

## Project Planning Phase

### Project Planning Template (Product Backlog, Sprint Planning, Stories, Story points)

Date	11 November 2022
Team ID	PNT2022TMID35942
Project Name	Project- AI based discourse for Banking Industry
Marks	8 Marks

Sprint	Milestone
Sprint 1	<ol style="list-style-type: none"><li>1. Building a Chatbot with predefined intents and entities.</li><li>2. Creating Greetings action for the Chatbot.</li></ol>
Sprint 2	<ol style="list-style-type: none"><li>1. Creating savings account action</li><li>2. Creating current account action</li><li>3. Creating loan account action</li><li>4. Creating general query action</li><li>5. Creating net banking action</li></ol>
Sprint 3	<ol style="list-style-type: none"><li>1. Creating assistant and integrating it with Flask Web Page</li><li>2. Ensure smooth user interface of the Chatbot</li></ol>
Sprint 4	<ol style="list-style-type: none"><li>1. Allow users to provide feedback about the Chatbot</li><li>2. Analyzing unanswered queries</li><li>3. Improve service by analyzing the drawbacks of the prototype</li></ol>