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1. CUSTOMER SEGMENT(S)

Who is your customer?

Used by doctors at hospitals and other medical clinics to avoid contact with infected tools. Used by workers in car manufacturing companies.

6. CUSTOMER CONSTRAINTS



What constraints prevent your customers from taking action or limittheir

choices of solutions? i.e. spending power, budget, no cash, network connection,

Power consumptions needs to be reduced.

Power consumptions needs to be reduced. Customer needs to remember various gestures touse it in appropriate situations apture the gestures correctly. Proper camera to capture the gestures correctly. Stable

connection is required to run the software.

5. AVAILABLE SOLUTIONS

Which solutions are available to the customers when they



face the problem

or need to get the job done? What have they tried in the past? Whatpros & cons do these solutions have? i.e. pen and paper is an alternative to digital

Doctors can take the tool in their hand, which may Doctors can take the tool in their hand, which may cause

infections to them monitors, keyboard but this may Doctors can use monitors, keyboard but this maylead to inaccurate observations as the doctor willbe in movement and this may also cause infections to

doctors.

2. JOBS-TO-BE-DONE / PROBLEMS



Which jobs-to-be-done (or problems) do you address for

your customers? There could be more than one; explore

System helps the customers to show

System helps the customers to show gestures based on which corresponding tools are taken by browsing withes to radiology images to avoid customers ct. coming in contact.

9. PROBLEM ROOT CAUSE



What is the real reason that this problem

exists? What is the back story behind theneed to do this job? i.e. customers have to do it because of the change in regulations.

Unclear images detected by camera maylead to undesired results.

As each gesture is mapped to tool, the customer needs to remember gestures to choose a tool.

These technologies are expensive and maylead to delay in operation theatre.

7. BEHAVIOU



i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work

Proper training is provided to customers to use appropriate gestures for tools.

Proper training is provided to customers to use omers to appropriate gestures for tools. doubts.

Well equipped manual is provided to customers to resolve their problems and doubts.

3. TRIGGERS



Identify strong

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What triggers custOmers to act? i.e. seeing their

efficient solution in the news Technological development in AI and medical industry helps the customers to avoid physical contact.

Technological development in AI and medical industryhelps the customers to avoid physical contact

4. EMOTIONS: BEFORE / AFTER



How do customers feel when they face a problem or a job and afterwards?

e. lOst, insecure > cOnfident, in cOntrOl - use it in yOur cOmmunication strategy & esi@ustomers feel more safe and secure by Customers feel more safe and secure byusing

this technology as it prevents them from

10. YOUR SOLUTION



If yOu are wOrking on an existing business, write dOwn yOur current solution first, fill in the canvas, and check how much it fits reality. If you are working on a new business proposition, then keep it blank until yOu fill in the canvas and cOme up with a sOlution that fits within

This solution helps the doctors to

This solution helps the doctors to use gestures to select a tool and toperform operations at faster rate and in efficient way also avoids doctors This solution also avoids doctors m the

coming in physical contact from the infected tools

8. CHANNELS of BEHAVIOUR



8.1. ONLINE
What that of actions to ensumers take on time Extractioning trainings from #7 choose the tool from captured radio images

Network connection is required to analyze and to choose the tool from captured radio image

8.2 OFFLINE

Om #7 and use them for custOmer develOpment.

Doctors need to use proper gestures for choosing a tool.

Power needs to be ava

infections.