

**Project Design
Phase-II
Customer
Journey Template**

Date	07 November 2022
Team ID	PNT2022TMID50371
Project Name	Project – Real -Time Communication System Powered By AI For Specially Abled
Maximum Marks	2 Marks

Template:

FACTORS	RESEARCH	COMPARISON WITH OTHERS	WORKING CONDITION OF THE APP	QUESTIONING	SIGN-OUT
Practical Q/A 's	<ul style="list-style-type: none"> How can I Build the app? What are the technologies that I need to use? What will be the approximate budget for the app? Will it take more time? 	<ul style="list-style-type: none"> With whom, they have worked before? What abilities do the developers have? What is the estimated cost and quality of the app? 	<ul style="list-style-type: none"> Based on what measures, I can say that app will be working well? Who will be the owner of the product after installation? 	<ul style="list-style-type: none"> How will I fund this? Do I really need to workout on this feature? What are the other opportunities I have? 	<ul style="list-style-type: none"> When will the final product be delivered? What are the other factors required to setup the project?
Emotions /Feelings/ Mindset	<ul style="list-style-type: none"> Enthusiastic Curious Confident in building Protecting from third party Self-esteem 	<ul style="list-style-type: none"> Subjective Doubt Look on Pros and Cons i.e. based on money and quality 	<ul style="list-style-type: none"> Eager to use the app Inspired , that app will resolve their disability issues. Increased Motivation 	<ul style="list-style-type: none"> Discuss with the team Revisit the ideas. Understand the Customer's point of view. 	<ul style="list-style-type: none"> Nervous Little bit Confident Anxious to see the results.
We need to	<ul style="list-style-type: none"> Convey them that we have built the app Provide confidence , by getting back to us. 	<ul style="list-style-type: none"> Step by step procedure about the usage is explained Build trust on us. Being genuine and open. 	<ul style="list-style-type: none"> Convey , this app is entire team's effort. For any Queries, we are there to guide you. Don't worry about the features of the phone. 	<ul style="list-style-type: none"> Provide trust in them by claiming the one of the best teams. Open to answer their concerned questions. 	<ul style="list-style-type: none"> Ask for feedback? Guide them throughout the project. Inform them about the updation in succeeding days.