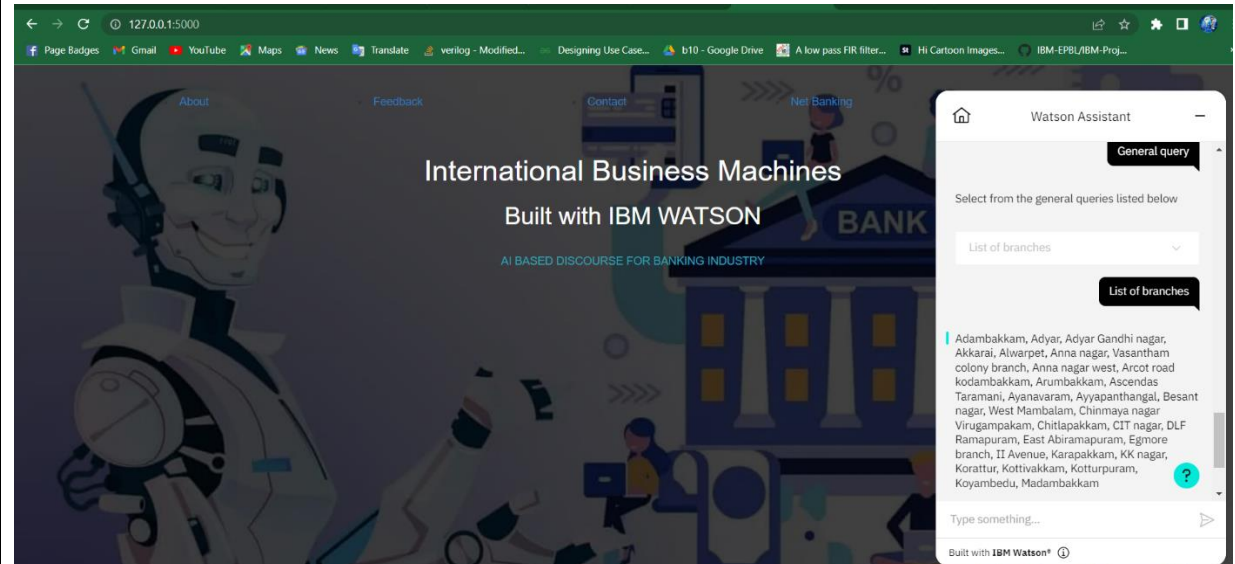**CHECKING ACCOUNT BALANCE AFTER AUTHENTICATION:**
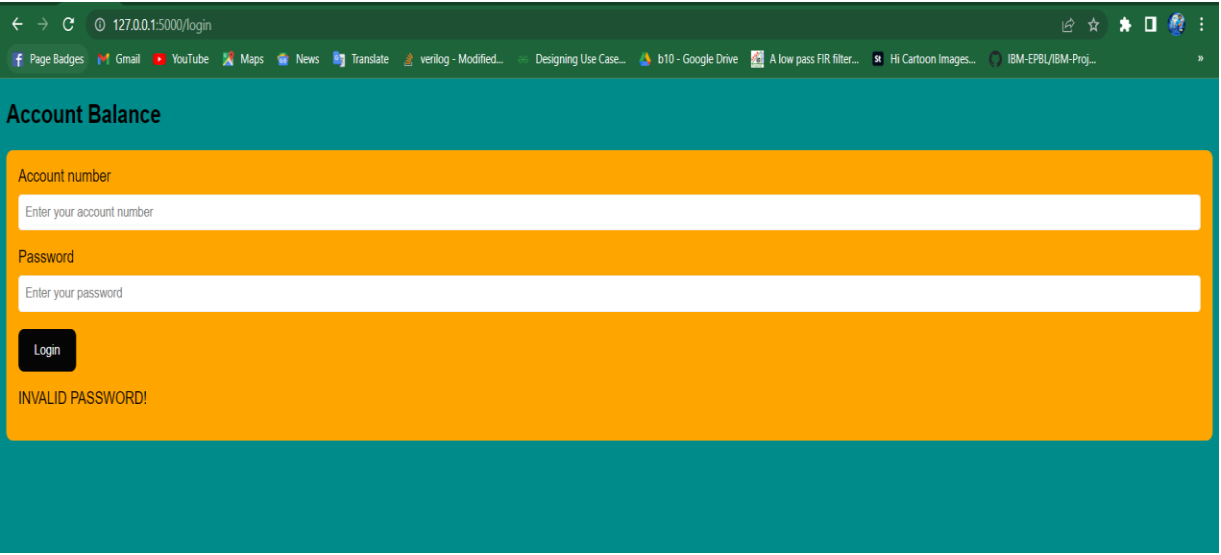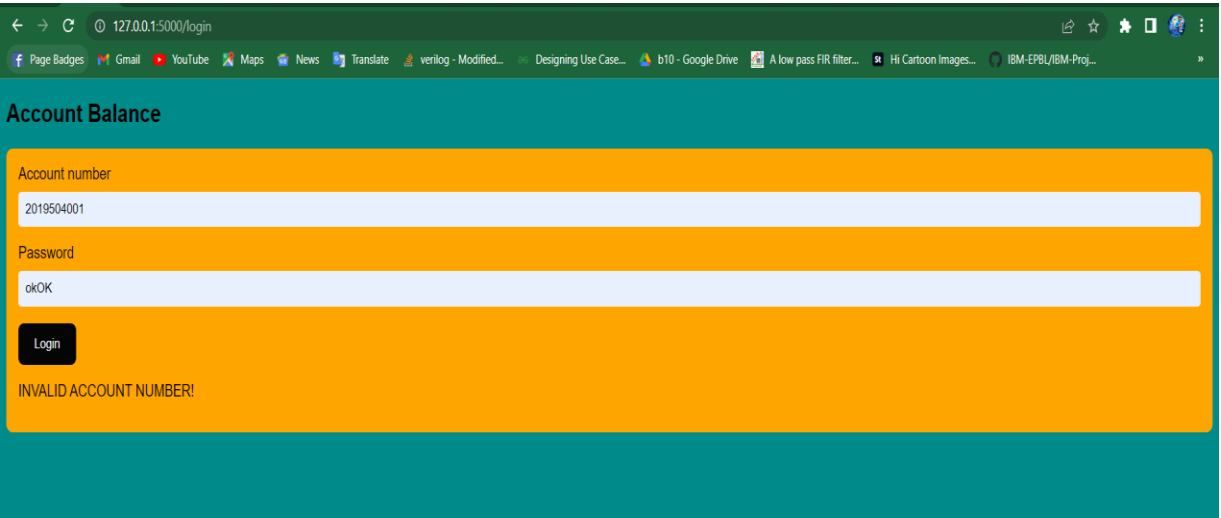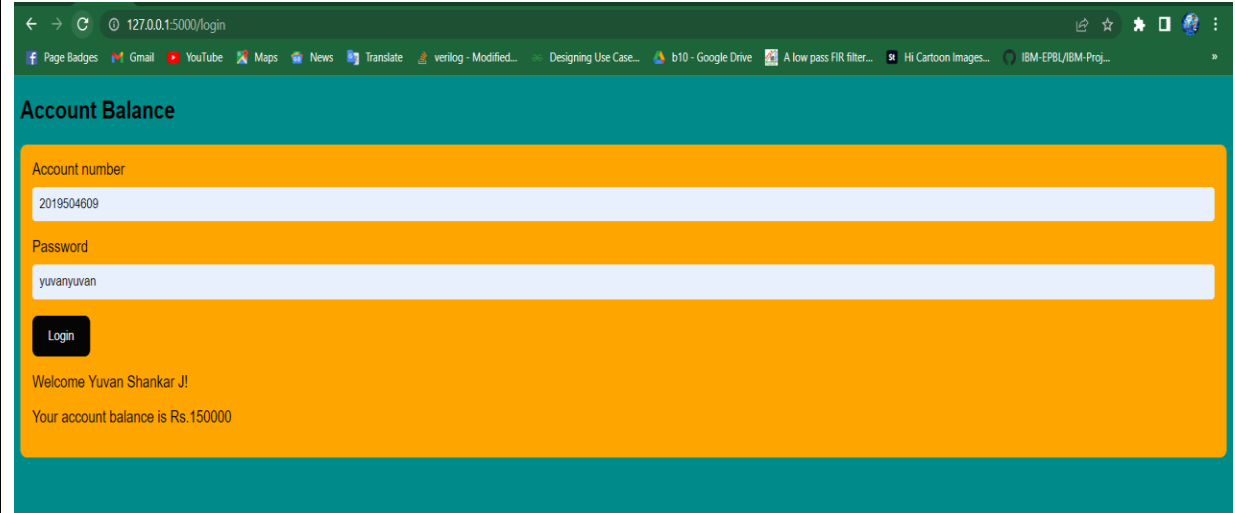
2.	Accuracy	Validation of user credentials using login is done accurately by using account details in the database. Instant and accurate response is provided by the chatbot for all queries.	**VALIDATION OF USER CREDENTIALS:** WHEN USER PROVIDES INVALID PASSWORD: **WHEN USER PROVIDES INVALID ACCOUNT NUMBER:**

WHEN USER PROVIDES CORRECT ACCOUNT NUMBER AND PASSWORD:

RESPONSE PROVIDED BY THE CHATBOT FOR A QUERY FROM THE USER:

3.	Confidence Score (Only Yolo Projects)	Class Detected - Confidence Score -	NIL